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EWF12****

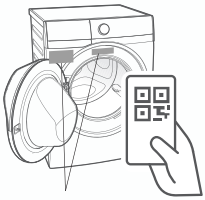
EN USER MANUAL | **WASHING MACHINE** 2

ZH 使用者手冊 | **洗衣機** 61

Enjoy peace of mind. Register your appliance today.

Stay updated on better living services, safety notices and shop for accessories.

1. **Open the camera app on your smartphone and point at the QR code to scan.**
   Product Registration QR code is located on the front of your appliance or inside the door rim.



2. **Tap the notification or link to open the registration form.**
3. **Complete your details and enjoy peace of mind.**

Full version of the User Manual is avialable on www.electrolux.com. Alternative, scan QR code, tap Electrolux logo, and search for your appliance.

Welcome to Electrolux! Thank you for choosing our appliance.

Get usage advice, brochures, troubleshooter, service information, buy accessories & spare parts, online product registration: **www.electrolux.com**

CUSTOMER CARE AND SERVICE

We recommend the use of original spare parts. When contacting Service, ensure that you have the following data available. The information can be found on the rating plate: Model Name, Product Number Code, and Serial Number.

Warning / Caution-Safety information.

General information and tips.

Environmental information.

The information provided may be subject to change without prior notice due to updates aimed at improving user experience. For the latest information, please visit www.electrolux.com.

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1.1 Conditions Of Use

This appliance is intended to be used in household and similar applications such as:

- staff kitchen areas in shops, offices and other working environment;
- farm houses;
- by clients in hotels motels, and other residential type environments;
- bed and breakfast type environments;
- areas for communal use in blocks of flats or in launderettes.

⚠ WARNING!
The appliance must not be supplied through an external switching device, such as timer, or connected to a circuit that is regularly switched on and off by utility.

In the interest of your safety and to ensure the correct use, before installing and first using the appliance, read this user manual carefully, including its hints and warnings.

To avoid unnecessary mistakes and accidents, it is important to ensure that all people using the appliance are thoroughly familiar with its operation and safety features.

Save these instructions and make sure that they remain with the appliance if it is moved or sold, so that everyone using it through its life will be properly informed on appliance use and safety.

1.2 Child Safety

- This machine is not intended for use by children or infirm persons without supervision.
- The children should be supervised to ensure that they do not play with the appliance.
- The packaging components (e.g. plastic film, polystyrene) can be dangerous to children-danger of suffocation! Keep them out of children's reach.
- Keep all detergents in a safe place out of children's reach.
- Make sure that children or pets do not climb into the drum.
- This machine is provided with lock option ( ) to prevent children playing with the control panel.

1.3 General Safety

- It is dangerous to alter the specifications or attempt to modify this product in any way.
- During high temperature wash programme the door glass may get hot. Do not touch it!
- Make sure that small pets do not climb into the drum. To avoid this, please check inside the drum before using the appliance.
- Any objects such as coins, safety pins, nails, screws, stones or any other hard, sharp material can cause extensive damage and must not be placed into the machine.
- Wash small items such as socks, laces, washable belts etc. in a washing bag or pillow case as it is possible for such items to slip down between the tub and the inner drum.
- Only use manufacturer's recommended quantities of fabric softener and detergent. Damage to the fabric or appliance can occur if you exceed the recommended amount.
- Do not use your machine to wash articles with whalebones, material without hems or torn material.
- Always unplug the appliance and turn off the water supply after use, clean and maintenance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Under no circumstances should you attempt to repair the machine yourself. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning.
  Contact your local Service Centre.
  Always insist on genuine spare parts.
- Pre-treatment sprays and stain remover can damage plastic components on your machine. If you use pre-treatment sprays or stain removers, apply them to the clothing well away from your machine.

1.4 Installation

- This appliance is heavy. Care should be taken when moving it.
- When unpacking the appliance, check that it is not damaged. If in doubt, do not use it and contact the Service Centre.
- All packing and transit bolts must be removed before use. Serious damage can occur to the product and to property if this is not adhered to. See relevant section in section "Unpacking".
- After having installed the appliance, check that it is not standing on the inlet and drain hose and the worktop is not pressing the electrical supply cable.
- If the appliance is installed on a carpeted floor, please adjust the feet in order to allow air to circulate freely.
- Always be sure, that there is no water leakage from hoses and their connections after the installation.
- Any plumbing work required to install this appliance should be carried out by a qualified plumber.
- Any electrical work required to install this appliance should be carried out by a qualified electrician.

1.5 Use

- Only wash fabrics which are designed to be machine washed. Follow the instructions on each garment label.
- Do not overload the appliance. See the relevant section in the user manual.
- Before washing, ensure that all pockets are empty and buttons and zips are fastened. Avoid washing frayed or torn articles and treat stains such as paint, ink, rust, and grass before washing.
- Garments which have been in contact with volatile petroleum products should not be machine washed. If volatile cleaning fluids are used, care should be taken to ensure that the fluid is removed from the garment before placing in the machine.
- Never pull the power supply cable to remove the plug from the socket; always hold the plug itself.
- Never use the machine if the power supply cable, the control panel, the working surface, or when the base is damaged; and where the inside of the machine is accessible.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

1.6 Electrical Connection

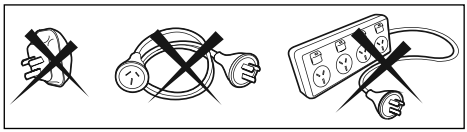
ⓘ "An incorrect power supply may void your warranty."

Check that your domestic electrical installation can take the maximum load required from technical data, also taking into account any other appliances in use.

When the appliance is installed, the power supply cable must be easily accessible.

⚠ WARNING!
May cause electric shock! if the machine is not connected to an earthed/ground system. DO NOT touch the wet clothes and metal parts.
For safety reasons do not use double adapters, extension cords and multi-plug adapters.

⚠ CAUTION!
Connect the machine to an earthed socket outlet.
The manufacturer declines any responsibility for damage or injury through failure to comply with the above safety precaution.
Should the appliance power supply cable need to be replaced, this shall be carried out by our Service Centre.



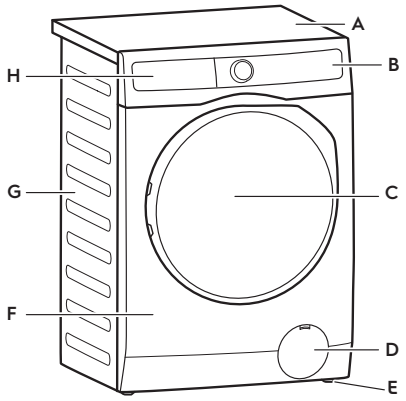
2. PRODUCT DESCRIPTION

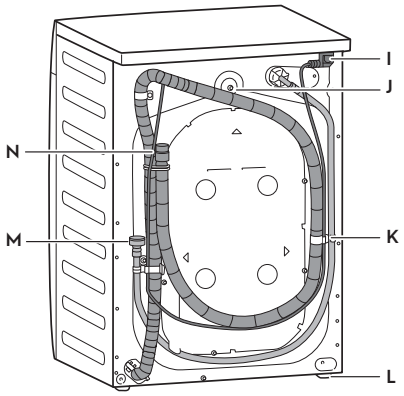
2.1 Special features

Your new machine meets all modern requirements for effective treatment of laundry with low water, energy and detergent consumption and proper care of fabric.

- The **interactive touch screen display** makes the setting and the use of the appliance more immediate and agreeable.
- The **AutoDose technology** automatically dispenses the right amount of detergent according to the load; the drawer has two integrated tanks (detergent + softener) and two additional compartments for detergent and additives manual load. It gives the highest use flexibility.
- The **Wi-Fi connection** and **Remote Start** enable you to start a cycle, to interact with your washing machine and to check the washing cycle status in remote control.

2.2 Appliance overview





A Worktop

B Control Panel

C Door

D Drain Pump Filter

E Level Adjustment Feet

F Front Panel

G Cabinet

H Detergent Dispenser

I Mains Cable

J Transit Bolts

K Transit Bolts & Hose Support

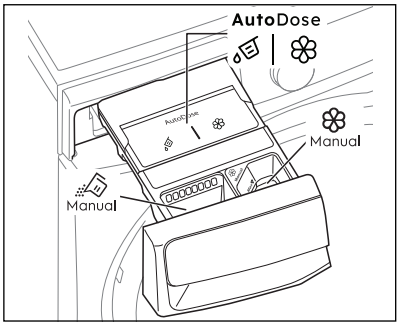
L Level Adjustment Feet

M Water Inlet Hose

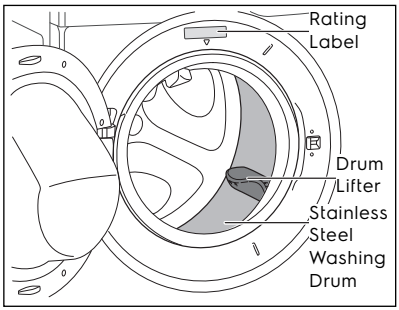
N Water Drainage Hose

2.2.1 Detergent Dispenser (AutoDose Tanks and Manual Compartments)

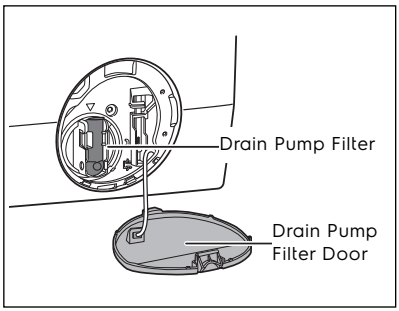
For details about using the Detergent dispenser with AutoDose tanks and manual compartments refer to section 9.2



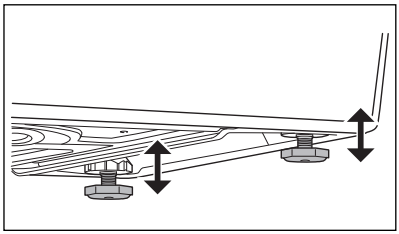
2.2.2 Door (when open)



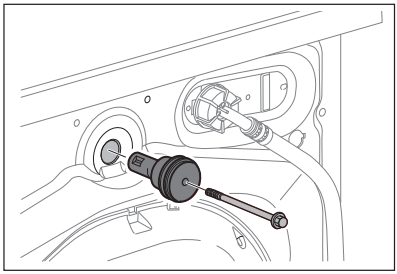
2.2.3 Drain Pump Filter (when open)

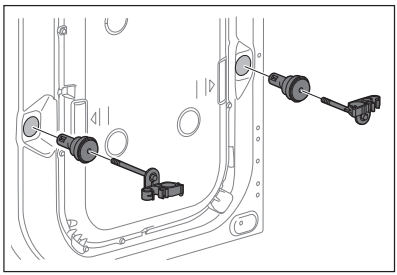


2.2.4 Level Adjustment feet



2.2.5 Transit Bolt (when remove)



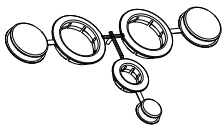


⚠ CAUTION!
Transit bolts must be removed before using the appliance

2.3 Accessories

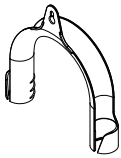
Plastic Caps

To close the holes on the rear side of the cabinet after the removal of the transit bolts.



Plastic Hose Guide

To connect the drain hose on the edge of a sink.



3. TECHNICAL DATA

Dimensions (Height / Width / Depth)	850 x 600 x 659 mm
Power supply (Voltage / Frequency)	110 V~/ 60 Hz
Total power absorbed	1100 W
Water supply pressure (Maximum / Minimum)	0.8 MPa / 0.05 MPa
Maximum Spin Speed	1400 rpm

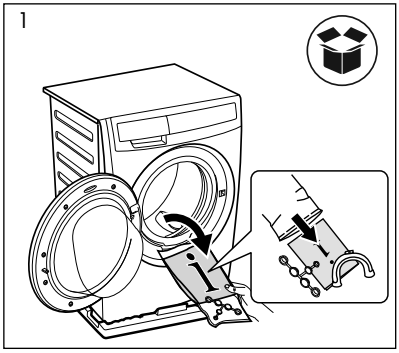
4. INSTALLATION

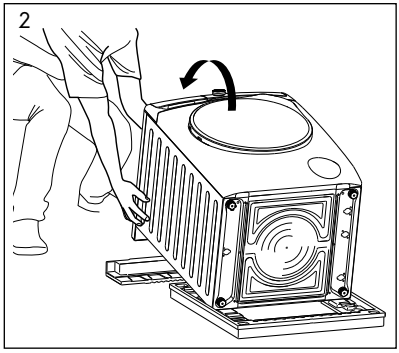
4.1 Unpacking

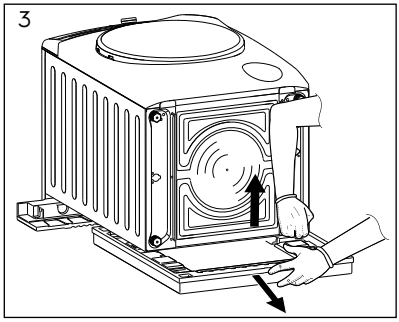
You are advised to keep all transit devices so that they can be refitted if the machine ever has to be transported again.

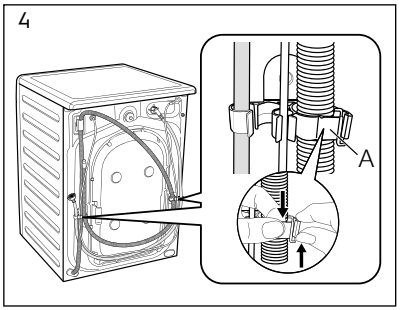
⚠ WARNING!
All transit bolts and packing must be removed before using the appliance. Requires using a wrench or hexagon head block number 10 to remove the transit bolts at all 3 points.

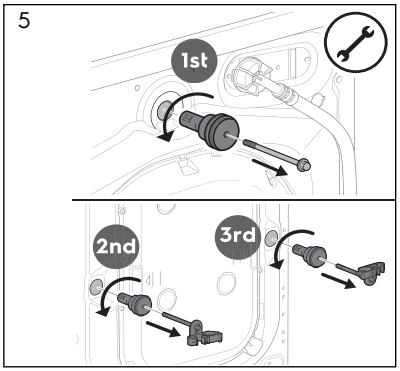
⚠ CAUTION!
Carefully put down the appliance with the rear side on it. Make sure not to damage the hoses.

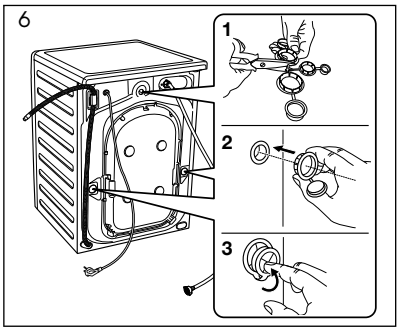






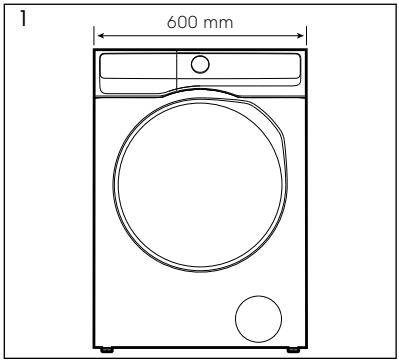


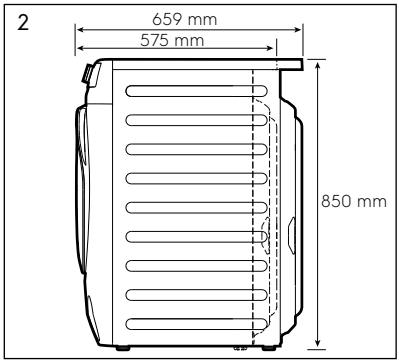


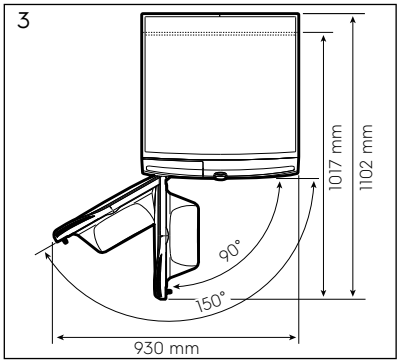


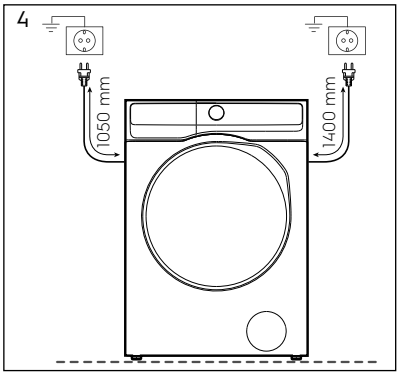
4.2 Positioning

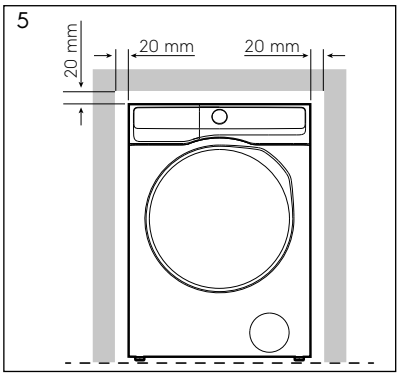
⚠ WARNING!
Before proceeding with installation, read the safety information, and dimension preferred.

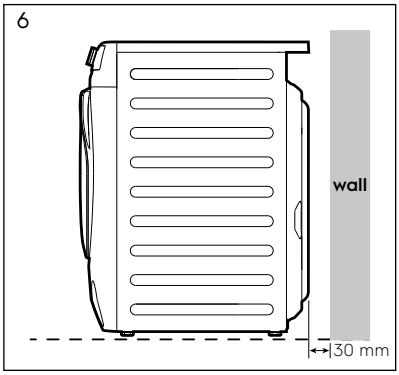


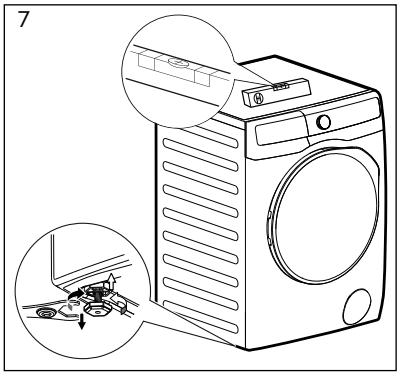


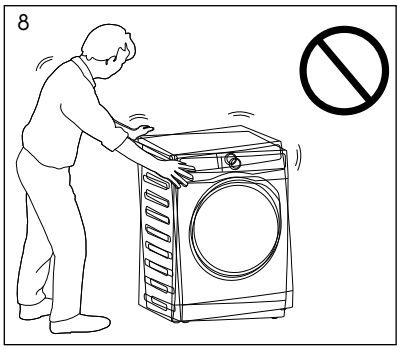












⚠ CAUTION!

When installing the product make sure the levelling feet is not pressing on the power cord.

When the machine is levelled, try to rock it from corner to corner.
If it does rock, adjust the legs again until it is levelled and does not rock.

Never place cardboard, wood, or similar materials under the machine to compensate for any unevenness in the floor. Install the machine on a flat hard floor. Make sure that air circulation around the machine is not impeded by carpets, rugs, etc.

The appliance must not be installed behind a lockable door, a sliding door, or a door with a hinge on the opposite side to that of the machine, in such a way that a full opening of the door is restricted.

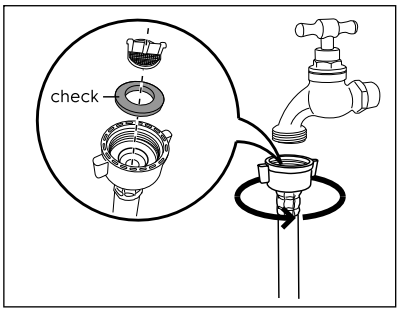
4.3 Water Inlet

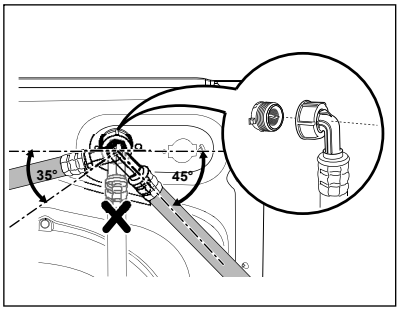
Connect the water inlet hose to a tap with 3/4" BSP thread. Use the hose supplied with the machine. DO NOT USE OLD HOSES.

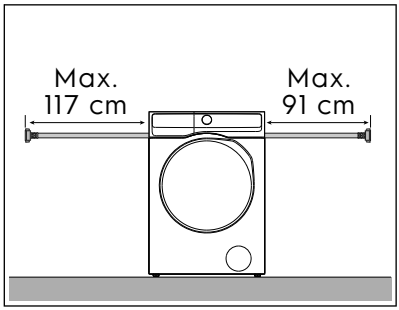
The inlet hose must not be lengthened. If it is too short and you do not wish to move the tap, you will have to purchase a new, longer hose specially designed for this type of use.

Loosen the ring nut to angle the hose to the left or right depending on the position of your water tap. Do not place the inlet hose downwards.

After positioning the inlet hose, be sure to tighten the ring nut again to prevent leaks.



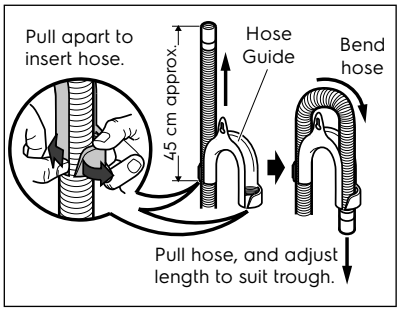


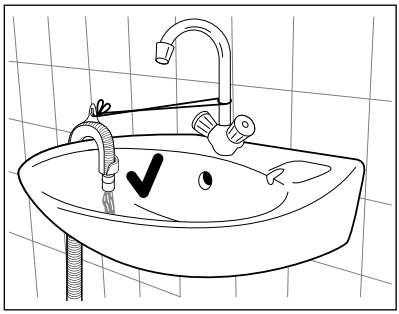


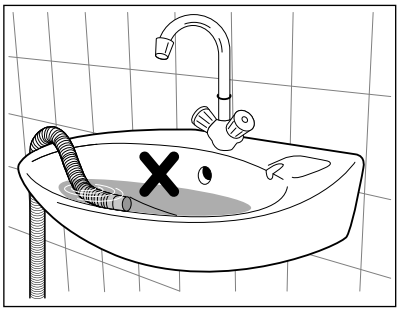
4.4 Water Drainage

The end of the drain hose can be positioned in three ways:

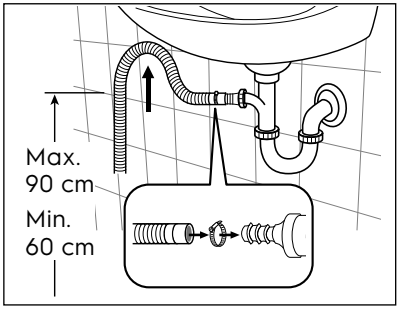
- **Hooked over the edge of a sink,** using the plastic hose guide supplied with the machine.
  Fitting Hose Guide
  In this case, make sure the end cannot come unhooked when the machine is being emptied. This could be done by tying it to the tap with a piece of string or attaching it to the wall.







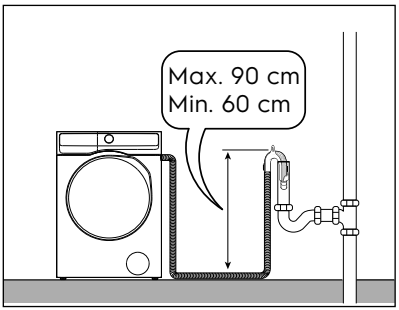
- **In a sink, drain pipe branch.**
  This branch must be above the trap so that the bend is at least 60 cm above the ground.
  Push the drain hose onto the spigot and secure with a clip, ensure a loop is formed in the drain hose to prevent waste from the sink entering the appliance.

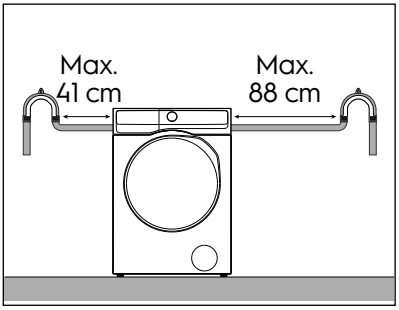


- **Directly into a drain pipe,** at a height of not less than 60 cm and not more than 90 cm.
  The end of the drain hose must always be ventilated, i.e. the inside diameter of the drain pipe must be larger than the outside diameter of the drain hose.

  The drain hose must not be twisted or curled. Run it along the floor; only the part near the drainage point must be raised.

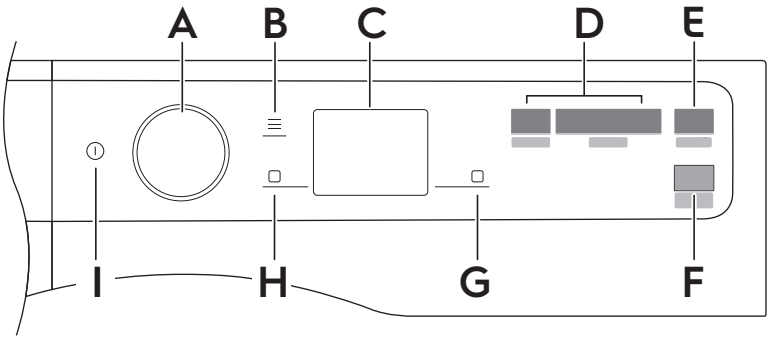
  For the correct functioning of the machine, the drain hose must remain hooked on the proper support piece situated on the top part of back side of the appliance.





5. CONTROL PANEL AND SMARTSELECT

5.1 Control Panel Description



A Programme selector knob

B Menu ☰ touch key

C Display

D SmartSelect touch key

- Refresh touch key
- Light touch key
- Normal touch key
- Intensive touch key

E Start/Pause touch key ▷||

(Pause to add Clothes option)

F Remote Start touch key

G Right soft key ▢

H Left soft key ▢

I On/Off touch key

5.2 SmartSelect

SmartSelect is a new and unique feature that allows the user to select the correct washing settings based on the soil level of the fabrics, taking care of the garments and enhancing the user experience.

The washing temperature adapts to each SmartSelect level according to the selected cycle to ensure the best performance, without the need to change the temperature manually.

ⓘ For more detail refer to chapter "DIAL AND BUTTON" page 15.

5.3 SmartLeaf feedback

SmartLeaf feedback shows how energy efficient a programme is, based on energy consumption.

There are three different level of SmartLeaf indicated by the leaf icon

1. No leaf lit indicates an average consumption level.
2. One leaf icon indicates a good consumption level.
3. Two leaf icon indicates the best consumption level.

5.4 Main symbols legend

Symbol	Description	Symbol	Description
	SmartLeaf feedback icon		Child Lock icon
	Prewash icon		Rinse Hold icon
	App Shortcut icon		Add clothes icon
	Remote Start Mode icon		Door locked icon
	Wi-Fi connection icon		Favourite icon
	Steam icon		Notification icon
	Detergent icon		Softener icon

6. DIAL AND BUTTONS

6.1 On/Off

Press and hold briefly this button for a few seconds to activate or deactivate the appliance. A dedicated jingle sound while switching the appliance on or off, lights and display switches on and Start/ Pause button led pulse.

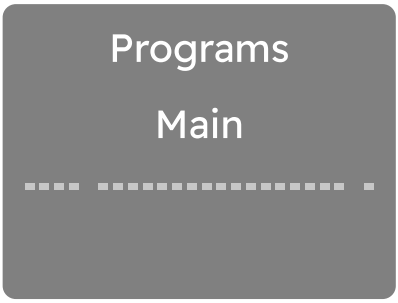
6.2 Programme dial

By rotating the programme dial it is possible to select the desired programme.

Navigate through the programmes

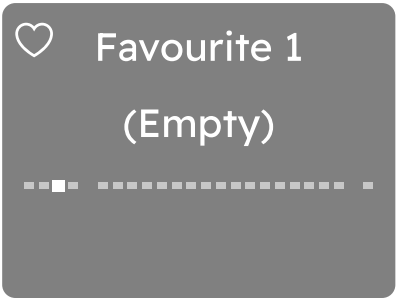
In the display, by turning the dial, several dots representing the available programmes are visible.

- By turning to the right or to the left it is possible to reach the saved programmes or scroll through the entire list.

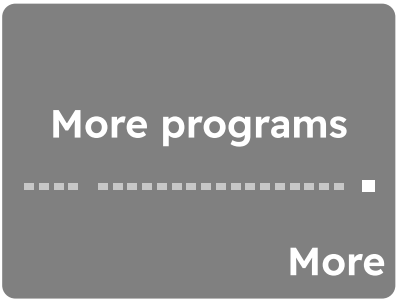


- Turn the dial to the left until the fourth point relating to the last used programme is shown.

- Turn the dial further to the left to view, from point one to three, the Favourites programmes to be saved or already saved.

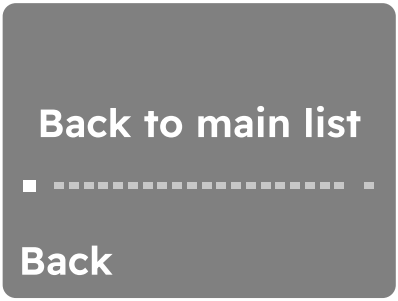


- Turn the dial to the right to scroll through the entire programme list until the last separate point is reached, which represents access to the additional programme list.



Press the right soft key ▢ next to More indication to enter the extra programmes list. Navigating this list works just like navigating the main list.

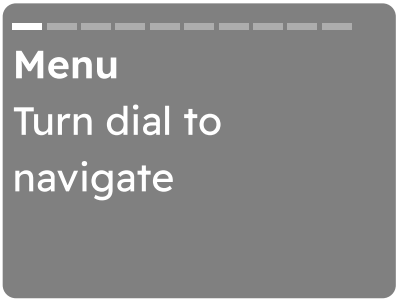
- To go back to the main list, turn the dial to the left to the Back to main list position and press the left soft key ▢ next to Back indication.



In this view, the last dot represent the reset list position.

6.3 Menu ☰

Tap the ☰ button to enter inside the option Menu.



Turn the dial to navigate. To activate/ deactivate an option tap the right soft key ▢ touch button.

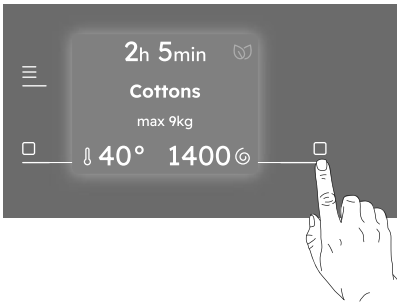
To exit the ☰ user shall:

- press the menu button again;
- press the SmartSelect button;
- press the remote button;
- wait a time out of 10 seconds.

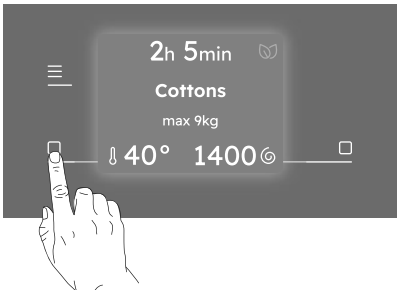
6.4 Right/Left soft key

The two soft keys buttons are located on the right and the left of the display.

Tap the right soft key to prompt the action that appears on the right bottom of the display (ex. adjust spin speed, activate or deactivate AutoDose tank, go back in the menu,..).



Tap the left soft key to prompt the action that appears on the left bottom of the display (ex. adjust temperature, activate or deactivate an option,...)



6.5 Start/Pause

Tap the Start/Pause button to start, pause the appliance or interrupt a running programme.

ⓘ A message in the display inform you that the cycle can pause to add or remove garments. Read the "Opening the door - Adding garments" section for more details.

6.6 Remote Start

A quick touch of this button activates the Remote Start function that allows you to start, pause and stop the appliance remotely.

Activating the Remote start mode the door will lock and the machine goes in a stand-by status.

Press and hold 10 second to reset the Wi-Fi.

6.7 SmartSelect

This new feature has been created to guide the user to save energy, time and water improving the care of fabrics and consumer experience.

For each washing cycle it is possible to have different durations and consumption, based on the level of soiling of the laundry.

ⓘ For each programme the appliance suggest a default soil level with a specific temperature. If you change the temperature manually, the soil level could change.

There are four possible options:

1. **Refresh**
   With this SmartSelect level the user selects Vapour Refresh programme. It can reduce wrinkles and light odours and will refresh clothes that does not need a wash.

2. **Light**
   This option is recommended for very lightly soiled clothing, without visible stains. The suggested temperature is cold.
3. **Normal**
   This option is ideal for everyday light soiled clothes, with small stains for example sweat. The suggested temperature is 30°C.
   The normal soil level is the one being used most in the default setting.
4. **Intensive**
   This option is recommended for normal/ heavy soiled clothes, with for example food spills or mud.

To activate one of these options turn the dial to select the desired programme. The default soil level icon light on.

To change it tap on the related icon.

ⓘ To activate one of this options turn the dial to select the desired programme.
The default soil level icon light on.
To change it tap on the related icon.
Every SmartSelect level can modify temperature, spin speed and programme duration of the selected cycle.

ⓘ If a certain soil level is not available, pressing it will generate an error, a double beep and symbol blinks twice.

7. FIRST TIME START-UP

Each time you turn the appliance on, the Start-up Screen appears on the touch screen.

The first time you turn the appliance on, after the Start-up Screen you are guided through the initial setup procedure.

7.1 Discover your appliance

The first time you turn the appliance on, the display guided through some information related to the appliance.

If user skipped it during first power on, it will show again on the next power up after start up. If user has press skipped for the second time, do not show anymore.

7.2 Language setup

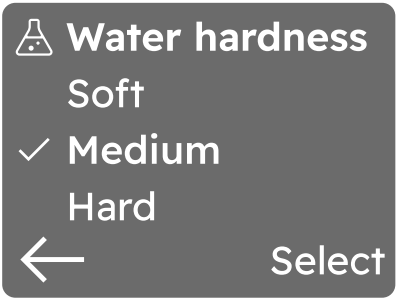
Scroll through the list of languages by rotating the knob to find the desired language and select it by pressing the right soft key.

ⓘ By turning the knob the selected language will be visible in bold.

7.3 Water Hardness

The display suggests to set the proper water hardness level to improve the washing results.

The following window pops up:



Rotate the knob to select the right level and tap on the right soft key ▢ to confirm the default setting.

ⓘ Tap on the left soft key ▢ to return to the previous view.

8. BEFORE FIRST USE

ⓘ During installation or before first use you may observe some water in the machine. This is a residual water left in the machine after a full functional test in the factory to ensure the machine is delivered to customers in perfect working order and is no cause for concern.

1. Make sure that all transit bolts have been removed from the appliance.
2. Ensure that the electrical and water connections comply with the installation instructions.
3. Make sure to fill the AutoDose tanks with liquid detergent and fabric softener. Refer to "AutoDose basic setting" paragraph in "The AutoDose technology" chapter.
4. Pour 2 litres of water inside the drum. This action activates the drain system.
5. Set and start a programme for cottons at the highest temperature without any laundry in the drum.

This removes all possible dirt from the drum and the tub.

9. THE AUTODOSE TECHNOLOGY (AUTODOSING)

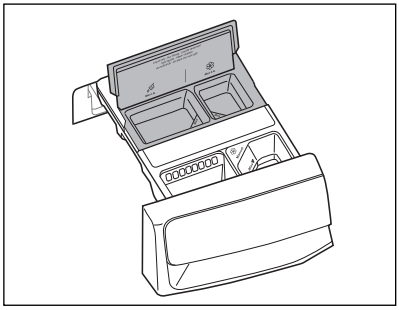
ⓘ **Read this chapter carefully.**

9.1 Introduction

Right detergent and fabric softener dosage takes better care of the laundry and ensuring good wash performances.

Too much detergent damages your clothes and too little doesn't ensure good wash performances.

This appliance is equipped with an auto dosing system able to automatically provide the right detergent and fabric softener dosage to preserve the fabric integrity and colour brightness.



AutoDose Liquid Detergent tank.
AutoDose Fabric Softener tank.

The appliance is pre-set by the factory to suit most users habits.

Once started the programme, the appliance will automatically release the right amount of detergent and softener according to the real fabric load, if AutoDose is activated and the indicators and/or are visible on the display (detergent and softener indicators are showed only under Menu view or just after start key press via a specific confirmation pop-up view).

ⓘ In some programmes, AutoDose is deactivated (the indicators and/or are not displayed and the display shows **OFF**) because there are garments requiring special detergents or treatments. If this is the case, pour the detergent and other treatments in the proper manual filling compartment.

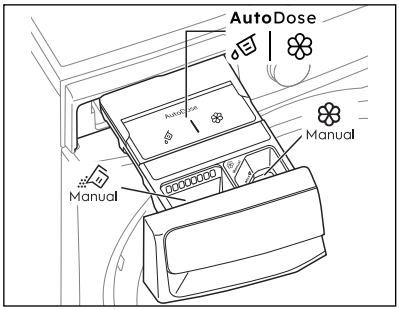
Please refer to "AutoDose and options compatibility with programmes" in "Programmes" chapter.

ⓘ Further explanations on AutoDose and activation of advanced settings are available downloading our app.

9.2 Detergent dispenser with AutoDose tanks and manual compartments

ⓘ When using detergent and any other treatments, always follow the instructions that you find on the packaging of the detergent products. Anyway, we recommend not to exceed the maximum indicated level in each compartment (**MAX**).

If both AutoDose tanks are enabled in the set programme , liquid detergent and fabric softener are automatically loaded.
If one or both AutoDose tanks are disabled (OFF) in the set programme, proceed by manually filling in the proper manual compartment.



- **AutoDose** tanks are for **liquid detergent** and **fabric softener**.

⚠ WARNING!
Do not put powder detergent in the AutoDose compartment.

- Manual compartment for **powder or liquid detergent.**
- Manual compartment for **liquid** additives (fabric softener, fabric conditioner, starch).
- **MAX** Maximum level for detergent/ additives quantity.

9.3 AutoDose basic setting

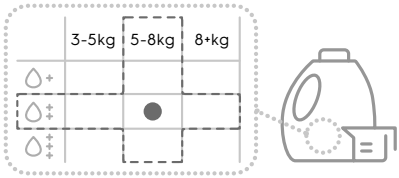
The factory pre-set doses for a large load are 50 ml for detergent tank and 40 ml for fabric softener tank: the optimal configuration to meet majority of use condition. The appliance will use these settings to calculate the precise dosage for each wash based on load size.

However, under extreme conditions (very soft or very hard water) and particular type of detergent (such as super compact), we recommend to adjust the pre-set dosage by following the indication given on detergent and fabric softener container: e.g. when using super compact detergent you may need to reduce the pre-set dosage considerably.

If the washing results are not satisfying or there is too much foam during washing, you may need to change the factory setting. Read in the paragraph 'AutoDose configuration mode' how to change the basic setting, but before:

1. **Identifying the water hardness level.** Check the water hardness level in your area. The levels are generally indicated as: soft, medium and hard. If necessary, please contact your local water authority to check the water hardness in your area.
2. **Identifying the customized detergent dosage.** Check the label in the detergent/ fabric softener container and identify the quantity to use. For the detergent the suggested quantity of detergent is the combination of three different factors:
   - Water hardness level;
   - Normal soil level;
   - Rated capacity of the appliance (e.g. maximum load capacity 11 kg). If the rated capacity on the product container refers to lower capacity appliances, the customized dosage should be increased by 20% referring to the proposed dosage.

ⓘ As example for a machine with rated capacity 8 kg, medium water, normal soil level the dosage is recognised by the crossing in the detergent label dosages.



Water hardness levels

Levels	Water hardness range				
	°f [1]	°d [2]	°e [3]	mmol/l	ppm
Soft	< 15	< 8	< 10	< 1.4	< 140
Medium[4]	15-25	8-14	0-17	1.5-2.5	150-250
Hard	> 15	> 14	> 17	> 2.5	> 250

1) French degrees

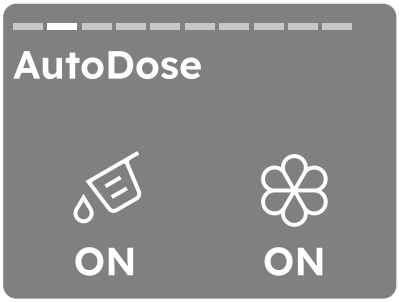
2) German degrees

3) English degrees

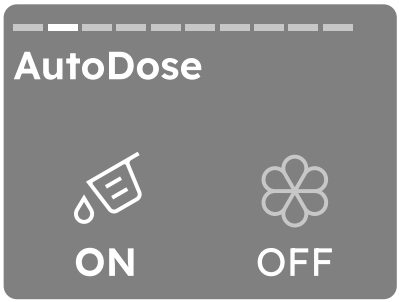
4) Factory setting, able to satisfy most of the use conditions.

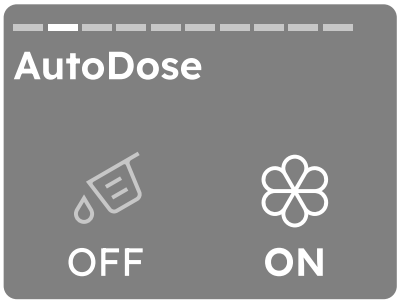
9.4 AutoDose - Setup standard mode

1. Tap the On/Off button for a few seconds to activate the appliance.
2. Wait about 10 seconds for appliance internal check.
3. Tap the menu ☰ button and turn the dial to navigate until AutoDose screen will appear.
   The detergent tank icon and the softener icon are shown as ON.



4. Tapping the left soft key ▢, detergent tank could be enable/disable and set in ON or OFF mode. Otherwise, tapping the right soft key ▢,softener tank could be enable/disable and set in ON or OFF mode.



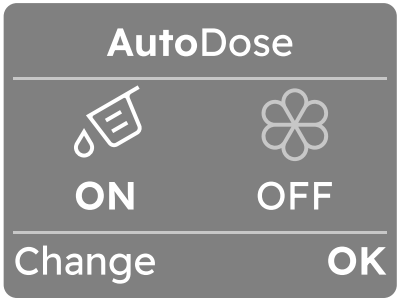


After the first configuration, when starting a programme, the AutoDose pop-up will appear.

It can be dismissed by pressing "OK" tapping the right soft key ▢ button.

If no action is taken, the pop-up will disappear after 7 seconds the machine will start and the user will see the running screen.

Pressing Change (tap left soft key ▢ button) will take the user back to the AutoDose page in the menu. There, the user can toggle AutoDose on or off. The user then needs to press Start/Pause ▷|| button again to start the programme.



ⓘ If AutoDose is turned OFF in the settings, this pop-up is not shown.

9.5 AutoDose - Setup Linked mode

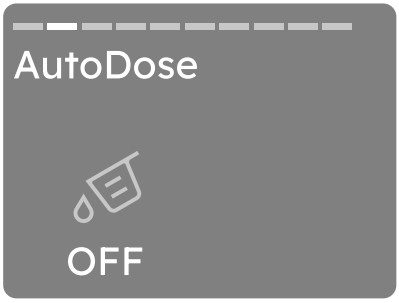
ⓘ **To make this option available on the control panel, this function must be enabled in our app.**
If it is later disabled in our app, it is no longer available in the control panel.

In Linked mode the two compartments can be filled with the same detergent to increase capacity to run more cycles, from which compartment the detergent is dispensed is automatically handled by the appliance.

ⓘ If activated, this is option will be remembered for each programme until it is changed by the user.
This also applies if the user turns off the device or if a power failure occurs.

1. Tap the menu ☰ button and turn the dial to navigate until AutoDose screen will appear
2. The detergent tank icon is shown as ON.

3. Tapping the left soft key ▢, detergent tank could be disable and set in OFF mode.



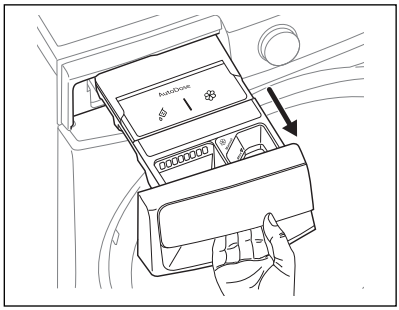
ⓘ If Linked Detergent is not available for a certain programme, the display will show "AutoDose OFF" and pressing the AutoDose key will generate an error sound and blink the "AutoDose OFF" symbols three times.

9.6 Filling the detergent and additives on AutoDose system

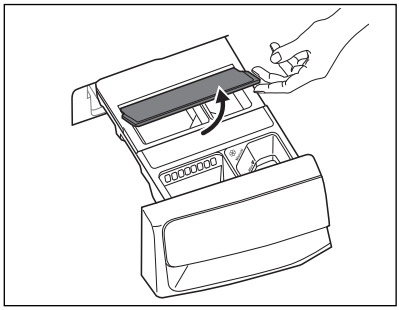
ⓘ Please read "Detergents and other treatments" in "Washing Hints" chapter.

ⓘ We recommend that you do not exceed the maximum indicated level (**MAX**).

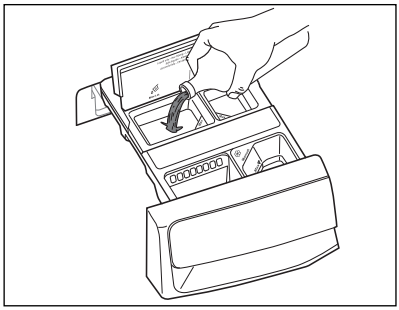
1. Open the detergent dispenser.



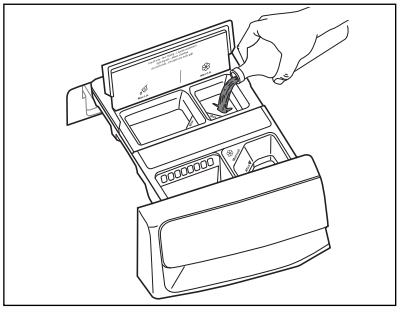
2. Lift up the AutoDose cover lid.



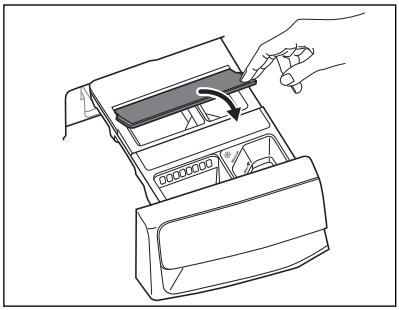
3. Gently pour only liquid detergent in the AutoDose detergent tank. Fill up to the maximum indicated level **MAX**.



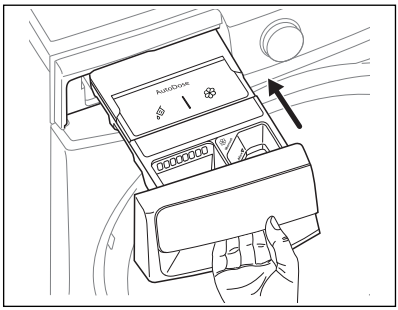
4. Gently pour only liquid softener in the AutoDose fabric softener tank. Fill up to the maximum indicated level **MAX**.



5. Lift down the AutoDose cover lid.



6. Gently close the detergent dispenser, till click engagement.



9.7 AutoDose low level indication

Do not refill the AutoDose tanks unless appliance indicates that one or both tanks are empty.

When the activated tank reaches a low level of detergent, related indicator appears on the display.

Notifications are often displayed at the end of cycle, but some messages also need to be displayed after the machine goes to standby and is powered on again.

Some notifications have actionable choices, like the tank refill that takes you to the AutoDose guide.

The display show clearly if is required the refill for detergent or softener.

⚠ CAUTION!

The tanks refill must be carried out with the same brand and type of detergent/ fabric softener/additive used before, otherwise clean the tanks before refilling.

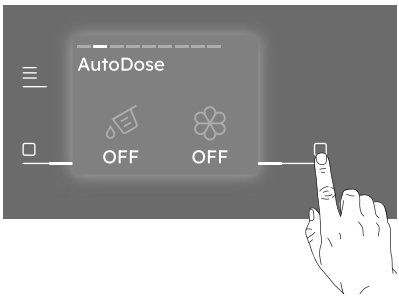
ⓘ Notifications are dismissed once they are viewed, or if the user changes programme or turns the machine off.

9.8 Switching from AutoDose to manual dosing

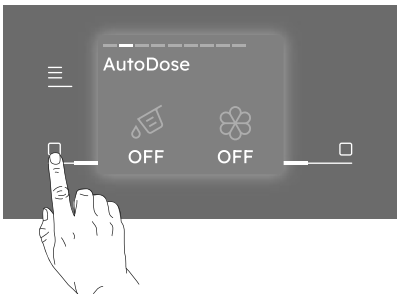
It is possible to disable AutoDose function for one or both tanks by pressing related button symbol.

Example:

- To switch fabric softener tank off, press the right soft key ▢ button, until the display shows OFF under softener icon ❀.



- If you need to use different detergent than ones present in AutoDose tanks, you could switch detergent tank off by pressing the left soft key button until the display shows OFF under detergent icon 🧴.



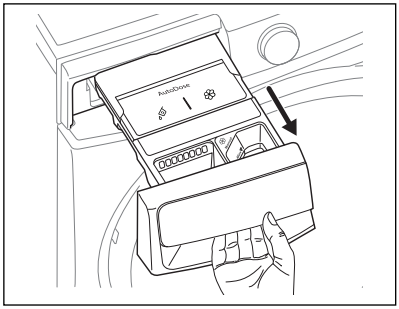
9.9 Manual filling the detergent and additives

You may need to use a different detergent or fabric softener than the ones used in the AutoDose tanks.

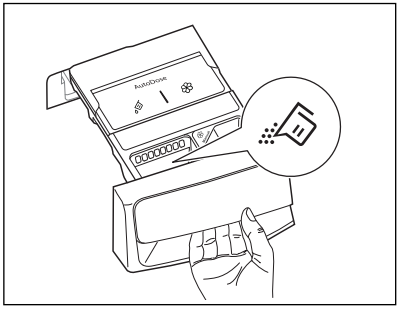
First, make sure that the AutoDose tanks are disabled and then pour the detergent and/or other treatments in the manual compartments.

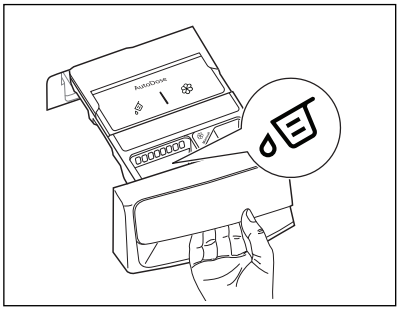
ⓘ Do not exceed the maximum indicated level (**MAX**).

1. Open the detergent dispenser.

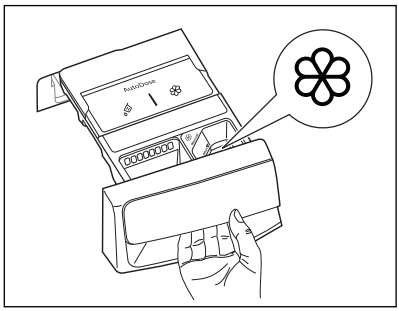


2. Put the powder or liquid detergent in the compartment.

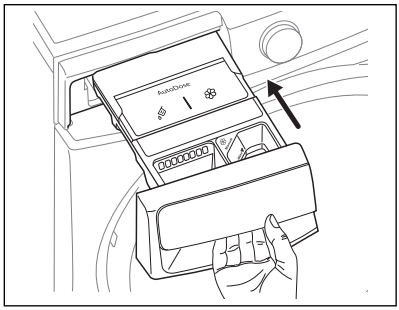




3. If desired, pour the fabric softener in the compartment Manual .



4. Gently close the detergent dispenser by pushing all the way in.



ⓘ If the machine has not been used for more than 4 weeks with filled tanks, detergent/softener can become viscous or dry out. It is needed to clean the drawer as indicated in "Care and Cleaning" chapter.

9.10 Drawer open indication

When a programme is running, the detergent drawer must always be closed.

A sensor in the drawer detects if the drawer is open (or not properly closed) while the programme is running. In such case, the appliance will immediately be paused.

If you press the Start/Pause ▷|| button, a specific popup view is showed indicating to close the drawer. Then the display returns to the previous paused state.

This will happen even if the user turned AutoDose off.

To restart the programme, ensure the drawer is properly closed and press Start/Pause ▷|| button.

10. PROGRAMMES

10.1 Programme Chart

Programme; Temperature range	**Max. Spin speed (rpm)**	**Max. Load (Dry Clothes)**	**Type of load and soil level**
Cottons; Cold to 60°C	1400	Max [1)]	White and coloured cotton.
Eco Cottons; 40°C and 60°C	1400	Max [1)]	Low-energy programme for cotton. Lowers temperature, extends duration.
IntelliQuick; Cold to 30°C	1200	Max [1)]	Daily wear coloured cotton clothes such as shirts, blouses, towels and undergarments. Ideal for normal level of soil.
Quick 15; Cold to 30°C	1200	1.5 kg	Small, lightly-soiled load. Cottons and synthetics
DelicatesPlus; Cold to 40°C	1200	5 kg	Protects fabric from pills or tears. For viscose, rayon, acrylic.
Denim; Cold to 40°C	1200	4 kg	Jeans and denim. Reduces fading.
Wool; Cold to 40°C	1200	3 kg	Wool labelled "non-shrink, machine wash".
Bedding; Cold to 60°C	800	3 kg	Synthetic blankets, duvets and bedspreads
Sports; Cold to 40°C	1200	4 kg	Rinses and spins the laundry.
Baby Care; Cold to 40°C	1200	4 kg	Delicate cotton baby clothes and knitted items.
Towels; Cold to 60°C	1400	Max [1)]	Towels and bathrobes.

Programme; Temperature range	Max. Spin speed (rpm)	Max. Load (Dry Clothes)	Type of load and soil level
Sanitise; 60°C	1400	Max [1]	White cotton items. This high-performance wash programme combined with steam vapour, removes more than 99,99% of bacteria and viruses[2] keeping the temperature above 60°C throughout the washing phase; with an additional action on the fibres thanks to a vapour phase, an enhanced rinsing phase ensures a proper removal of detergent and micro-organism residues. This programme ensures also a proper reduction of pollens/allergenic items.
Easy Iron; Cold to 60°C	800	4 kg	Reduces creases for easier ironing.
Tub Clean; 60°C	-	-	Removes build-up and odours from drum.
Vapour Refresh	-	1.5 kg	Removes odours and creases with vapour only.
Rinse + Spin	1400	Max [1]	Rinses and spins the laundry.
Spin	1400	Max [1]	Spins and drains the laundry.

1) Maximum capacity depends on a sticker in front of the machine.
Model: EWF1242R9WC 12 kg

2) Tested for Staphylococcus aureus, Enterococcus faecium, Candida albicans, Pseudomonas aeruginosa and MS2 Bacteriophage in external test performed by Swissatest Testmaterialien AG in 2021 (Test Report No. 202120117).

Programme Options Compatibility

ⓘ The options are not selectable with all washing programmes, an option can exclude another one. In this case the appliance doesn't allow you to set the incompatible preference together.
Make sure the screen and the soft keys are always clean and dry.

ⓘ When you set a washing programme and enter the Menu ☰, the display shows the available options.

Child Lock 🔒 and **Finish In** 🕒 are selectable with all programmes.

Options	Programme																	
	Cottons	Eco Cottons	IntelliQuick	Quick 15	DelicatesPlus	Denim	Wool	Bedding	Sports	Baby Care	Towels	Sanitise	Easy Iron	Tub Clean	Vapour Refresh	Rinse + Spin	Spin
SmartSelect	■			■	■	■	■	■	■		■		■				
SmartSelect	■	■	■		■	■	■	■	■	■	■		■				
SmartSelect	■				■	■		■	■	■	■	■	■				
No Spin	■	■	■	■	■		■	■	■	■	■					■	■
Rinse Hold	■	■	■	■	■	■	■		■	■	■		■			■	
Refresh	■	■	■	■	■	■		■	■	■	■						
Prewash	■	■			■				■	■	■		■				
SensorWash[1]	■				■			■	■	■	■						
Hygienic Care[2]	■	■			■			■		■	■				■		
Stain Pro[3]	■	■			■	■		■		■	■						
Finish In	■	■	■	■	■	■	■	■	■	■	■	■	■		■	■	■
AutoDose Detergent	■	■	■	■	■	■		■	■	■	■	■	■				
AutoDose Softener	■	■	■	■	■	■	■	■	■	■	■	■	■			■	

1) SensorWash is always on. The machine will automatically check the dirt level and detergent residue* in your laundry when using this option. It will automatically adjust the washing time and number of rinses according to the load to ensure your clothes are clean. An affected to increase or decrease in the operating time of the machine.

2) "Hygienic Care" option can be with temperature 40 to 60°C only.

3) "Stain Pro" option can be combined with temperature 40 to 60 °C only.

10.2 More Programmes

Programme; Temperature range	Max. Spin speed (rpm)	Max. Load (Dry Clothes)	Type of load and soil level
Outdoor; Cold to 40°C	1200	2.5 kg	Outdoor clothing, technical, sport fabrics, waterproof and breathable jackets, shell jackets with a removable fleece or inner insulation. The recommended laundry load is 2.0 kg. This programme can also be used as water repellent restoring phase, specifically tailored for treating clothes with a hydrophobic coating. To perform the water repellent restoring phase, proceed as follows: • Pour the washing detergent in the compartment . • Pour a special water repellency restorer for fabric in the drawer compartment for fabric softener Manual .
Work Wear; Cold to 60°C	1400	Max [1]	Overalls, dungarees and working clothes. Intensive cycle with a prewash phase to remove dirt and solid soils.
Mixed; Cold to 60°C	1200	4 kg	Synthetic items or mixed fabric items. Normally soiled items.
Curtains; Cold to 40°C	800	4 kg	Delicate cycle with pre-wash to remove dust from curtains.
Soft Toys; Cold to 40°C	800	4 kg	Delicate drum movements and rinsing suited for soft toys.
Silk; 30°C	800	0.5 kg	Machine, hand washable silk and other delicate fabrics.
Pillow; Cold to 40°C	800	3 kg	Designed for 2 sofa pillows or 1 bed pillow. It is recommended to wash bed pillows with own pillowcase.
Pet Hair; Cold to 60°C	1200	2 kg	Washing programme tailored for removing pet hair from items

1) Maximum capacity depends on a sticker in front of the machine.
Model: EWF1242R9WC 12 kg

Programme Options Compatibility

ⓘ The options are not selectable with all washing programmes, an option can exclude another one. In this case the appliance doesn't allow you to set the incompatible preference together.
Make sure the screen and the soft keys are always clean and dry.

ⓘ When you set a washing programme and enter the Menu ☰, the display shows the available options.

Child Lock 🔒 and **Finish In** ⏲ are selectable with all programmes.

Options	Programme							
	Outdoor	Work Wear	Mixed	Curtains	Soft Toys	Silk	Pillow	Pet Hair
SmartSelect	■		■		■		■	
	■	■	■	■	■	■	■	
		■	■	■	■		■	■
No Spin	■	■	■	■	■			
Rinse Hold	■	■	■	■	■			■
Refresh		■	■					
Prewash			■		■			■
SensorWash[1)]	■	■	■	■	■			
Hygienic Care[2)]			■					
Stain Pro[3)]			■					
Finish In	■	■	■	■	■	■	■	■
AutoDose Detergent	■	■	■	■	■			■
AutoDose Softener		■	■	■	■	■	■	■

1) SensorWash is always on. The machine will automatically check the dirt level and detergent residue* in your laundry when using this option. It will automatically adjust the washing time and number of rinses according to the load to ensure your clothes are clean. An affected to increase or decrease in the operating time of the machine.

2) "Hygienic Care" option can be with temperature 40 to 60°C only.

3) "Stain Pro" option can be combined with temperature 40 to 60 °C only.

10.3 Woolmark Apparel Care - Blue

The wool wash cycle of this machine has been approved by The Woolmark Company for the washing of wool garments labelled as "hand wash" provided that the products are washed according to the instructions on the garment label and those issued by the manufacturer of this washing machine.

M2425

11. WI-FI CONNECTIVITY SETUP

ⓘ The software in this product contains components that are based on free and open source software. Electrolux gratefully acknowledges the contributions of the open software and robotics communities to the development project. To access the source code of these free and open source software components whose license conditions require publishing, and to see their full copyright information and applicable license terms, please visit: **http://electrolux.pensoftwarerepository.com (folder NIUS)**

This chapter describes how to connect the smart appliance to the Wi-Fi network and to link it to a mobile devices.

By this functionality you can receive notifications, control and monitor your appliance from your mobile devices.

The Wi-Fi functionality is off as factory default setting.

To connect the appliance to enjoy the full range of features and services you need:

- Wireless network at home with internet connection enabled.
- Mobile device connected to wireless network.

Wi-Fi module parameter	
Frequency/ Protocol	Wi-Fi: 2.4 GHz / 802.11 bgn
Max Power	Wi-Fi 2.4 GHz: < 20 dBm
Encryption	WPA, WPA2, WEP

ⓘ You will need to install our app, create an account, and accept the Terms and Conditions and Electrolux's Privacy Policy in the app to use the connected features of the laundry appliance. Internet and Wi-Fi connections are required to use the full features of the App and the laundry appliance. Minimum operating system for app refer App FAQ.

11.1 Download, installing, and configuring our app

1. Go to the App Store/Play Store, download and install our app on your smart device.

Download on the App Store GET IT ON Google Play

2. Create an account. This account can be shared across multiple devices.
3. Follow the instructions on our app for the appliance registration and configuration.

ⓘ Our app allows you to control your laundry through a mobile device.
It contains a large number of programmes, useful features and product information tailored perfectly to the appliance.
Through our app you can select the programmes already available from the appliance control panel, plus unlock additional programmes available only from a mobile device.
Additional programmes can change over the time along with new versions of the app.
It's personalized laundry care - all from your mobile device.

11.2 Wi-Fi appliance connection

Tap the On/Off button for a few seconds to activate the appliance.

To connect the appliance to a Wi-Fi network, tap and hold the Remote Start Mode key button for 5 seconds. It is also possible to enable Wi-Fi from the machine settings menu.

During this phase, the display shows Wi-Fi icon and "**Starting up...**" message. After a while "**Ready to connect**" message and icon appear.

Connecting your appliance

ⓘ Before proceeding with next steps, be sure that our app has been downloaded and configured and you smart device connected to your home network. Refer to "Download, installing, and configuring our app" paragraph.

Open our app from your smart device and follow the instruction displayed to add your appliance.

During association phase, Our app could redirects to the smart device Wi-Fi settings to select the home network and requires to enter the Wi-Fi password to connect the appliance.

After **Connecting...** phase, if successfully concluded, "**Connected**" message is shown. Otherwise, the message "**Not connected**" is displayed.

Once connected, tapping on the Remote Start Mode key button on will enable users to be able to start cycles remotely on our app.

Auto connection to registered network

Once the appliance has been successfully set-up and registered to the home network, every time it is powered on, it will try to connect to the network automatically. There will not be any sound when Wi-Fi connection is successful.

Connecting to a different network (Reopening Access Point)

Every time user tap and hold Remote Start Mode key button for 5 seconds, the access point will be open and broadcasted. New network credentials received at this point will overwrite previously saved credentials, and the appliance then connects to the new Wi-Fi network.

Refer to "Connection your appliance" section to perform the connection.

Turning Off Wi-Fi

If the user decides to no longer connect the appliance to Wi-Fi, he can tap and hold Remote Start Mode key button for 10 seconds and the appliance will reset and turn off. It is also possible to disable Wi-Fi from the settings menu.

After confirming the reset the display shows the message "**Network is reset**" and the Wi- Fi is set off.

11.3 Over-the-air update

Application may propose an update for your appliance.

If a programme is running, our app notifies that the update will start at the end of the programme.

During the update, the appliance shows a message in the display.

Do not switch off or unplug the appliance during update.

The appliance will be usable again at the end of the update, without any notification about successful update.

If an error occurs, the appliance shows a message in the display: just press any buttons or turn the knob to return to normal use.

11.4 Wi-Fi Always On

The Wi-Fi Always On function is available in our app.

This function keeps the appliance connected to the network even when the appliance is turned off.

Wi-Fi icon is on.

The icon blink, Machine can't connect the network.

It is possible to turn the appliance on by pressing the On/Off button or through our app.

ⓘ The Wi-Fi Always On function may affect your energy consumption.

12. OPTIONS

12.1 Introduction

Several additional options are available for each programme. Check compatibility in the programme table section.

ⓘ After 10 seconds of inactivity the displays shows the home screen with selected programme.

12.2 Soft Key options

After selecting a programme, it is possible to change the default Temperature and Spin set.

To modify the **Temperature** tap the left soft key:

- The default temperature shown will decrease to the minimum expected for the selected cycle.
- Continue pressing and the sequence will proceed from the maximum expected temperature.

ⓘ If Temperature setting is not available, left soft key led will be off.

To modify the **Spin** tap the right soft key:

- The default spin shown will decrease to the minimum expected for the selected cycle.
- Continue pressing and the sequence will proceed from the maximum expected spin.

ⓘ If only one option is available, right soft key led will be off.

12.3 Prewash

Use this option to add a pre-wash phase at 30 °C before the washing phase.

This option is recommended for heavily soiled laundry, especially if containing sand, dust, mud and other solid particles.

Tap on the **Menu** soft key, rotate the dial until the display shows the Prewash option.

To **activate/deactivate** this option:

- Tap the right soft key and the relevant indicator will turn On/Off.

ⓘ The option can increase the programme duration.

12.4 Stain Pro

Select this option to add an anti-stain phase to a programme in order to treat heavily soiled or stained laundry with stain remover.

Pour the stain remover into compartment.

The stain remover will be added in the appropriate phase of the washing programme.

Tap on the **Menu** soft key, rotate the dial until the display shows this option.

To **activate/deactivate** this option:

- Tap the right soft key and the relevant indicator will turn On/Off.

ⓘ This option is not available with a temperature lower than 40 °C.

The option can increase the programme duration.

12.5 Hygienic Care

Select this option to add approximately 30 minutes of tumbling in vapour after the rinse cycle. The indicator of this option will be on.

- Vapour may not necessarily be visible inside the drum during a vapour cycle. Vapour is created below the drum and allowed to naturally rise into the clothes.
- At the end of the Vapour cycle, the clothes will be warmer, softer and detached from the drum.

Tap on the **Menu** soft key, rotate the dial until the display shows this option.

To **activate/deactivate** this option:

- Tap the right soft key and the relevant indicator will turn On/Off.

ⓘ If Vapour option is selected, rinse temperatures will be elevated.
During a vapour cycle, you may notice vapour exiting from the drain hose of the machine, this is normal and there is no cause for alarm.

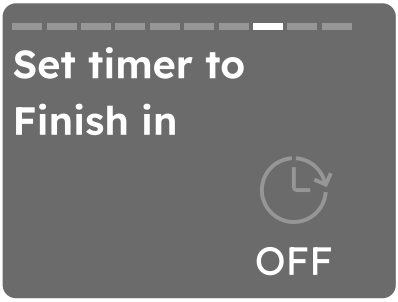
12.6 Finish In

With this option you can set the time to end of the selected cycle.

ⓘ The proposed time to finish in is always higher than the programme duration.

To **activate** this option:

- Tap on the **Menu** soft key, rotate the dial until the display shows the Set timer to finish in.



- You can activate this option by pressing the right soft key. The display shows the hours of the time to end starting from 3 hours. (This option makes it possible to define the end of the washing programme from minimum of 1 hour to maximum of 24 hours.)

ⓘ If programme duration is longer than 2 hours, minimum Finish In option starts from 3 hours.

- Pressing the right soft key ▢ next to ∧ it is possible to increase the time by one hour with each tap, up to 24 hours.

- If you want to decrease time tap the left soft key ▢ next to ∨, the duration will be reduced by one hour with each tap.
- Once you have selected the desired timer wait 3 seconds and you will be redirected to the home screen where at the top of the display you will be able to see the countdown.

To **remove** the Finish In option:

- Navigate through the **Menu** ☰ to the Finish In option.
- Reduce the time by pressing the left soft key ▢ until the display shows OFF.

12.7 Child Lock

With this option you can prevent the children from accidentally operating the appliance.

To **activate** this option:

- Tap on the **Menu** ☰ soft key, rotate the dial until the display shows the Child lock.

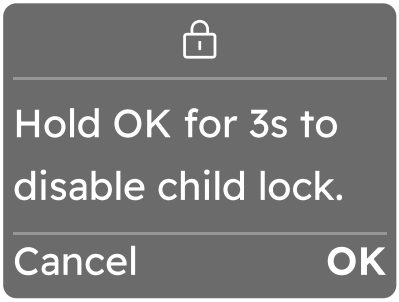
- You can activate this option by tapping the right soft key ▢. (The screen back to the selected programme with the child lock icon appear.)
- After you have activated the options soft keys and the touch screen are deactivated. It is possible to turn the appliance off by means of the On/Off button.
- Before pressing the Start/Pause button the appliance cannot start.

The display shows the icon Child Lock in the middle of the display.

ⓘ The appliance keeps the selection of this option after you switch it off.

To **deactivate** this option:

- Tap the right soft key ▢, then press and hold for 3 seconds. A countdown will be visible in the display in the lower right corner.



ⓘ Once the option is deactivated child lock icon goes off and the display will show the information as before activation.

12.8 Favourite

How to set a favourite cycle

Up to three favourite cycles can be saved.

ⓘ There are no favourite cycles saved by default.

To **save** you favourite cycle:

- Select programme and setting temperature, spin speed, and options.
- Tap on the **Menu** ☰ soft key, rotate the dial until the display shows the **Save as favourite**, tapping the right soft key ▢ to entry.
- Rotate the dial to select one of the three empty fields and tapping the right soft key ▢ to select and saved.
- After two seconds, the display will show the selected cycle as a favourite recognizable by a heart at the top of the screen.

ⓘ When you want to save the next favourite the first empty slot will be indicated automatically.

How to replace a favourite cycle

It is possible to replace favourites:

- Select new programme and setting temperature, spin speed, and options.
- Tap on the **Menu** ☰ soft key, rotate the dial until the display shows the **Save as favourite**, tapping the right soft key ▢ to entry.
- Turn dial to select one of the three fields to be overwritten.
- Confirm the row by tapping the right soft key ▢.
- After two seconds, the display will show the selected cycle as a favourite recognizable by a heart at the top of the screen.

It is not possible to **delete** you favourite cycle on the appliance.

ⓘ In order to delete favourites it is necessary to perform a factory reset of the appliance or by our app.

How to access the favourites cycle

To access the favourites from programmes list rotate the dial to the left.

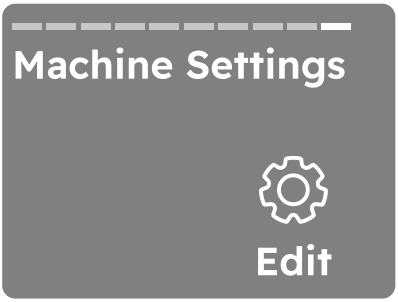
ⓘ If the fields are occupied the first favourite cycle will be displayed, then the second and eventually the third.

ⓘ If the fields are empty, a suggestion on how to save new favourites will be displayed.

13. SETTINGS

13.1 Machine Setting

In this part are explained the main settings of the appliance.



Tap on the right soft key ▢, Edit , to access the settings.

ⓘ After 10 seconds of inactivity the displays shows the home screen with selected programme.

AutoDose

For AutoDose functionality refer to the specific paragraph.

13.2 Language setup

It is possible to **change the display language** by

- Select the Language menu, tap right soft key ▢ to select to go to select the language. Select the language by rotate the dial then tap right soft key ▢ to Select.
- Go back ← to the previous view and tap the Menu ☰ soft key to main screen.

ⓘ By turning the knob the selected language will be visible in bold.

13.3 Wi-Fi

With this option you edit Wi-Fi settings.

Tap on the right soft key ▢ to access the settings. You can:

- Enable Wi-Fi network.
- Connecting to a different Wi-Fi network.
- Disable Wi-Fi network.

ⓘ For more details refer to "Wi-Fi - Connectivity setup" chapter

13.4 Water Hardness

With this setting you can change the Water Hardness level.

To **modify** the level:

- Tap the right soft key next to ∧ or left soft key next to ∨ visualize the levels:
  a. Hard
  b. Medium
  c. Soft
- Select the desired level by tapping the right or left soft key ▢.
- Tapping Menu ☰ soft key confirm setting.

ⓘ A few seconds, the displays shows the home screen with selected programme.

13.5 Ultramix

This option eliminates detergent residue on fabrics.

To **activate/deactivate** the option:

- Tap the right soft key ▢ and the relevant indicator will turn ON /OFF.

Rotate the dial to move to the next setting.

13.6 SensorWash

Intelligently assesses the dirt and detergent residue in your laundry. The SensorWash adjusts the washing time and rinse cycles to match the load. This not only ensures optimal cleanliness but also helps prevent damage to your clothes, thereby extending their lifespan.

To **activate/deactivate** the option:

- Tap the right soft key ▢ and the relevant indicator will turn ON /OFF.

Rotate the dial to move to the next setting.

ⓘ If turning off, may affect the efficiency of your washing cycle.

13.7 Save last used

Save the last used by enable.

To **activate/deactivate** the option:

- Tap the right soft key ▢ and the relevant indicator will turn ON /OFF.

Rotate the dial to move to the next setting.

To **ON** this option, the last used programme automatic saved.

How to access the last used programme

To access the Last used by rotate the dial to the left after you power on the appliance.

13.8 Button sounds

With this setting you can turn off the sound of the buttons.

To **activate/deactivate** the sounds:

- Tap the right soft key ▢ and the relevant indicator will turn ON 🔊 / OFF 🔇.

Rotate the dial to move to the next setting.

ⓘ The sound of the On/Off ⏻ button cannot be disabled

13.9 End alert

With this setting you can change the Cycle End Alarm.

To **activate/deactivate or modify** the sounds:

- Tap the right soft key next to ∧ or left soft key next to ∨ visualize the levels:
  a. Long 🔔
  b. Medium 🔔
  c. Short 🔔
  d. OFF 🔕
- Tapping Menu ☰ soft key confirm setting.

ⓘ A few seconds, the displays shows the home screen with selected programme.

13.10 Display Brightness

With this setting you can change the Display Brightness.

To **modify** the level:

- Tap the left soft key next to ∨ indicator to decrease brightness.
- Tap the right soft key next to ∧ indicator to increase brightness.

Rotate the dial to move to the next setting.

ⓘ There are five brightness levels available.

13.11 Guides

With this option you can see brief explanations of some features.

Rotate the programme dial and select by tapping the right soft key ▢ one of the following option:

- **Introduction**: Learn about the control panel, the SmartSelect , Vapour refresh, Menu, Left/right buttons, Remote start.
- **AutoDose**: guide about detergent and softener.
- **Wi-Fi**: information about the on boarding.

ⓘ Go back ← to the previous view by tapping the left soft key ▢.

13.12 Settings reset to factory default

With this setting you can reset your appliance to the factory settings.

1. Tap on the right soft key ▢ to enter the option.
2. Tap on the left soft key ▢ to Cancel.
3. Tap on the right soft key ▢ to confirm the reset.

Performing the reset will take a few seconds.

ⓘ Settings reset to factory default deletes permanent options and favourites saved.

14. DAILY USE

⚠ **WARNING!**
Refer to Safety chapters.

14.1 Before activating the appliance

1. Make sure that the mains plug is connected to the mains socket.
2. Make sure that the water tap is open.

14.2 Activating the appliance

1. Open the water tap
2. Press the On/Off ⏻ button a few seconds to activate the appliance.

14.3 Activating the appliance

Press the On/Off ⏻ button to turn the appliance on. A tune sounds.

The default at first switch on is Cottons programme.

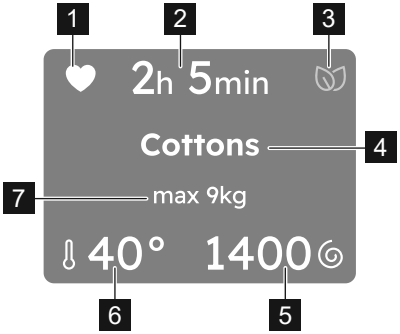
The information of the selected programme are visible in the display.

The led of the Start/Pause key button flashes.

14.4 Setting a programme

The Cottons is the default proposed programme when the appliance is turned on.

1. Turn the programme dial to set the desired programme.
   After a few seconds the display shows programme summary view with the following information:



1. Favourite, if already saved.
2. Programme duration
3. SmartLeaf
4. Selected programme
5. Spin speed
6. Temperature
7. Maximum programme load

ⓘ Also additional options, if activated, will be visible in the display.

Tap on the different soil level of the SmartSelect to the right on the control panel.

Vapour Refresh programme can be selected in the SmartSelect area.

ⓘ Every time a different SmartSelect level is chosen it will be visible for 2 seconds in the display.

You can also:

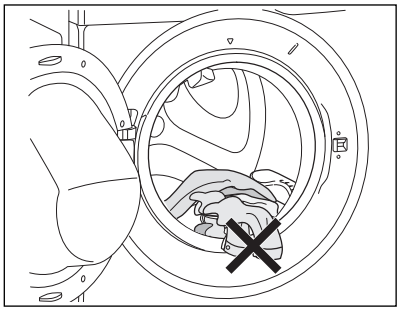
1. Tap on the left soft key ▢ to change the **Temperature** 🌡.
2. Tap on the right soft key ▢ to change the **Spin** 🌀 speed.
3. Tap on **Menu** ☰ to enter the additional available options and set one or more of them.

14.5 Loading the laundry

- Open the appliance door.
- Shake the items before you put them in the appliance.
- Put the laundry in the drum, one item at a time.

Make sure not to put too much laundry in the drum.

- Close the door firmly.



⚠ CAUTION!

- Make sure that no laundry stays between the seal and the door. There is a risk of water leakage or damage to the laundry.
- Washing heavily oiled, greasy stains could cause damage rubber parts of the appliance.

14.6 Using detergent and other treatments

If both AutoDose tanks are enabled (ON) in the set programme, detergent and fabric softener are automatically loaded.

If one of the AutoDose tank or both are disabled (OFF) in the set programme, proceed by manually filling the product in the proper compartment.

14.7 Starting a programme

⚠ WARNING!
Make sure that the detergent dispenser is firmly closed, otherwise programme won't start.

Touch the Start/Pause ▷|| key button to start the programme.

The related indicator stops flashing and stays on.

The programme starts, the door is locked.

The display shows the icon ⊶ .

ⓘ The drain pump can operate shortly before the appliance fills water.

14.8 Interrupting a programme and changing the options

When the programme is running, you can change **only some** options:

1. Touch the Start/Pause ▷|| key button. The related indicator flashes.
2. Change the options. The given information in the display changes accordingly.
3. Touch the Start/Pause ▷|| key button again.

The washing programme continues.

14.9 Cancelling a running programme

1. Press the On/Off ⏻ button to cancel the programme and to deactivate the appliance.
2. Press the On/Off ⏻ button again to activate the appliance.

Now, you can set a new washing programme.

ⓘ The water and the detergent are not drained out in order to avoid waste. The display shows the maximum duration of the programme, updating it about 20 minutes after the starting of the new programme.

14.10 Opening the door - Adding garments

If a message in the display that inform you that you can add or remove garments, you can always open the door.

While a programme or the delay start operates, the appliance door is locked. The display shows the icon ⊶ .

ⓘ If the temperature and level of the water in the drum are too high and/or the drum is still rotating you **should not open the door.**

To add or to remove garments:

1. Touch the Start/Pause ▷|| key button. In the display the related door lock icon ⊶ goes off.
2. Open the appliance door. If necessary, add or remove the garments. Close the door and touch the Start/Pause ▷|| key button.

The programme or the Finish In continues.

14.11 End of the programme

When the programme has finished, the appliance stops automatically. The acoustic signals operate (if they are active). The display shows Done, the completed line of progress and Remove Garments message.

The indicator of the Start/Pause ▷|| key button goes off.

The door unlocks and the indicator ⊶ goes off.

1. Press the On/Off ⏻ button to deactivate the appliance.

After five minutes from the end of the programme, the energy saving function automatically deactivates the appliance.

ⓘ Depend on last use option is on/off. If ON, the display shows at the last use programmes. But OFF, the display shows Cottons programme.
Turn the programme dial to set a new cycle.

2. Remove the laundry from the appliance.
3. Make sure that the drum is empty.
4. Keep the door and the detergent dispenser slightly open to prevent mildew and odours.

14.12 Draining water out after end of cycle

If you have chosen a programme or an option that does not empty out the water of the last rinse, the programme is completed, but:

- Draining phase is shown in the display and the door is locked .
- The indicator of the Start/Pause ▷|| key button starts flashing.
- The drum still turns at regular intervals to prevent creases in the laundry.
- The door stays locked.
- You must drain the water to open the door.

14.13 Stand-by function

The Stand-by function automatically deactivates the appliance to reduce the energy consumption when:

- You do not use the appliance for 5 minutes when no programme is running.
  - Press the button On/Off ⏻ to activate the appliance again.
- 5 minutes after the end of the washing programme.
  - Press the On/Off ⏻ button to activate the appliance again.
  - The display shows the end of the last programme.
  - Turn the programme dial to set a new cycle.

ⓘ If you set a programme or an option that ends with water in the drum, the Stand-by function **doesn't deactivate** the appliance to remind you to drain the water.

ⓘ If the Wi-Fi Always On function is active, only the indicator goes on.

15. WASHING HINTS AND TIPS

15.1 Sorting The Laundry

Follow the wash code symbols on each garment label and the manufacturer's washing instructions. Sort the laundry as follows: whites, coloureds, synthetics, delicates, woollens.

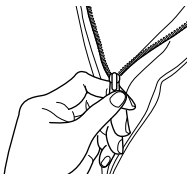
15.2 Temperatures

Temp	Soil level
60°C 50°C	For normally soiled, colourfast garments (e.g. shirts, night dresses, pyjamas...) in linen, cotton or synthetic fibres and for lightly soiled white cotton (e.g. underwear).
40°C 30°C Cold	For delicate items (e.g. net curtains), mixed laundry including synthetic fibres and woollens bearing the label pure new wool, machine washable, non-shrink.

15.3 Before Loading The Laundry

- Make sure that no metal objects are left in the laundry (e.g. coin, hair clips, safety pins, pins).

- Button up pillowcases, close zip fasteners, hooks and poppers. Tie any belts or long tapes.



- Wash bras, pantyhose and other delicates in a mesh laundry bag, which you can purchase from your supermarket.
- Make sure that you wash lint collectors separately from lint producers.
- Never wash whites and coloured fabrics together. Whites may lose their "whiteness" in the wash. New coloured items may run in the first wash; they should therefore be washed separately the first time.
- Remove persistent stains before washing.
- Rub particularly soiled areas with a special detergent or detergent paste. Treat curtains with special care. Remove hooks or tie them up in a bag or a net.

15.4 Maximum Loads

Recommended loads are indicated in the chapter "Programmes"

General rules:

Clothes Load	Quantity
Cottons, linen	drum full but not too tightly packed;
Synthetics	drum no more than half full;
Delicate fabrics and woollens	drum no more than one third full.

Washing a maximum load makes the most efficient use of water and energy. For heavily soiled laundry, reduce the load size.

15.5 Removing Stains

Stubborn stains may not be removed by just water and detergent. It is therefore advisable to treat them prior to washing.

Blood: treat fresh stains with cold water. For dried stains, soak overnight in water with a special detergent then rub in the soap and water.

Oil based paint: moisten with benzine stain remover, lay the garment on a soft cloth and dab the stain; treat several times.

Dried grease stains: moisten with turpentine, lay the garment on a soft surface and dab the stain with the fingertips and a cotton cloth.

Rust: oxalic acid dissolved in hot water or a rust removing product used in cold water. Be careful with rust stains which are not recent since the cellulose structure will already have been damaged and the fabric tends to hole.

Mould stains: treat with bleach, rinse well (whites and fast coloureds only). Grass: soap lightly and treat with bleach (whites and fast coloureds only).

Ball point pen and glue: moisten with acetone (*), lay the garment on a soft cloth and dab the stain.

Lipstick: moisten with acetone (*) as above, then treat stains with methylated spirits. Remove any residual marks from white fabrics with bleach.

Red wine: soak in water and detergent, rinse and treat with acetic or citric acid, then rinse. Treat any residual marks with bleach.

Ink: depending on the type of ink, moisten the fabric first with acetone (*), then with acetic acid; treat any residual marks on white fabrics with bleach and then rinse thoroughly.

Tar stains: first treat with stain remover, methylated spirits or benzine, then rub with detergent paste.

(*) do not use acetone on artificial silk.

15.6 Detergents Type and Quantity

Low suds detergent is required for this machine to prevent over suds problems, unsatisfactory washing result and harm to the machine.

Low suds detergents designed for front load washing machines are labelled "Front Loading", "High Efficiency", "HE", such as Cold Power for Front Loaders or "Matic".

Do not use wrong types of detergent, such as Top Loading, Hand wash detergent or Soap-Based products in your front load washing machine. This can result in excessive suds, longer cycle time, low spin speeds, poor rinsing and overloading of the motor.

Quantity of detergent to be used

The choice of detergent and use of correct quantities not only affects your wash performance, but also helps to avoid waste and protect the environment.

Although biodegradable detergents contain substances which in large quantities can upset the delicate balance of nature.

The choice and quantity of detergent will depend on ;

- type of fabric (delicates, woollens, cottons, etc.);
- the colour of clothes;
- size of the load;
- degree of soil;
- wash temperature ; and
- hardness of the water used.

Water hardness is classified by so-called "degrees" of hardness.

Information on hardness of the water in your area can be obtained from the relevant water supply company, or from your local authority.

You may have to try using the detergent quantity as per manufacturers' instructions then compare the wash result to the list below and adjust the amount of detergent for your future washes accordingly.

Not enough detergent causes:

- the wash load to turn grey,
- greasy clothes.

Too much detergent causes:

- over suds,
- reduced washing effect,
- inadequate rinsing.

Use less detergent if:

- you are washing a small load,
- the laundry is lightly soiled,
- large amounts of foam during washing.

15.7 Saving tips

ⓘ Let the SmartSelect function guide you to save energy and water. Light and Normal options can be used the most of the time. Use Vapour Refresh, to avoid washing and refresh your clothes with only steam.

For better result we recommend that you follow these tips:

- **Normally soiled laundry** may be washed without prewash in order to save detergent, water and time.
- Loading the appliance to the **maximum capacity indicated for each programmes helps to reduce energy and water consumption.**
- With adequate pre-treatment, stains and limited soiling can be removed; the laundry can then be washed at a lower temperature.
- To use the correct quantity of detergent, refer to the quantity suggested by the detergent producer and check the water hardness of your domestic system. Refer to 'Water hardness'.
- If you have a tumble dryer its suggested to use maximum possible spin speed for the selected washing programme in order to save energy during drying.
- Preferably, use short cycles at lower temperatures.

15.8 Water hardness

If the water in your area is hard or medium hard, we recommend that you use a water softener for washing machines.

The water is hard or medium hard when the hardness exceeds 8dH.

In areas where the water is soft it is not necessary to use a water softener.

To find out the water hardness in your area, contact your local water authority.

Use the correct quantity of water softener.

Follow the instructions that you find on the packaging of the product./or www.electrolux.com

16. INTERNATIONAL WASH CODE SYMBOLS

ⓘ These symbols appear on fabric labels, in order to help you choose the best way to treat your laundry.

Energetic wash **Delicate wash**	Max. wash temperature 95 °C	Max. wash temperature 60 °C 	Max. wash temperature 40 °C 	Max. wash temperature 30 °C 	Hand wash	DO NOT wash at all
Bleaching	Bleach with Chlorine			DO NOT bleach		
Ironing	Hot iron max. 200 °C	Warm iron max. 150 °C		Lukewarm iron max. 110 °C	DO NOT iron	
Dry cleaning	Dry cleaning in all solvents	Dry cleaning in perchloroethylene, petrol, pure alcohol, R 111 & R 113		Dry cleaning in petrol, pure alcohol and R 113	DO NOT dry clean	
Drying	Flat	On the line	On clothes hanger	Medium temperature Low temperature Tumble dry	DO NOT tumble dry	

⚠ WARNING!

You must DISCONNECT the appliance from the electricity supply, before you can carry out any cleaning or maintenance work.

17.1 External Cleaning

Clean the appliance only with soap and warm water. Fully dry all the surfaces.

Do not use a scouring pads or any scratching material.

⚠ CAUTION!

Do not use alcohol, solvents or chemical products.
Do not clean the metal surfaces with chlorine-based detergent.

17.2 Descaling

The water we use normally contains lime. It is a good idea to periodically use a water softening powder in the machine.

Do this separately from any laundry washing, and according to the softening powder manufacturer's instructions.

This will help to prevent the formation of lime deposits.

17.3 After Each Wash

Leave the door open for a while. This helps to prevent mould and stagnant smells forming inside the appliance.

Keeping the door open after a wash will also help to preserve the door seal.

17.4 Maintenance Wash

The repeated and prolonged use of low temperature and short programmes can cause detergent deposits, fluff residues, bacterial growth and biofilm formation inside the drum and the tub.

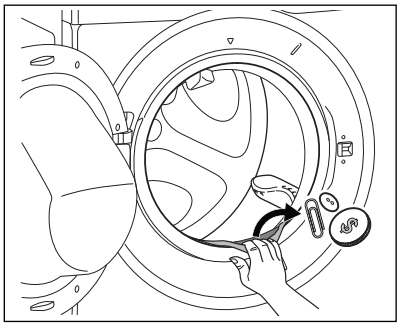
This could generate bad odours and mildew.

To eliminate these deposits and hygienize the inner part of the appliance, run a maintenance wash at least once a month:

1. Remove all laundry from the drum.
2. Deactivate AutoDose function for detergent and softener.
3. Run a cottons programme with the highest temperature with a small quantity of powder detergent or, if available, run the Tub Clean programme.

17.5 Door Seal

This appliance is designed with a **self cleaning draining system**, allowing light fluff fibres that fall off the clothes to be drained out with the water. Regularly examine the seal. Coins, buttons, other small items can be recovered at the end of the cycle.



Clean it when needed, using ammonia cream cleanser agent without scratching the seal surface.

ⓘ Always obey the instructions that you find on the packaging of the product.

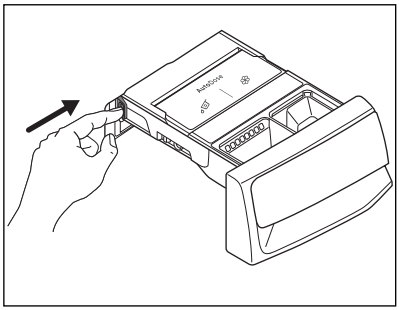
17.6 Cleaning The Detergent Dispenser and The Autodose Tanks

⚠ CAUTION!
If you change detergent type as brand, concentration, and thickness, then it is suggested to clean the detergent drawer.

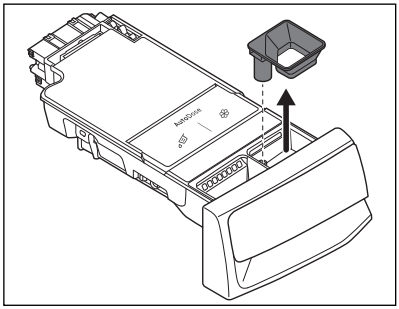
ⓘ Before cleaning, make sure that the all compartments are empty.

To prevent possible deposits of dried detergent, clotted fabric softener, formation of mould in the detergent dispenser, and/or clotted liquid additives in the AutoDose tanks, **once in a while carry out the following cleaning procedure:**

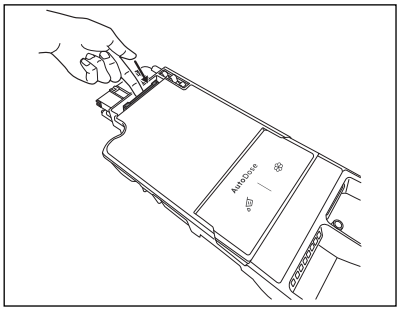
1. Open the detergent dispenser. Press the catch as indicated in the picture and pull the detergent dispenser out.

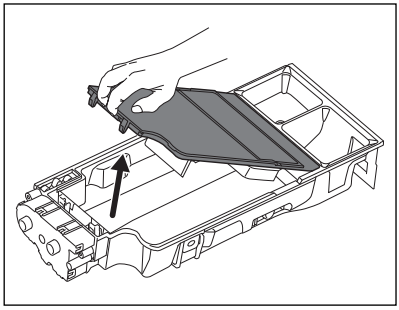


2. Remove the insert for the softener and, if inserted.

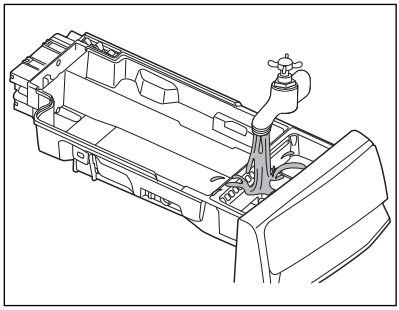


3. Press the catch on the back as indicated in the picture and lift up the top cover to open.



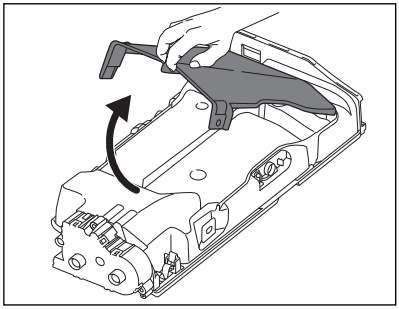


4. Wash the drawer and all inserts under running water.

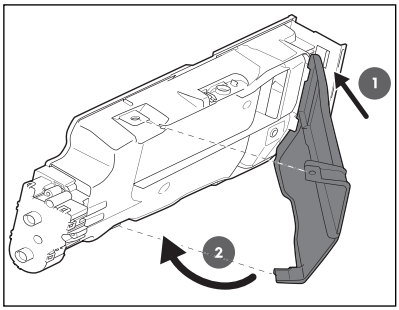


⚠ CAUTION!
Do not use sharp or metal brushes and sponges. Do not wash drawer in the dish washer.

5. Turn the dispenser up side down and open the bottom cover as indicated in the picture.



6. Make sure that all detergent residue is removed from the conveyor. Use only soft damp clothes.
7. Put bottom cover back to its position by aligning its holes on drawer hooks as indicated in the picture. Close it till "click" sound.

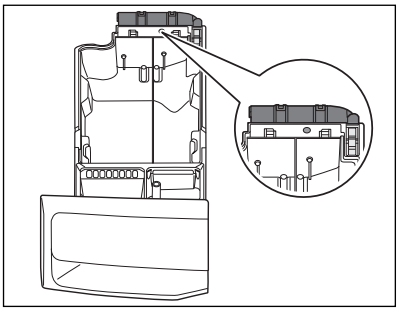


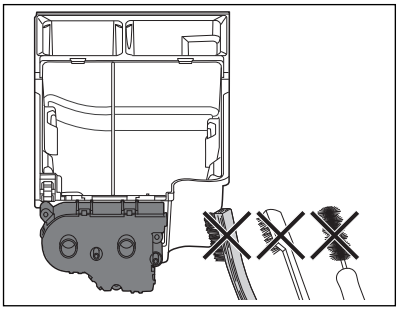
⚠ CAUTION!

Press the bottom cover as indicated in the picture. Make sure that it is closed properly.

⚠ WARNING!

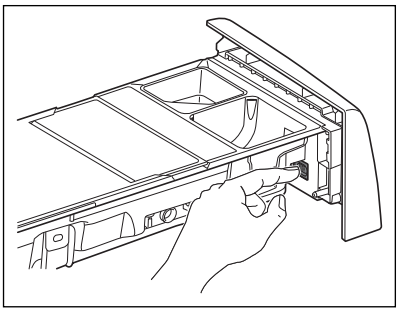
Do not clean with any sharp and metal brushes or any tools to avoid damaging pumps and sensors allocated on the back of the detergent drawer. If necessary, use only soft damp clothes.



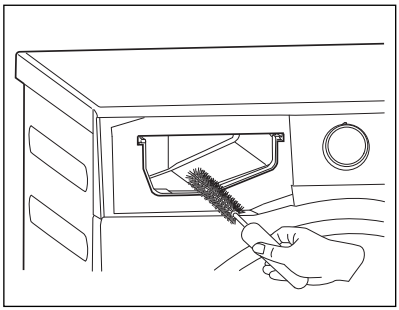


⚠ WARNING!

If some residues remain on the back area of tanks, soak detergent drawer in a warm water. Do not use tools to clean it. Before soaking, remove the handle by pressing the button and slide the handle as indicated in the picture.

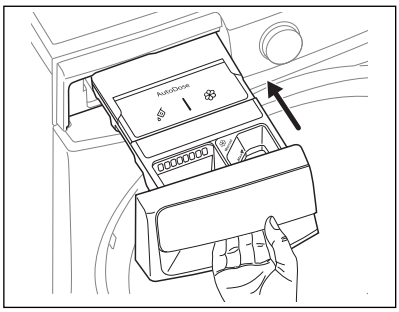


8. Make sure that all detergent residue is removed from the upper and lower part of the recess. Use a small brush to clean the recess.



9. Reassembly the drawer as follows:
   a. Place the handle if was disassembled.
   b. Place the bottom cover and press till "click" sound.
   c. Place the top cover on the tanks compartment and press till "click" sound.
   d. Replace components on manual compartment.

10. Insert the detergent dispenser into the guide rails and gently close it till "click" sound. Run the Quick 15 programme without any clothes in the drum.



To restore the functionality, refill tanks with detergent and softener.

17.7 Cleaning The Drain Pump

Disconnect the mains plug from the mains socket.

Regularly examine the drain pump and make sure that it is clean.

Clean the drain pump if:

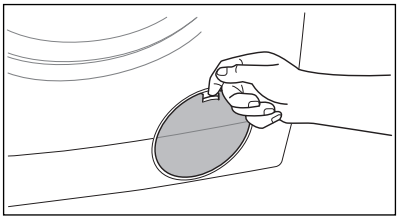
- The appliance does not drain the water.
- The drum cannot turn.
- The appliance makes an unusual noise because of the blockage of the drain pump.
- The message Check that the drain filter is not clogged pops up.

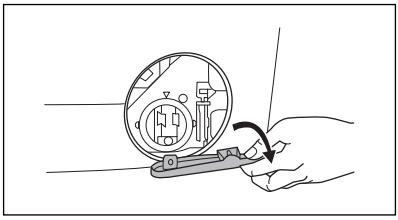
⚠ WARNING!

- Do not remove the filter while the appliance operates.
- Do not clean the pump if the water in the appliance is hot. Wait until the water cools down

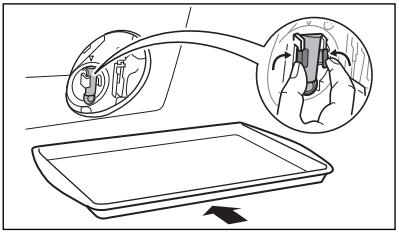
Proceed as follows to clean the pump:

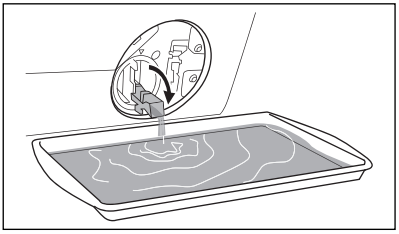
1. Open the drain pump door.





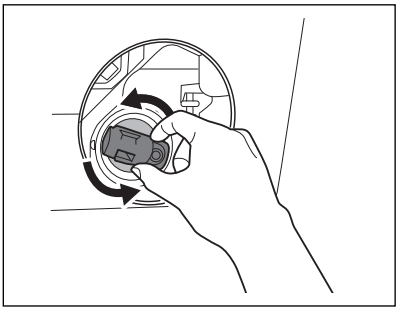
2. Place a suitable water container below the recess of the drain pump to collect the water that flows out. Press the two levers and pull forward the drainage duct to let the water flow out.

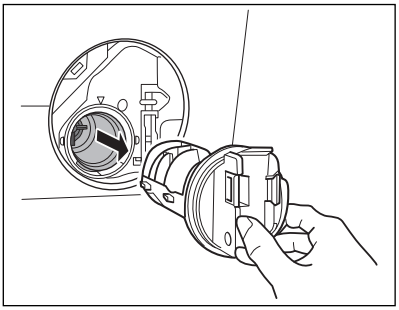




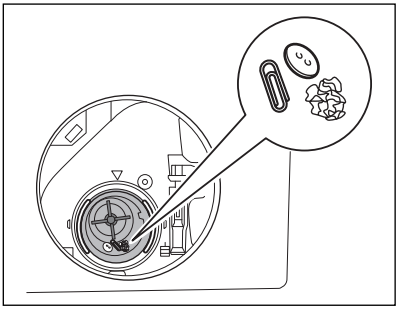
3. When the container is full of water, put the drainage duct back again and empty the container. Repeat the step 2, 3 until no more water flows out.
4. Push back the drainage duct.

Turn the filter counter-clockwise to remove it.

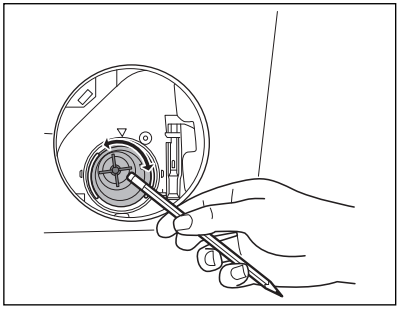




5. Remove fluff and objects from the pump (if there are any).

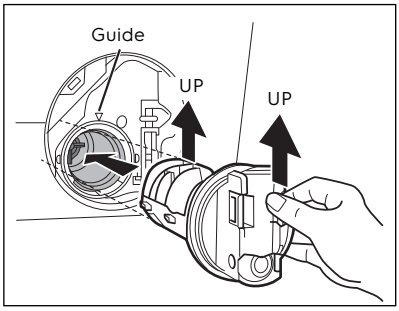


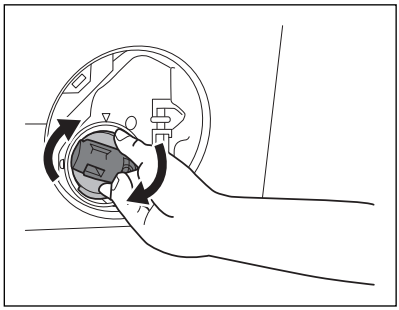
6. Make sure that the impeller of the pump can turn. If this does not occur, contact the service centre.



7. Clean the filter under the water tap.

8. Put the filter back into the housing with exposed section facing up. Make sure that you correctly tighten the filter to prevent leakages.





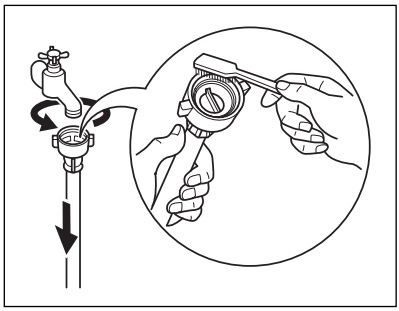
9. Close the drain pump door.

17.8 Cleaning The Water Inlet Filter

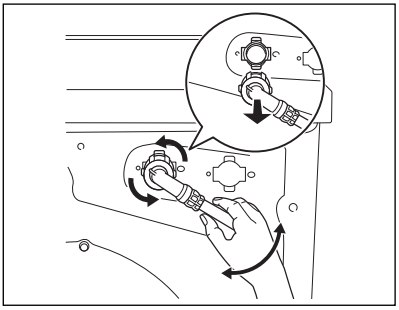
If your water is very hard or contains traces of lime deposit, the water inlet filter may become clogged. It is therefore a good idea to clean it from time to time.

To clean the water inlet filters:

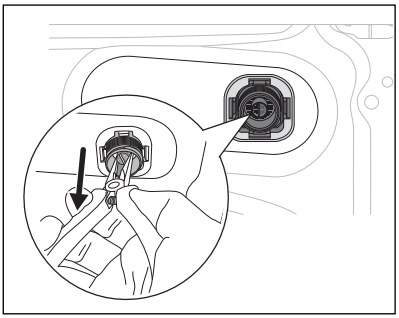
1. Close the water tap.
2. Remove the water inlet hose from the water tap.
3. Clean the filter in the inlet hose with a stiff brush.

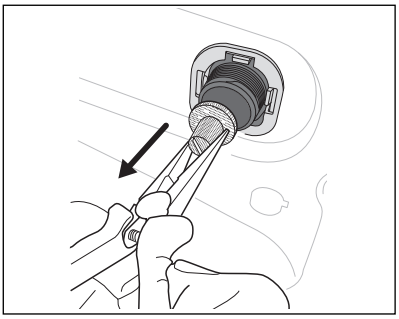


4. Remove the inlet hose behind the appliance.

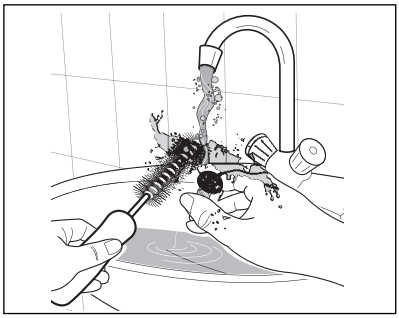


5. Use a suitable tool pulling filter from the valve (e.g. long nose pliers) as picture.

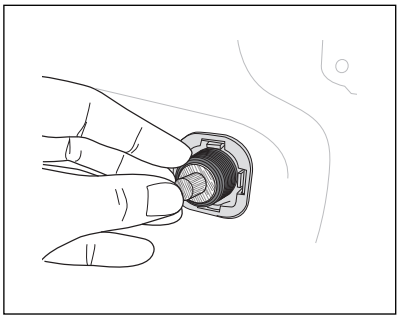




Clean the filter under the water tap.



Install the valve filter back to the housing.



6. Install the inlet hose again. Make sure that the couplings are tight to prevent leakages.
7. Open the water tap.

17.9 Emergency Drain

If the appliance cannot drain the water, carry out the same procedure, described in 'Cleaning the drain pump' paragraph. If necessary, clean the pump.

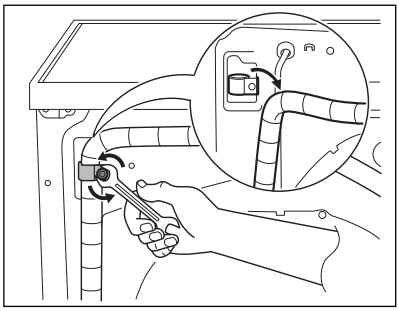
When you drain the water with the emergency drain procedure, you must activate the drain system again:

1. Put 2 litres of water in the main wash compartment of the detergent dispenser.
2. Start the programme to drain the water.

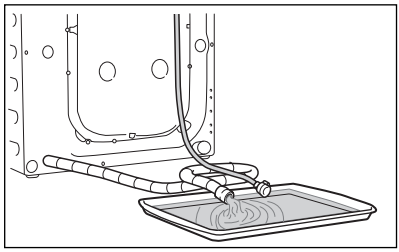
17.10 Frost Precautions

If the appliance is installed in an area where the temperature can be less than 0 °C, remove the remaining water from the inlet hose and the drain pump.

1. Disconnect the main plug from the main socket.
2. Close the water tap.
3. Remove the water inlet hose.
4. Remove the drain hose from the rear support and unhook it from sink or spigot.



5. Put the end of the drain and inlet hose in a container. Let the water flow out of the hoses.



6. When no more water flows, install the inlet hose again.

ⓘ Make sure that the temperature is more than 0 °C before you use the appliance again.
The manufacturer is not responsible for damages caused by low temperatures.

18. TROUBLESHOOTING

18.1 Possible Failures

Certain problems are due to lack of simple maintenance or oversights, which can be solved easily without calling out an engineer. Before contacting your local Service Centre, please check troubleshooting below.

Once the problem has been eliminated, press the Start/Pause button to restart the programme. If after all checks, the problem persists, contact your local Service Centre.

⚠ WARNING!

Deactivate the appliance before you do the checks.

If an error appears on the display, please follow the initial troubleshooting steps as suggested.

Malfunction	Possible cause	Solution
Machine does not start:	The door has not been closed.	Close the door firmly.
	The plug is not properly inserted into the power socket.	Insert the plug into the power socket.
	There is no power at the socket.	Please check your domestic electrical installation.
	The Start/Pause touch key has not been pressed.	Press the Start/Pause touch key.
	The "Finish In" has been selected.	If the laundry are to be washed immediately, cancel the "Finish In".
	The Main supply is unstable.	Wait until the main supply is stable. Appliance will start automatically.
Machine does not fill the water:	The water tap is closed.	Open the water tap.
	The inlet hose is squashed or kinked.	Check the inlet hose connection.
	The filter in the inlet hose is blocked.	Clean the water inlet hose filter.
	The door is not properly closed.	Close the door firmly.
Machine fills then empties immediately:	The end of the drain hose is too low.	Refer to relevant paragraph in "water drainage" section.

Malfunction	Possible cause	Solution
Machine does not empty and/or does not spin:	The drain hose is squashed or kinked.	Check the drain hose connection.
	The drain pump is clogged.	Clean the drain filter.
	The option "Rinse Hold" has been selected.	Press Start/Pause touch key to drain the water or select spin programme.
	The laundry is not evenly distributed in the drum.	Pause the machine and redistribute laundry manually.
There is water on the floor:	Too much detergent or unsuitable detergent (creates too much foam).	Reduce detergent quantity and use correct type of detergent (see page 45).
	Water leaks inside the machine.	Disconnect the main plug from the main socket. Close the water tab. Call Service.
	Water leaks from inlet hose fittings.	Check the water inlet hose connection.
	The drain hose is damaged.	Call Service.
Unsatisfactory washing results:	Too little detergent or unsuitable detergent has been used.	Increase detergent quantity or use different detergent (see page 45).
	Stubborn stains have not been treated prior to washing.	Use commercial products to treat the stubborn stains.
	The correct temperature was not selected.	Check if you have selected the correct temperature.
	Excessive laundry load.	Reduce load.
The door will not open:	The programme is still running.	Wait until the end of cycle.
	There is water in the drum.	You must drain the water to open the door.
	This problem may be caused by a failure of the appliance.	Contact Service. If you need to open the door, please read carefully "Emergency door opening" on page 59.
Machine vibrates or is noisy:	The transit bolts and packing have not been removed.	Check the correct installation of the appliance.
	The support feet have not been adjusted.	Check the correct levelling of the appliance.
	The laundry is not evenly distributed in the drum.	Pause the machine and redistribute laundry manually.

Malfunction	Possible cause	Solution
Machine vibrates or is noisy:	There is very little laundry in the drum.	Load more laundry.
	Unstable floors e.g. wooden floors.	Refer to relevant paragraph in "Positioning" section.
Cycle time longer than displayed:	Detergent over dose.	Reduce the detergent quantity or use another one. (see page 45)
	Machine unbalance.	Redistribute laundry manually in the drum and start the spin phase again.
The cycle is shorter than the time displayed.	The appliance calculated a new time according to the laundry load.	
Spinning starts late or machine does not spin:	The electronic unbalance detection device has cut in because the laundry is not evenly distributed in the drum. The laundry is redistributed by reverse rotation of the drum. This may happen several times before the unbalance disappears and normal spinning can resume. If, after 10 minutes, the laundry is still not evenly distributed in the drum, the machine will not spin. In this case, redistribute the load manually and select the spin programme.	Pause the machine and redistribute laundry manually.
Machine makes an unusual noise:	Machine not installed properly.	Make sure the levelling of the appliance is correct. Refer to section "Installation".
	Transit bolts or packaging not removed.	Make sure that the packaging and/or the transit bolts are removed. Refer to section "Unpacking".
	The load may be too small.	Add more laundry in the drum.
No water is visible in the drum:	Machines based on modern technology operate very economically using very little water without affecting performance.	
Remote function does not work:	Registration data lost or damaged.	Restart machine by turn Off and turn On again. If problem not solved, please contact Service Centre.
Machine does not start *AutoDose models	Sensing circuit of Autodosing faulty.	Switch off and switch on again. If still have the problem, please call Service Centre.

If you are unable to identify or solve the problem, contact our service centre. Before calling, make a note of the model, serial number in the rating label behind the door when you open, and purchase date of your machine.

18.2 Emergency Door Opening

In case of power failure or appliance failure, the appliance door remains locked. The wash programme continues when power is restored. If the door remains locked in case of failure, it is possible to open it using the emergency unlock feature.

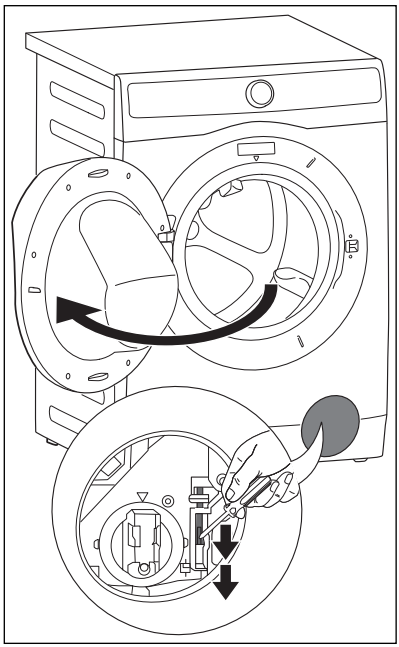
Before opening the door:

⚠ WARNING!
Make sure that the water temperature and the laundry are not to high. Wait until they cool down if necessary.
Make sure that the water level inside the drum is not too high. If necessary, perform an **Emergency Drain** chapter.
Make sure that the drum is not rotating. Wait until the drum stops rotating if necessary.

To open the door proceed as follows:

1. Press the On/Off ⏻ button to switch the appliance off.
2. Disconnect the mains plug from the mains socket.
3. Open the filter cover.
4. Using a suitable tool to pulling the emergency unlock strap (red strap) downward twice (you will hear "click" sound) and hold it, at the same time pull the door handle to open the door.

   If the door cannot open while holding the strap, try to release it then open the door.
5. Take out the laundry.
6. Close the filter door.



19. ENVIRONMENT CONCERNS

19.1 Packaging Materials

The materials marked with the symbol are recyclable.

>PE<=polyethylene

>PS<=polystyrene

>PP<=polypropylene.

This means that they can be recycled by disposing them properly in appropriate collection containers.

19.2 Old Machine

Use authorized disposal sites for your old appliance. Help to keep your country tidy!

The symbol on the product or on its packaging indicates that this product may not be treated as household waste.

Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

19.3 Ecological Hints

To save water, energy and to help protect the environment, we recommend that you follow these tips:

- Normally soiled laundry may be washed without pre-washing in order to save detergent, water and time (the environment is protected too!).
- The machine works more economically if it is fully loaded.
- With adequate pre-treatment, stains and limited soiling can be removed; the laundry can then be washed at a lower temperature.
- Measure out detergent according to the water hardness, the degree of soiling and the quantity of laundry being washed.

歡迎來到伊萊克斯的世界！感謝您選購伊萊克斯電器。

取得使用建議、產品手冊、故障排除方案和服務資訊、購買附件和備用零件、線上註冊產品：**www.electrolux.com**

客戶關懷和服務

我們建議使用原廠備用零件。聯絡客服人員時，請確保提供以下資訊。您可以在產品銘牌上找到這些資訊：型號名稱、產品編號、序號。

⚠ 警告/安全警告資訊。

ⓘ 基本資訊和使用提示。

環保資訊。

ⓘ **為了提升使用者體驗，我們會不定期更新。所提供的資訊如有變更，恕不事先通知。如需瞭解最新資訊，請造訪 www.electrolux.com。**

客戶服務

有鑒於世界各國對綠色環保意識的重視，伊萊克斯依循RoHS「危害性限制物質指令」誠實標示產品化學物質含量，關於本產品的RoHS聲明書，

請上伊萊克斯官網→「服務」→「RoHS聲明書」，依產品類別及型號檢索。

http://www.electrolux.com.tw/support/rohs/

客服資訊

新加坡商伊萊克斯股份有限公司 台灣分公司

台北市松山區敦化南路一段3號4樓

免付費客服專線: 0800-888-259　　傳真: 886-2-8964-5269

信箱: service.tw@electrolux.com　　網站: www.electrolux.com.tw

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1.1 使用條件

本機僅限家庭及下述類似條件下使用：

- 商店、辦公室和其他工作環境中的員工廚房；
- 農場；
- 供酒店、旅館和其他住宿環境中的客人使用；
- 民宿環境；
- 公寓的公共區域或洗衣店。

> ⚠ **警告！**
> 本機不能透過外部開關裝置（如計時器）供電，也不能連接到公用開關的電路上。

為了您的安全並確保正確使用洗衣機，在安裝和首次使用本機前，請仔細閱讀本使用者手冊，包括相關的提示和警告。

為避免不必要的錯誤和意外，務必要確保本機的所有使用者都充分熟悉各項操作特性和安全特性。

請妥善保管本說明書，搬運或出售本機時，應確保隨機附帶本說明書，以便本機使用壽命內的每位使用者，都能適當瞭解機器的使用方法和安全須知。

1.2 兒童安全

- 除非有適當的監督指導，否則本機不供兒童或體弱多病者使用。
- 應對兒童加以監督，確保他們不會玩弄本機。
- 包裝材料元件（如塑膠薄膜、聚苯乙烯泡沫）可能危及兒童安全 — 存在窒息危險！請妥善將其放在兒童無法觸及的地方。
- 將所有洗劑放在兒童無法觸及的安全地方。
- 確保兒童或寵物不會爬入滾筒。
- 本機提供兒童安全鎖保護選項（ 🔒 ），以避免兒童不慎操作控制面板。

1.3 基本安全提示

- 以任何方式更改本機規格或試圖改裝本機的做法都很危險。
- 高溫洗程運作期間，機門玻璃可能會很熱。切勿觸摸！
- 確保小寵物不會爬入滾筒內。為避免這種情況發生，請在使用本機前對滾筒內進行檢查。
- 諸如硬幣、別針、釘子、螺絲、石塊等物品或其他任何堅硬、鋒利材料，都可能造成大面積損壞，因此不得放入本機中。
- 襪子、蕾絲帶、可洗皮帶等小件物品，應放在洗衣袋或枕套內洗滌，因為這些小物件可能會落入洗衣桶與內滾筒之間。
- 僅使用製造商建議用量的衣物柔軟精和洗劑。如果用量過大，可能會損壞衣物或本機。
- 不要使用本機洗滌帶堅硬部分的物品、未摺邊或有脫線的衣物。
- 每次使用、清潔以及保養本機之後，始終要拔下電源插頭並關閉水龍頭。
- 身體殘障、感官或精神功能減退以及缺乏相關經驗和知識的人員（包括兒童）不適合使用本機，除非有負責其安全的人員在他們使用本機時予以監督或指導。
- 在任何情況下，均不得嘗試自行維修本機。由缺乏相關經驗的人員維修本機可能會導致人身傷害或本機嚴重故障。
  請聯絡您當地的維修服務中心。請始終堅持使用原廠備用零件。
- 預處理噴霧和去污劑可能會損壞本機上的塑膠元件。如果要使用預處理噴霧或去污劑，請在遠離本機位置將其噴至衣物上。

1.4 安裝

- 本機非常沉重，搬動時應多加小心。
- 拆除本機的包裝時，請檢查本機是否有任何損壞。如有任何疑問，請勿使用，並聯繫維修服務中心。
- 使用本機之前，必須拆除所有包裝材料和搬運螺栓。否則，本機和其他物品可能會嚴重受損。請參閱「拆除包裝」章節的相關部分。
- 本機安裝完畢後，檢查並確認進水軟管和排水軟管未被壓住，且工作台面不擠壓電源線。
- 如果將本機擺放在鋪有地毯的地板上，請適當調整機腳，以便空氣能夠自由流通。
- 安裝完畢後，始終要確保水管及水管連接處沒有漏水現象。
- 安裝本機所需的水管鋪設工作應由合格的水管工人完成。
- 安裝本機所需的電氣工作應由合格的電工完成。

1.5 使用

- 僅洗滌適合機洗的衣物。請遵循每件衣服標籤上的洗滌說明。
- 不得在本機內放入過量衣物。請參閱本使用者手冊的相關章節。
- 開始洗衣前，確保已清空所有口袋、扣緊紐扣並拉好拉鍊。避免洗滌有磨損或破損的物品，並在洗衣前處理顏料、油墨、銹跡及草葉等污漬。
- 接觸過揮發性石油產品的衣物不得機洗。如果使用了揮發性的清洗液，應注意確保先除去衣物上的清洗液，然後再放入本機中。
- 從電源插座上拔下插頭時，切勿強拉電源線；應始終用手握住插頭拔下。
- 如果電源線、控制面板、工作台面或底座發生損壞而露出機器內部，請勿使用本機。
- 如果電源線損壞，必須由製造商、服務代理商或具備類似資格的人員更換，以免發生危險。

1.6 電氣連接

ⓘ「使用不正確的電源可能使保固失效。」

請檢查家用電氣設備是否能夠承受技術資料中所列的最大負載，同時還要考慮所使用的任何其他電器。

安裝本機時，必須確保能夠輕鬆接上電源線。

⚠ 警告！

當心觸電！若機器未連接到接地系統，請勿接觸濕衣和金屬部件。

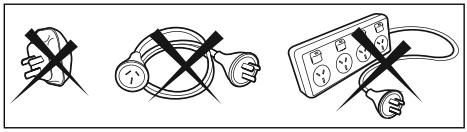
出於安全的原因，請勿使用轉接插座、電源延長線和專用插頭轉接器。

⚠ 小心！

將本機連接至接地插座。

因不遵守上述安全預防措施而造成的洗衣機損壞或人員傷害，製造商概不負責。

本機電源線的更換應由本公司的維修服務中心完成。



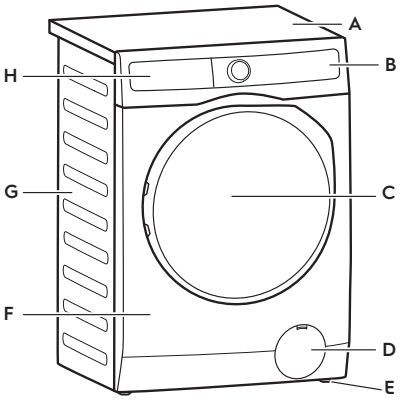
2. 產品說明

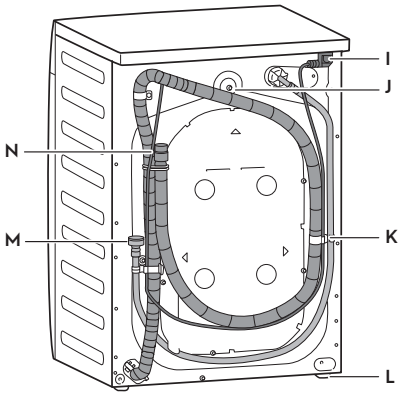
2.1 特殊功能

本新款洗衣機能夠滿足以低耗水量、低耗能和低洗劑用量有效處理衣物並適當護理衣物的所有現代需求。

- **互動式觸控顯示螢幕**方便使用者更直接、順暢地設定和使用本機。
- **智能投放洗劑 (AutoDose) 技術**可根據衣物量自動投放適量的洗劑，抽屜盒內有兩個一體式投放格（洗劑 + 柔軟精），另有兩個投放盒用於手動投放洗劑和添加劑，這為使用者提供了最高的使用靈活性。
- **Wi-Fi 連線**和**遠端遙控**功能讓使用者能夠透過遙控啟動循環、操作本機以及檢查洗滌循環。

2.2 機器概覽

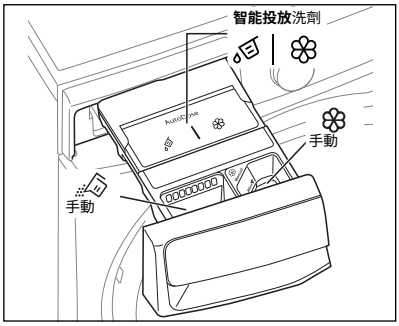




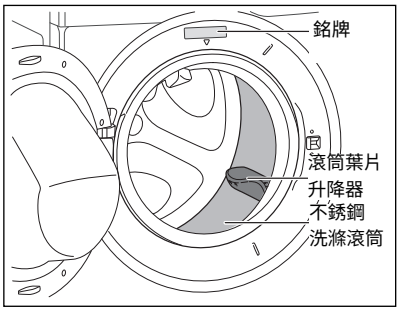
A 工作台面
B 控制面板
C 洗衣機門
D 排水泵濾網
E 水平調整腳
F 前板
G 機體
H 洗劑分配器
I 電源線
J 搬輸螺栓
K 搬輸螺栓和軟管夾
L 水平調整腳
M 進水軟管
N 排水軟管

2.2.1 洗劑分配器（洗劑智能投放格和手動投放盒）

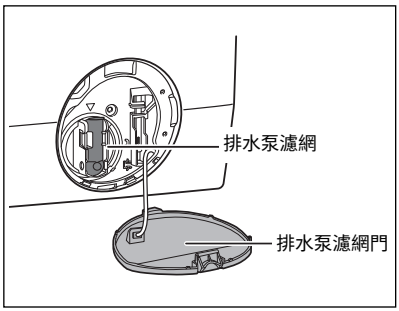
關於使用帶洗劑智能投放格和手動投放盒的洗劑分配器的詳細資訊，請參閱第 9.2 節



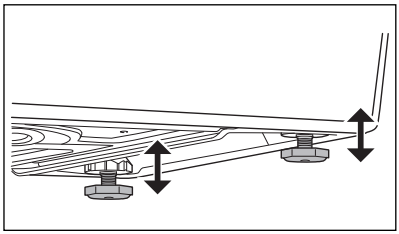
2.2.2 洗衣機門（當打開時）



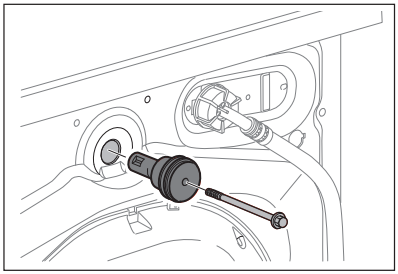
2.2.3 排水泵濾網（當打開時）

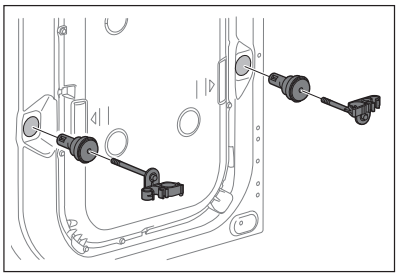


2.2.4 水平調整腳



2.2.5 搬輸螺栓（當卸下時）





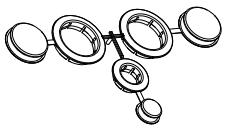
⚠ 小心！

在使用本機前，必須拆下搬輸螺栓

2.3 附件

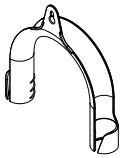
塑膠蓋

用於在卸下搬輸螺栓後堵住機體背部的孔口。



塑膠軟管導向套

用於將排水軟管連接在水槽邊緣。



3. 技術資料

尺寸（高/寬/深）	850 x 600 x 659 mm
電源（電壓/頻率）	110 V~/ 60 Hz
總吸收功率	1100 W
供水壓力（最高/最低）	0.8 MPa / 0.05 MPa
最大脫水速度	1400 rpm

4. 安裝

4.1 拆除包裝

建議保留所有的搬輸裝置，以備日後再次搬輸本機時使用。

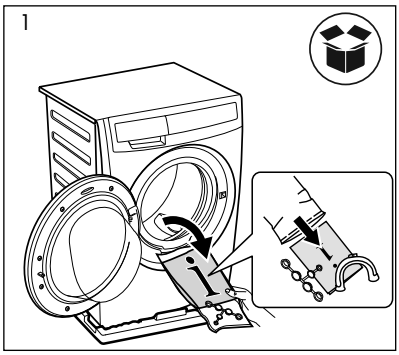
⚠ 警告！

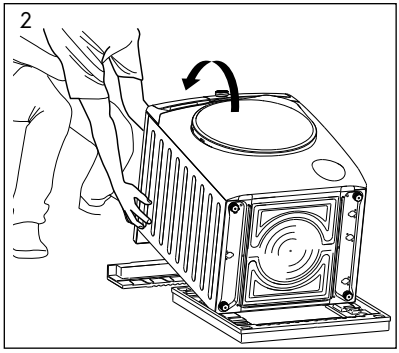
在使用本機前，必須拆除所有的搬輸螺栓和包裝物。

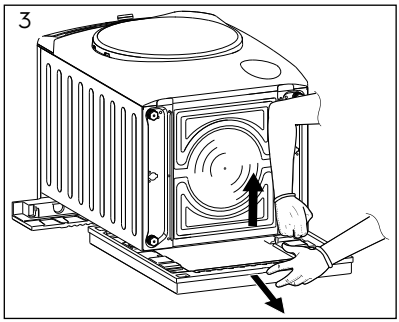
需要使用普通扳手或 10 號內六角扳手拆除三個搬輸螺栓。

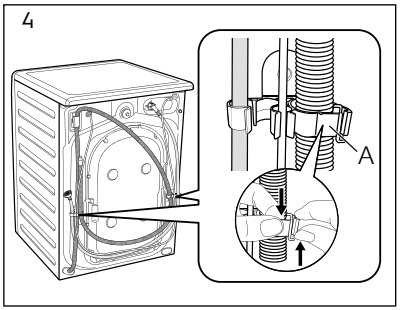
⚠ 小心！

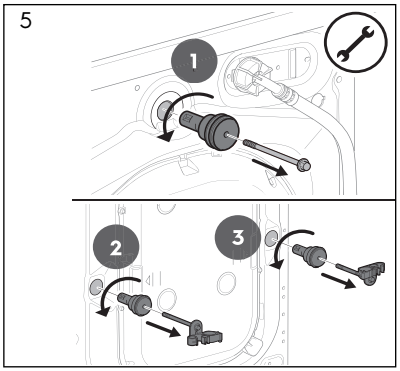
小心地將機器背面朝下，平放在地面上。確保不要損壞水管。

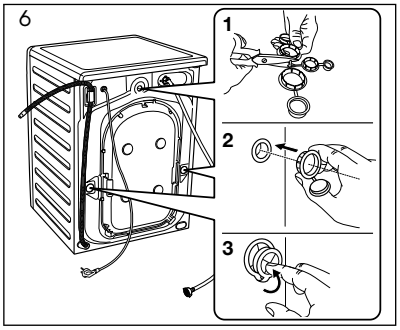








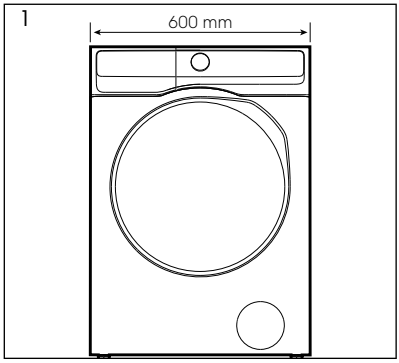


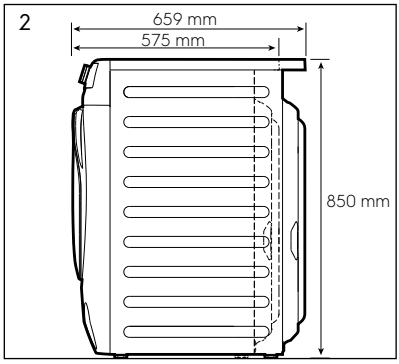


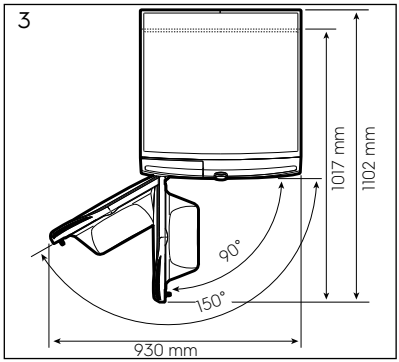
4.2 洗衣機放置

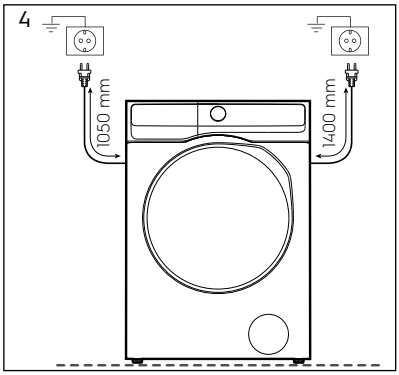
⚠ 警告！

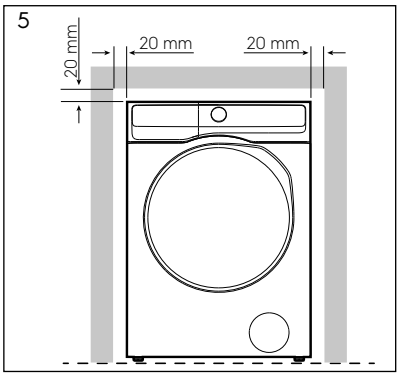
安裝前，請仔細閱讀安全資訊並確定合適的尺寸。

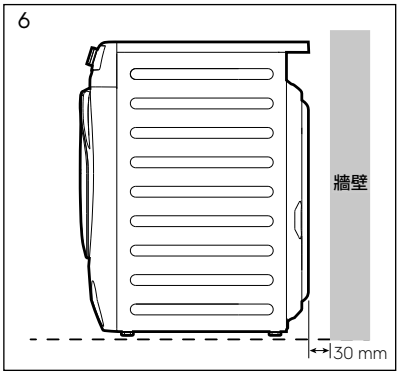


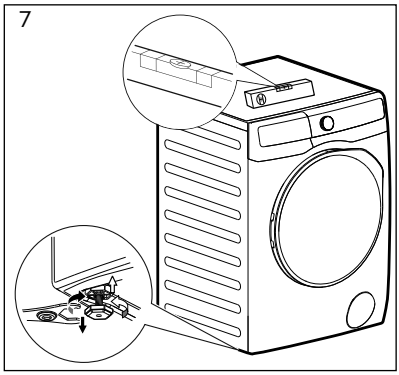


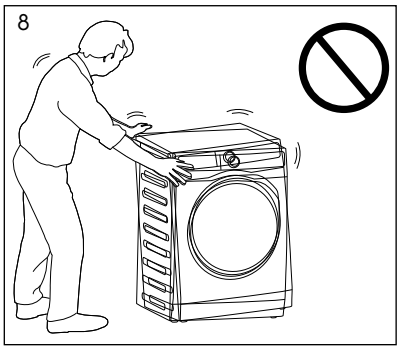












⚠ 小心！

安裝本產品時，請確保水平調整腳未壓住電源線。

調整好洗衣機並達水平之後，嘗試從各個邊角搖動它。如果機器發生晃動，請再次調整機腳，直到洗衣機保持水平並且不再搖晃為止。

切勿在本機底部放置紙板、木塊或類似物品來解決地面不平整的問題。將本機放置在平整堅實的地面上。確保地墊、地毯等不會妨礙本機周圍的空氣流通。

不得將本機安裝在可鎖的門後、推拉門後或在與機器相對的鉸鏈門後，這樣會限制機門打開的門後空間。

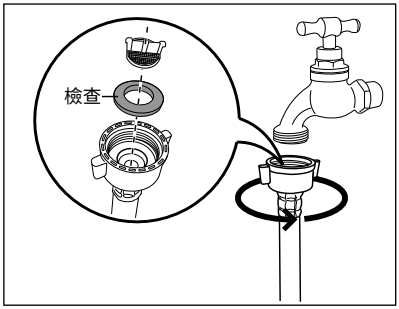
4.3 進水

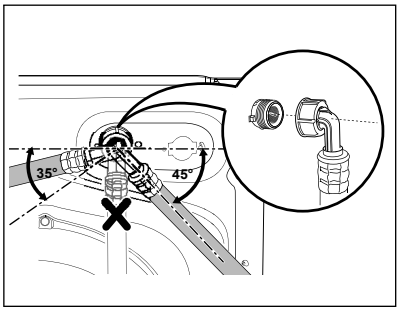
將進水軟管連接到帶 3/4 英寸 BSP 螺紋的水龍頭。使用本機隨附的軟管。請勿使用舊軟管。

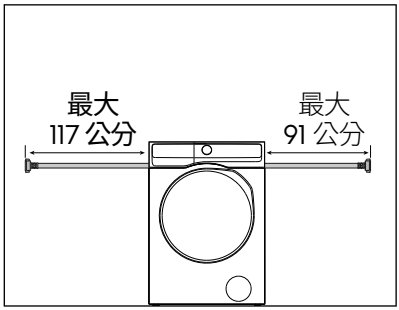
進水軟管不可以任意拉長。如果因為進水軟管太短而又不想移動水龍頭，則必須購買專門設計用於此類裝置的加長進水軟管。

鬆開環形螺帽，向左或向右轉動軟管，具體視水龍頭位置而定。請勿將進水軟管朝下放置。

定位好進水軟管後，必須重新擰緊環形螺帽，以防漏水。







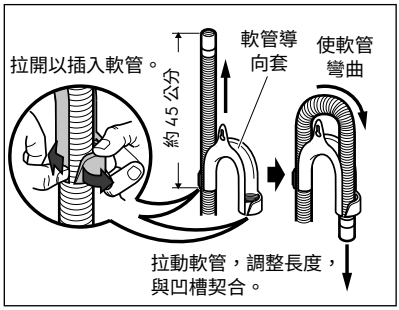
4.4 排水

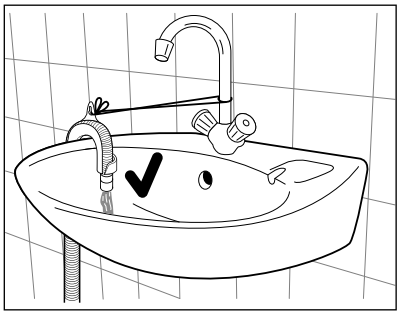
排水軟管的末端可採用三種方式放置：

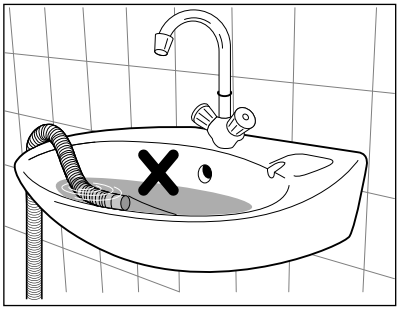
- 使用本機隨附的塑膠軟管導向套**吊裝在水槽邊緣上方**。

  安裝軟管導向套

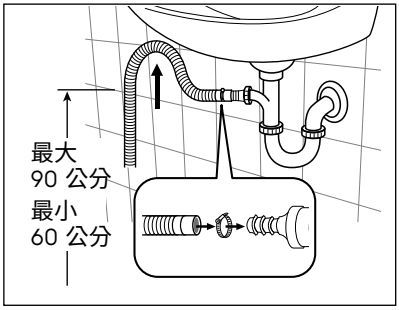
  採用這種方式時，請確保出水端不會在本機排水過程中脫落。要做到這一點，可用繩子將排水軟管繫在水龍頭上，或者固定在牆上。



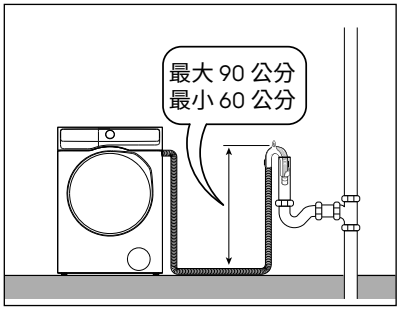


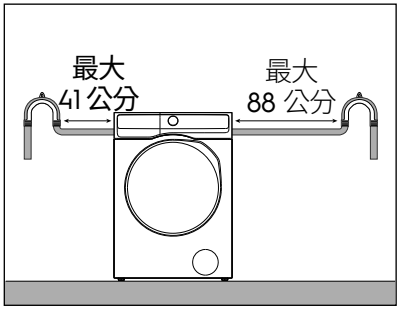


- **連接到水槽的排水管道分支。**
  該支管必須高於存水彎上方，使排水軟管的彎曲部分至少高於地面 60 公分。
  將排水軟管推到水龍頭，並用夾子固定，確保在排水軟管中形成一個迴路，防止水槽中的廢棄物進入本機。



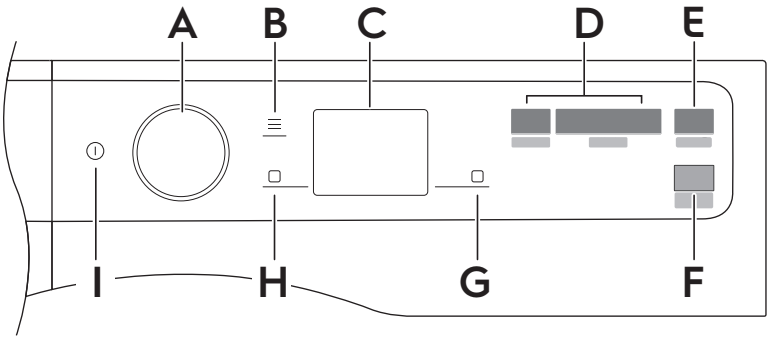
- **直接與排水管道連接**，高度應在 60 公分至 90 公分之間。
  排水軟管出水端必須保持暢通，即排水管道的內徑必須大於排水軟管的外徑。
  排水軟管不得扭結或捲曲。將排水軟管沿地面放置，只有接近排水口的部分必須提高。
  為了使本機能夠正常運作，排水軟管必須卡在機器背面上方的適當管托上。





5. 控制面板和智能選擇

5.1 控制面板說明



A 洗程選擇旋鈕

B 「功能表」觸控按鈕

C 顯示螢幕

D 「智能選擇」觸控按鈕

- 「清新」觸控按鈕
- 「柔洗」觸控按鈕
- 「正常洗滌」觸控按鈕
- 「加強洗滌」觸控按鈕

E 「啟動/暫停」觸控按鈕

（使用此按鈕暫停以添加衣物）

F 「遠端遙控」觸控按鈕

G 右軟鍵

H 左軟鍵

I 「開/關」觸控按鈕

5.2 智能選擇

「智能選擇」是一項全新的獨特功能，使用者可根據衣物的髒污程度選擇正確的洗滌設定，在護理衣物的同時提升使用者的使用體驗。

每個「智能選擇」級別的洗滌溫度會依據所選的洗滌循環自動調整，以確保最佳效能，無需手動變更溫度。

更多詳細資訊，請參閱「旋鈕和按鈕」章節（第 74 頁）。

5.3 SmartLeaf 回饋

SmartLeaf 回饋會根據能耗情況指示洗程的能效。

SmartLeaf 的三個不同級別由葉子圖示指示

1. 如果沒有葉子圖示亮起，則表示為平均能耗。
2. 一片葉子圖示表示能耗較低。
3. 兩片葉子圖示表示能耗極低。

5.4 主要符號圖例

符號	說明	符號	說明
	SmartLeaf 回饋圖示		「兒童安全鎖」圖示
	「預洗」圖示		「延遲脫水」圖示
	「應用程式捷徑」圖示		「添加衣物」圖示
	「遠端遙控模式」圖示		「機門鎖緊」圖示
	「Wi-Fi 連接」圖示		「我的最愛」圖示
	「蒸氣」圖示		「通知」圖示
	「洗劑」圖示		「柔軟精」圖示

6. 旋鈕和按鈕

6.1 開/關 ⏻

短按此按鈕幾秒鐘，即可啟動或停用洗衣機。開啟或關閉洗衣機時會發出專屬的鈴聲，指示燈和顯示螢幕會亮起，「啟動/暫停」按鈕的 LED 指示燈閃爍。

6.2 洗程選擇旋鈕

透過轉動洗程選擇旋鈕，可選擇所需的洗程。

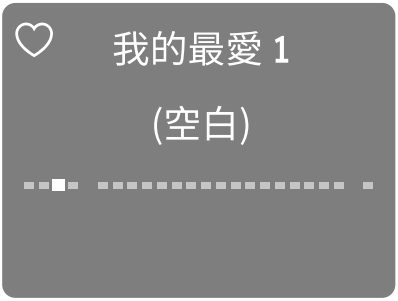
瀏覽洗程

轉動旋鈕時，顯示螢幕中會顯示幾個點來表示可用的洗程。

- 向右或向左轉動旋鈕，可存取已儲存的洗程或瀏覽整個清單。

- 向左轉動旋鈕，直至顯示第四個點（表示上次使用的洗程）。

- 繼續向左轉動旋鈕，即可從第一點到第三點檢視要儲存或已儲存的「我的最愛」洗程。



- 向右轉動旋鈕，瀏覽整個洗程清單，直至達到最後一個點（表示存取附加洗程清單）。

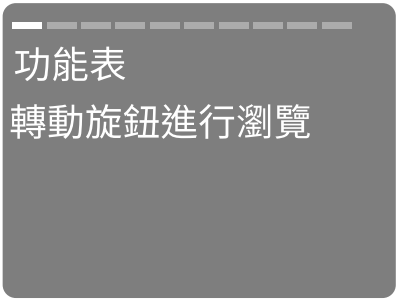
按下「更多」旁的右軟鍵 ▢，進入附加洗程清單。瀏覽此清單的方式與瀏覽主選單相同。

- 要返回主選單，可將旋鈕向左轉動至「返回主選單」，然後按「返回」旁的左軟鍵 ▢。

在此視圖中，最後一個點表示重設清單位置。

6.3 功能表 ☰

輕觸 ☰ 按鈕可進入「功能表」選項。



轉動旋鈕進行瀏覽。若要啟用/停用某個選項，可輕觸右軟鍵 ▢ 觸控按鈕。

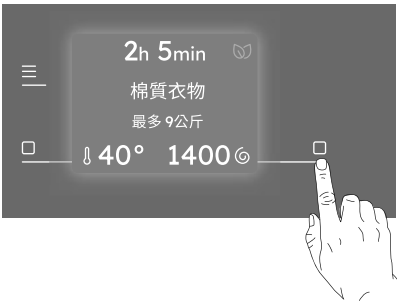
若要退出 ☰，使用者應：

- 再次按下功能表按鈕；
- 按下「智能選擇」按鈕；
- 按下遙控按鈕；
- 等待 10 秒鐘以上。

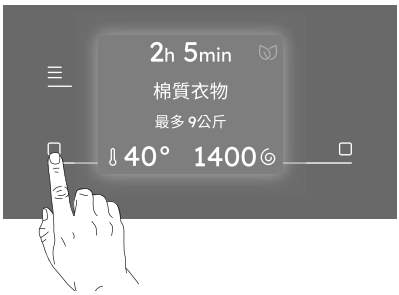
6.4 右/左軟鍵 ▢

兩個軟鍵 ▢ 按鈕位於顯示螢幕右側和左側。

輕觸右軟鍵 ▢，可在顯示螢幕右下角顯示操作提示（例如，調節脫水速度、啟用或停用洗劑智能投放格、返回功能表等）。



輕觸左軟鍵 ▢，可在顯示螢幕左下角顯示操作提示（例如，調節溫度、啟用或停用某個選項等）



6.5 啟動/暫停 ▷||

輕觸「啟動/暫停」▷|| 按鈕，啟動、暫停洗衣機或中斷執行中的洗程。

ⓘ 顯示螢幕中會出現一則訊息，提醒可暫停循環以添加或取出衣物。更多詳細資訊，請參閱「打開機門 - 添加衣物」一節。

6.6 遠端遙控

快速觸摸此按鈕 可啟用遠端遙控功能，從而在遠端啟動、暫停和停止洗衣機。

啟用遠端遙控模式後，機門將鎖緊，洗衣機進入待命狀態。

按住 10 秒，重設 Wi-Fi。

6.7 智能選擇

此新功能用於指引使用者節水節能以及節省時間，以更好地護理衣物並提升使用者體驗。

對於每個洗滌循環，根據衣物髒污程度，持續時間和消耗量可能有所不同。

ⓘ 對於每個洗程，本機都會建議預設的髒污程度與特定溫度。如果手動變更溫度，髒污程度可能發生變更。

可選的四個選項為：

1. **清新**
   透過此「智能選擇」級別，使用者可以選擇「蒸氣除皺」洗程。
   此洗程可以減少褶皺和輕微異味，使不需要洗滌的衣服煥然一新。
2. **柔洗**
   此選項建議用於髒污程度極低、沒有明顯污漬的衣物。建議使用冷水。

3. 正常洗滌

此選項特別適用於日常輕度髒污、僅有少量污漬（例如汗漬）的衣物。建議使用 30°C 的水溫。

一般髒污程度是預設設定中最常用的髒污程度。

4. 加強洗滌

此選項建議用於一般/重度髒污的衣物，例如有食物殘渣或泥土污漬。

若要啟用其中一個選項，可轉動旋鈕來選擇所需的洗程。預設髒污程度圖示隨即會亮起。

若要變更，輕觸相應圖示即可。

ⓘ 若要啟用其中一個選項，可轉動旋鈕來選擇所需的洗程。
預設髒污程度圖示隨即會亮起。
若要變更，輕觸相應圖示即可。
每個「智能選擇」級別都可以修改選定循環的水溫、脫水速度和洗程持續時間。

ⓘ 如果某個級別不可用，按下時會產生錯誤，響兩聲蜂鳴聲，並且符號會閃爍兩次。

7. 首次啟動

每次開啟洗衣機時，觸控螢幕上會出現「啟動畫面」。

首次開啟洗衣機時，出現「啟動畫面」後會引導您完成初始設定程序。

7.1 瞭解洗衣機

首次開啟本機時，顯示螢幕會引導使用者瞭解與本機相關的一些資訊。

如果在首次開機時使用者跳過此部分，在下次開機啟動時會再次顯示。如果使用者再次跳過，以後將不再顯示。

7.2 語言設定

轉動旋鈕，瀏覽語言清單，找到所需的語言，然後按右軟鍵選擇。

ⓘ 轉動旋鈕時，所選的語言會顯示為粗體。

7.3 水質硬度

顯示螢幕會提示設定正確的水質硬度，以提升洗滌效果。

隨後會出現以下快顯視窗：

轉動旋鈕，選擇合適的硬度，然後輕觸右軟鍵 ▢，確認預設設定。

ⓘ 輕觸左軟鍵 ▢，返回上一視圖。

8. 首次使用前

ⓘ 在安裝過程中或首次使用前，您可能會在機器中觀察到有一些水。這是在機器出廠前全功能測試後留下的，該測試是為了確保交付給客戶的機器處於完美的工作狀態，您無需擔心。

1. 確保已拆下洗衣機上的所有搬運螺栓。
2. 確保電氣線路和水管管路的連接均符合安裝說明。
3. 確保在洗劑智能投放格中裝入洗衣液 和衣物柔軟精 。請參閱「智能投放洗劑技術」章節中的「智能投放洗劑功能的基本設定」部分。
4. 在滾筒內倒 2 公升水。此操作將啟動洗衣機的排水系統。
5. 滾筒內不放衣物，設定適用於棉質衣物的某個洗程，並以最高溫度啟動。

這可以清除滾筒和外筒上可能存在的所有汙垢。

9. 智能投放洗劑技術（智能投放）

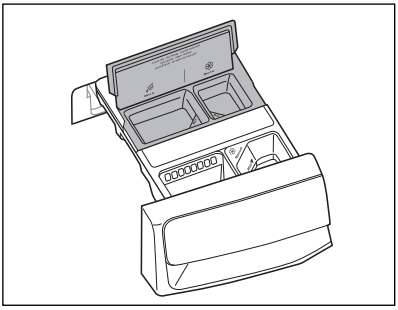
ⓘ **請仔細閱讀本章。**

9.1 簡介

合適用量的洗劑和衣物柔軟精可以更好地護理衣物，確保良好的洗衣效果。

洗劑過多會損壞衣物，而太少又無法保證良好的洗衣效果。

本機配備洗劑智能投放系統，能夠自動提供適當的洗劑和衣物柔軟精用量，從而保持衣物的完整性和色彩亮度。



洗衣液智能投放格。

衣物柔軟精智能投放格。

本機出廠時已經過預設，適合大部分使用者的使用習慣。

如果智能投放洗劑功能已啟用且顯示螢幕上顯示 及/或 指示燈，啟動洗程後，本機會根據實際的衣物量自動投放適量的洗劑和柔軟精（洗劑和柔軟精指示燈僅顯示在「功能表」 視圖中，或在按下啟動按鈕後透過特定確認快顯視圖顯示）。

ⓘ 在某些洗程中，由於有需要專用洗劑或處理劑的衣物，智能投放洗劑功能會停用（指示燈 及/或 不顯示，顯示螢幕中顯示**關**）。在這種情況下，請在手動投放盒中倒入洗劑和其他處理劑。

請參閱「洗程」章節中的「智能投放洗劑和選項與洗程的相容性」。

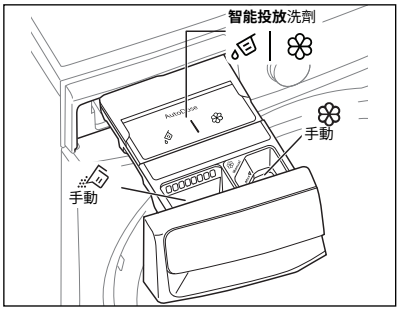
ⓘ 有關智能投放洗劑功能的說明以及進階設定的啟用，請下載我們的應用程式。

9.2 洗劑分配器（帶洗劑智能投放格和手動投放盒）

ⓘ 在使用洗劑和任何其他處理劑時，請務必遵循洗劑產品包裝上的說明。建議不要超過每個投放盒中最大用量標記（**MAX**）。

如果在設定的洗程中兩個洗劑智能投放格均啟用，將自動注入洗衣液和衣物柔軟精。

如果在設定的洗程中停用其中一個或兩個洗劑智能投放格（關），請在相應手動投放盒中手動添加。



- 洗劑**智能投放**格可裝入**洗衣液**和**衣物柔軟精**。

⚠ 警告！
請勿在洗劑智能投放盒中放入洗衣粉。

- 手動投放盒可裝入**洗衣粉或洗衣液**。
- Manual 手動投放盒可裝入**液體**添加劑（衣物柔軟精、織物柔順劑、澱粉）。
- **MAX** 洗劑/添加劑的最大投放量。

9.3 智能投放洗劑功能的基本設定

衣物較多時，原廠預設用量為 50 毫升洗劑和 40 毫升衣物柔軟精：這是滿足大多數使用條件的最佳配比。本機將使用這些設定，根據衣物量計算每次洗滌的準確用量。

但是，在極端條件下（水質非常軟或非常硬）以及使用特定類型的洗劑（如超濃縮）時，我們建議按照洗劑和衣物柔軟精容器上的指示調整預設用量：例如，當使用超濃縮洗劑時，可能需要大幅減少預設用量。

如果洗滌效果不理想或者洗滌時泡沫過多，可能需要變更原廠設定。關於如何變更基本設定，請閱讀「智能投放洗劑功能設定模式」部分，

但在設定之前：

1. 確定水質硬度級別。

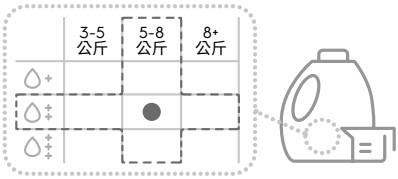
核實當地的水質硬度級別。水質硬度級別一般分為：軟、中和硬。必要時，請聯絡當地水務機構，核實當地的水質硬度。

2. 確定自訂洗劑用量。

檢查洗劑/衣物柔軟精容器上的標籤，確定用量。對於洗劑，需根據以下三個因素確定建議用量：

- 水質硬度級別；
- 一般髒污程度；
- 洗衣機額定容量（例如最大衣物量 11 公斤）。如果產品容器上的額定容量針對較低容量的洗衣機，則應根據建議用量將自訂用量增加 20%。

ⓘ 例如，對於額定容量 8 公斤的洗衣機，使用中等水位洗滌一般髒污的衣物時，可根據洗劑標籤用量中的十字圖示確定用量。



水質硬度級別

等級	水質硬度範圍				
	°f [1]	°d [2]	°e [3]	mmol/l	ppm
軟	< 15	< 8	< 10	< 1.4	< 140
中[4]	15-25	8-14	0-17	1.5-2.5	150-250
硬	> 15	> 14	> 17	> 2.5	> 250

1) 法國硬度

2) 德國硬度

3) 英國硬度

4) 原廠設定，可滿足大部分使用條件。

9.4 智能投放洗劑 - 設定標準模式

1. 輕觸「開/關」按鈕幾秒鐘，開啟洗衣機。
2. 等待大約 10 秒，讓洗衣機進行內部檢查。
3. 輕觸功能表按鈕 ☰，轉動旋鈕進行瀏覽，直至顯示智能投放洗劑功能的畫面。
   洗劑投放格圖示 和柔軟精圖示 顯示為開。

4. 輕觸左軟鍵 ▢，可將洗劑投放格啟用/停用以及設定為開或關模式。或者，輕觸右軟鍵 ▢，可將柔軟精投放格啟用/停用以及設定為開或關模式。

首次設定後，啟動洗程時，會顯示智能投放洗劑功能的快顯視窗。

可以透過按「確定」並輕觸右軟鍵 ▢ 按鈕關閉。

如果不操作，快顯視窗會在 7 秒後消失，機器啟動，使用者會看到執行中畫面。

按「變更」（輕觸左軟鍵 ▢ 按鈕）會返回到功能表中的智能投放洗劑功能頁面。在此頁面中，使用者可以開啟或關閉「智能投放洗劑」功能。然後，使用者需要再按一次「啟動/暫停」▷||按鈕來啟動洗程。

ⓘ 如果在設定中關閉智能投放洗劑功能，將不會顯示此快顯視窗。

9.5 智能投放洗劑 - 設定關聯模式

ⓘ 若要在控制面板上顯示此選項，必須在我們的應用程式中啟用此功能。
如果之後在應用程式中停用，則不會在控制面板中顯示。

在關聯模式下，兩個投放盒可添加相同的洗劑來增加容量，以執行更多循環；從哪個投放盒投放洗劑由洗衣機自動處理。

ⓘ 啟用後，洗衣機將對每個洗程記住此選項，直至使用者進行變更。
如果使用者關閉洗衣機或者洗衣機斷電，這也同樣適用。

1. 輕觸功能表按鈕 ☰，轉動旋鈕進行瀏覽，直至顯示智能投放洗劑功能的畫面
2. 洗劑投放格圖示 顯示為開。

3. 輕觸左軟鍵 ▢，可將洗劑投放格停用以及設定為關模式。

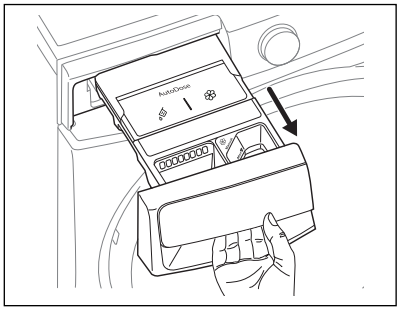
ⓘ 如果某個洗程無法使用關聯洗劑，顯示螢幕將會顯示「智能投放洗劑關閉」，按下「智能投放洗劑」按鈕會產生錯誤訊息，並且「智能投放洗劑關閉」符號會閃爍三次。

9.6 在智能投放洗劑系統中加入洗劑和添加劑

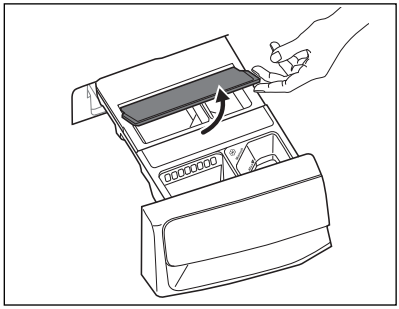
ⓘ 請參閱「洗衣提示」章節中的「洗劑和其他處理劑」。

ⓘ 我們建議不要超過最大用量標記（**MAX**）。

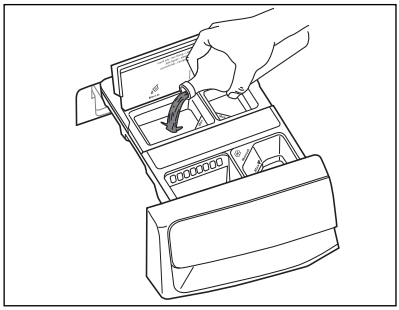
1. 打開洗劑分配器。



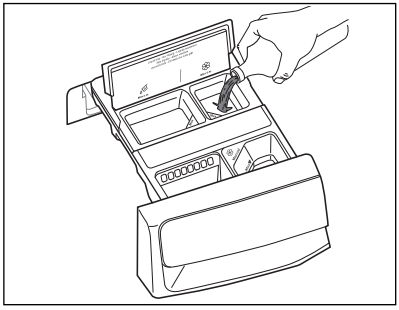
2. 提起洗劑智能投放格上蓋。



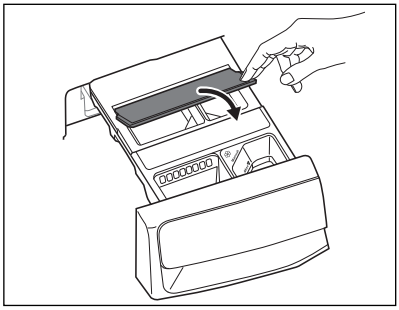
3. 在洗劑智能投放格 中緩慢倒入洗衣液。添加到最大用量標記 **MAX** 處。



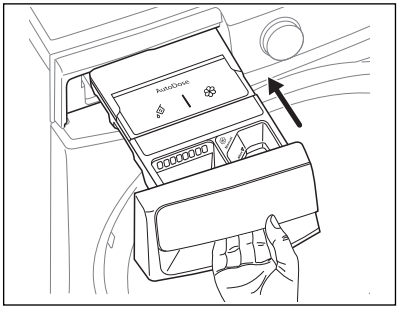
4. 在衣物柔軟精智能投放格 中緩慢倒入液體柔軟精。添加到最大用量標記 **MAX** 處。



5. 放下洗劑智能投放格上蓋。



6. 輕輕關上洗劑分配器，直至聽到咔嗒聲。



9.7 智能投放洗劑低液位指示

除非洗衣機指示一個或兩個洗劑智能投放格已空，否則請勿進行補充。

當已啟用的洗劑智能投放格中的洗劑達到低液位時，顯示螢幕上會顯示相關的指示燈 。

在循環結束時一般會顯示通知，但有些訊息也需要在機器進入待命狀態並再開機後顯示。

部分通知有操作選項，例如選擇「補充洗劑」可進入「智能投放洗劑」指引。

顯示螢幕上會顯示是否需要補充洗劑或柔軟精。

⚠ 小心！

必須補充與之前相同品牌和類型的洗劑/衣物柔軟精/添加劑，否則在補充之前需先清潔投放格。

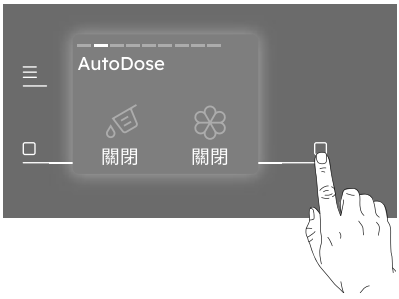
ⓘ 檢視通知後或者使用者變更洗程或者關閉洗衣機後，會關閉通知。

9.8 從智能投放洗劑切換至手動投放洗劑

可以按相應的按鈕符號停用一個或兩個投放格的智能投放洗劑功能。

例如：

- 若要關閉衣物柔軟精投放格，可按住右軟鍵 ▢ 按鈕，直至顯示螢幕中的柔軟精圖示 ❀ 下顯示關。



- 如果需要使用與洗劑智能投放格中不相同的洗劑，可按住左軟鍵直至顯示螢幕中的洗劑圖示 下顯示關，將洗劑投放格關閉。

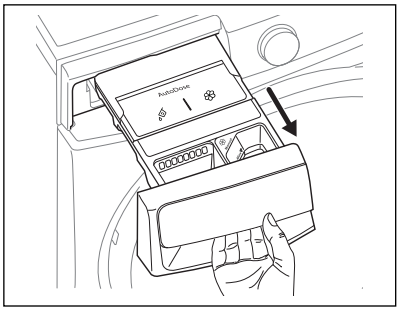
9.9 手動添加洗劑和添加劑

可能需要使用與洗劑智能投放格中不相同的洗劑或衣物柔軟精。

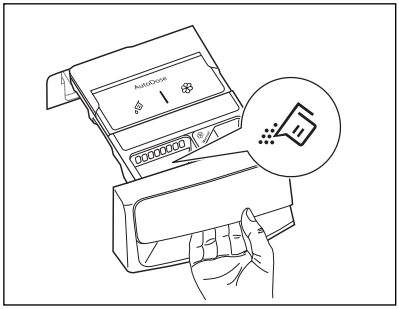
首先，確保洗劑智能投放格已停用，然後在手動投放盒中倒入洗劑和/或其他處理劑。

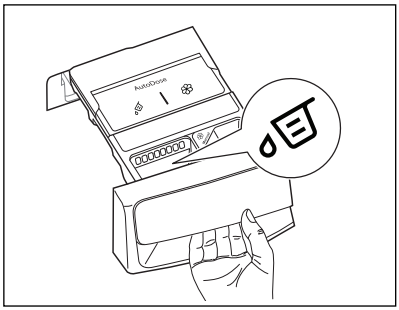
ⓘ 不要超過最大用量標記 (**MAX**)。

1. 打開洗劑分配器。

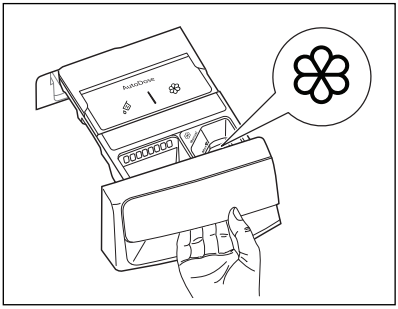


2. 在投放盒中放入洗衣粉或洗衣液。

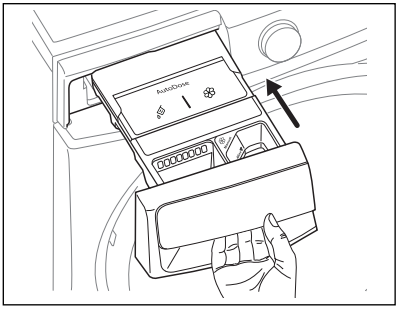




3. 若有需要，可在投放盒 Manual 中倒入衣物柔軟精。



4. 輕輕關閉洗劑分配器：將分配器一直推到底。



ⓘ 如果洗衣機在未清空投放格的情況下閒置超過 4 週，洗劑/柔軟精可能會變黏或變乾。這種情況下，需要根據「保養和清理」章節中的說明清潔抽屜盒。

9.10 抽屜盒打開指示

在洗程執行過程中，洗劑抽屜盒必須保持關閉。

抽屜盒中的感測器會在洗程執行過程中偵測抽屜盒是否打開（或者未正確關閉）。這種情況下，會立即暫停洗衣機。

如果按「啟動/停止」按鈕 ▷||，會出現一個專門的快顯視圖，提示關閉抽屜盒。然後顯示螢幕會返回到先前的暫停狀態。

即使使用者關閉智能投放洗劑功能也會如此。

若要重新啟動洗程，請確保抽屜盒已正確關閉，然後按「啟動/停止」按鈕 ▷||。

10. 洗程

10.1 洗程表

洗程； 溫度範圍	最大脫水速度 (rpm)	最大衣物量 (乾衣)	衣物類型和髒污程度
棉質衣物； 冷水至 60°C	1400	最大值[1]	白色和彩色棉質衣物。
棉質節能； 40°C 和 60°C	1400	最大值[1]	適用於棉質衣物的低能耗洗程。降低溫度，延長持續時間。
智能快選； 冷水至 30°C	1200	最大值[1]	日常穿著的彩色棉質衣物，例如恤衫、襯衫、毛巾及貼身衣物。適合一般髒污程度的衣物。
快洗 15’ ； 冷水至 30°C	1200	1.5 公斤	少量輕度髒污的衣物。棉質衣物和合成纖維衣物
加倍精緻； 冷水至 40°C	1200	5 公斤	防止衣物起球或撕裂。適用於黏膠纖維、人造絲、腈綸。
牛仔； 冷水至 40°C	1200	4 公斤	牛仔褲和牛仔布。減少褪色。
羊毛； 冷水至 40°C	1200	3 公斤	標有「不縮水，可機洗」的羊毛衣物。
寢具； 冷水至 60°C	800	3 公斤	合成毛毯、羽絨被和床單
運動； 冷水至 40°C	1200	4 公斤	衣物沖洗和脫水。
嬰兒防敏； 冷水至 40°C	1200	4 公斤	精緻棉質嬰兒衣物和針織衣物。
毛巾； 冷水至 60°C	1400	最大值[1]	毛巾和浴袍。
抗菌消毒； 60°C	1400	最大值[1]	白色棉質衣物。此高效能洗衣洗程結合蒸氣，在整個洗滌階段保持 60°C 以上的溫度，能夠去除超過 99.99% 的細菌和病毒[2]；由於蒸氣的附加作用，沖洗階段也得到了強化，確保能徹底清除洗劑和微生物殘留物。此洗程還能有效地減少花粉/致敏物質。

洗程； 溫度範圍	最大脫水速度 (rpm)	最大衣物量 (乾衣)	衣物類型和髒污程度
易熨； 冷水至 60°C	800	4 公斤	減少皺褶，易於熨燙。
滾筒清潔； 60°C	-	-	減少滾筒內的積垢和異味。
蒸氣除皺	-	1.5 公斤	僅透過蒸氣去除異味和褶皺。
沖洗 + 脫水	1400	最大值[1)]	衣物沖洗和脫水。
脫水	1400	最大值[1)]	將衣物脫水並排水。

1) 關於最大洗衣量，請參閱機器正面的貼紙。

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2) 於 2021 年由 Swissatest Testmaterialien AG 進行了外部測試，對金黃色葡萄球菌、糞腸球菌、白色念珠菌、綠膿桿菌和 MS2 噬菌體進行了檢測（測試報告編號：202120117）。

洗程選項相容性

ⓘ 並非所有洗程均可選擇這些選項，某些選項可能與其他選項互斥。在這種情況下，本機不允許同時設定不相容的偏好選項。

確保螢幕和軟鍵始終清潔、乾燥。

ⓘ 設定洗程以及進入功能表 ☰ 時，顯示螢幕上會顯示可用的選項。

兒童安全鎖 🔒 和**定計時器** ◷ 在所有洗程中均可選擇。

選項		洗程																
		棉質衣物	棉質節能	智能快選	快洗 15'	加倍精緻	牛仔	羊毛	寢具	運動	嬰兒防敏	毛巾	抗菌消毒	易熨	滾筒清潔	蒸氣除皺	沖洗 + 脫水	脫水
智能選擇	👕	■			■	■	■	■	■	■		■		■				
	👕	■	■	■		■	■	■	■	■	■	■		■				
	👕	■				■	■		■	■	■	■	■	■				
不脫水		■	■	■	■	■		■	■	■	■	■					■	■
延遲脫水		■	■	■	■	■	■	■		■	■	■		■			■	

選項	洗程																
	棉質衣物	棉質節能	智能快選	快洗 15'	加倍精緻	牛仔	羊毛	襯衫	運動	嬰兒防敏	毛巾	抗菌消毒	易熨	滾筒清潔	蒸氣除皺	沖洗 + 脫水	脫水
清新	■	■	■	■	■	■		■	■	■	■						
預洗	■	■			■				■	■	■		■				
智能感測[1]	■				■			■	■	■	■						
衛生殺菌[2]	■	■			■			■		■	■				■		
專業強力去污[3]	■	■			■	■		■		■	■						
定計時器	■	■	■	■	■	■	■	■	■	■	■	■	■		■	■	■
智能投放洗劑	■	■	■	■	■	■		■	■	■	■	■	■				
智能投放柔軟精	■	■	■	■	■	■	■	■	■	■	■	■	■			■	

1) 智能感測功能始終開啟。使用此選項時，本機會自動檢測衣物髒污程度和洗劑殘留物*。本機會根據衣物量自動調整洗滌時間和沖洗次數，確保將衣物洗淨。受此功能的影響，機器的運轉時間可能會延長或縮短。

2) 「衛生殺菌」選項僅適用於 40 至 60°C 的水溫。

3) 「專業強力去污」選項僅適用於 40 至 60°C 的水溫。

10.2 更多洗程

洗程； 溫度範圍	最大脫水速度 (rpm)	最大衣物量 (乾衣)	衣物類型和髒污程度
戶外衣物； 冷水至 40°C	1200	2.5 公斤	戶外衣物、技術織物、運動織物、防水透氣外套、可拆卸羊毛襯裡或保溫內襯的防風衣。建議的衣物量為 2.0 公斤。此洗程還可用於恢復防水性，尤其適用於處理具有疏水層的衣物。 若要執行防水性恢復階段，請按以下步驟操作： • 在投放盒中倒入洗劑。 • 在手動投放衣物柔軟精的抽屜盒中倒入衣物專用防水性恢復劑。
工作服； 冷水至 60°C	1400	最大值[1]	工裝、工裝褲和工作服。預洗階段的強力循環可去除汙垢和固體泥土。

洗程； 溫度範圍	最大脫水速度 (rpm)	最大衣物量 (乾衣)	衣物類型和髒污程度
混合衣物； 冷水至 60°C	1200	4 公斤	合成纖維衣物或混合纖維衣物。一般髒污程度的衣物。
窗簾； 冷水至 40°C	800	4 公斤	精緻循環 + 預洗，用於去除窗簾上的灰塵。
絨毛玩具； 冷水至 40°C	800	4 公斤	緩慢溫和滾筒轉動 + 沖洗，適用於絨毛玩具。
絲質衣物； 30°C	800	0.5 公斤	可機洗、手洗的絲質衣物和其他精緻衣物。
枕頭； 冷水至 40°C	800	3 公斤	可洗 2 個沙發枕頭或 1 個床枕。建議在洗床枕時套好枕套。
寵物毛髮； 冷水至 60°C	1200	2 公斤	此洗程專用於去除衣物上的寵物毛髮

1) 關於最大洗衣量，請參閱機器正面的貼紙。

型號：EWF1242R9WC 12 公斤

洗程選項相容性

ⓘ並非所有洗程均可選擇這些選項，某些選項可能與其他選項互斥。在這種情況下，本機不允許同時設定不相容的偏好選項。

確保螢幕和軟鍵始終清潔、乾燥。

ⓘ 設定洗程以及進入功能表 ☰ 時，顯示螢幕上會顯示可用的選項。

兒童安全鎖 🔒 和**定計時器** ◷ 在所有洗程中均可選擇。

選項		洗程							
		戶外衣物	工作服	混合衣物	窗簾	絨毛玩具	絲質衣物	枕頭	寵物毛髮
智能選擇	👕	■		■		■		■	
	👕	■	■	■	■	■	■	■	
	👕		■	■	■	■		■	■
不脫水		■	■	■	■	■			
延遲脫水		■	■	■	■	■			■

選項	洗程							
	戶外衣物	工作服	混合衣物	窗簾	絨毛玩具	絲質衣物	枕頭	寵物毛髮
清新		■	■					
預洗			■		■			■
智能感測[1]	■	■	■	■	■			
衛生殺菌[2]			■					
專業強力去污[3]			■					
定計時器	■	■	■	■	■	■	■	■
智能投放洗劑	■	■	■	■	■			■
智能投放柔軟精		■	■	■	■	■	■	■

1) 智能感測功能始終開啟。使用此選項時，本機會自動檢測衣物髒污程度和洗劑殘留物*。本機會根據衣物量自動調整洗滌時間和沖洗次數，確保將衣物洗淨。受此功能的影響，機器的運轉時間可能會延長或縮短。

2) 「衛生殺菌」選項僅適用於 40 至 60°C 的水溫。

3) 「專業強力去污」選項僅適用於 40 至 60°C 的水溫。

10.3 羊毛標識服飾護理 - 藍色

本機的羊毛洗滌循環功能已獲得國際羊毛局 (The Woolmark Company) 相關批准，可用於洗滌標識為「手洗」的羊毛服飾，條件為根據衣物標籤上的說明和洗衣機製造商發布的相關說明洗滌這些衣物。

M2425

11. WI-FI 連接設定

ⓘ 本機的軟體包含的元件基於免費的開放原始碼軟體。伊萊克斯衷心感謝開放軟體和機器人社群對此開發專案的貢獻。若要存取這些需要發布授權條件的免費開放原始碼軟體元件的原始程式碼，並查看其完整的著作權資訊和適用的授權條款，請造訪：http://electrolux.pensoftwarerepository.com（NIUS 資料夾）

本章介紹如何將智慧型裝置連接至 Wi-Fi 網路並與行動裝置相連。

利用此功能，您可以透過行動裝置接收通知、控制並監控洗衣機狀況。

Wi-Fi 功能的原廠預設設定為關閉。

若要連接洗衣機以享用各種功能和服務，您需要：

- 家中有已啟用網路連線的無線網路。
- 將行動裝置連接至無線網路。

Wi-Fi 模組參數	
頻率/通訊協定	Wi-Fi：2.4 GHz / 802.11 bgn
最大功率	Wi-Fi 2.4 GHz：< 20 dBm
加密方式	WPA、WPA2、WEP

ⓘ 您需要安裝我們的應用程式、建立帳戶並接受應用程式中的條款與條件以及伊萊克斯隱私權政策，才能使用洗衣機的互聯功能。需要網際網路和 Wi-Fi 連接才能使用應用程式和洗衣機的全部功能。關於應用程式的最低作業系統要求，請參閱「應用程式常見問題解答」。

11.1 下載、安裝和設定應用程式

1. 前往 App Store/Play Store，在您的智慧型裝置上下載並安裝我們的應用程式。

Download on the App Store　GET IT ON Google Play

2. 建立帳戶。此帳戶可多台裝置共用。
3. 按照應用程式上的說明註冊和設定洗衣機。

ⓘ 使用者可透過行動裝置使用應用程式控制洗衣程序。
應用程式包含大量專為洗衣機量身打造的洗程、實用功能和產品資訊。
透過應用程式，可以選擇洗衣機控制面板上顯示的可用洗程，還可以解鎖僅在行動裝置上可用的其他洗程。
隨著應用程式新版本的推出，附加洗程也會變化。
個人化的衣物護理，透過行動裝置就能實現。

11.2 Wi-Fi 洗衣機連接

輕觸「開/關」按鈕幾秒鐘，開啟洗衣機。

按住遠端遙控模式 按鈕 5 秒鐘，將洗衣機連接至 Wi-Fi 網路。還可以透過機器設定功能表啟用 Wi-Fi。

在此階段，顯示螢幕會顯示 Wi-Fi 圖示和「**啟動...**」訊息。片刻後，會顯示「**準備連線**」訊息和 圖示。

連接洗衣機

ⓘ 在繼續後續步驟之前，確保已下載並設定我們的應用程式，並且您的智慧型裝置已連接至家庭網路。請參閱「下載、安裝和設定應用程式」。

在智慧型裝置上開啟我們的應用程式，然後按照所示的說明新增洗衣機。

在關聯階段，應用程式可能會重新導向至智慧型裝置的 Wi-Fi 設定以選擇家庭網路，並要求輸入 Wi-Fi 密碼以連接洗衣機。

在「**正在連接...**」階段，如果連接成功，會顯示「**已連接**」訊息。否則會顯示「**未連接**」訊息。

連接後，輕觸遠端遙控 模式按鈕開啟此模式，開啟後，使用者可以在應用程式中遠端啟動循環。

自動連接至已註冊的網路

洗衣機成功設定並註冊到家庭網路之後，每次開機後都會嘗試自動連接到網路。Wi-Fi 連接成功後不會有任何提示音。

連接至其他網路（重新開啟存取點）

每次使用者按住遠端遙控模式 按鈕 5 秒時，都會開啟並廣播存取點。此時收到的新網路認證將覆寫先前儲存的認證，然後洗衣機連接到新的 Wi-Fi 網路。

請參閱「連接洗衣機」章節進行連接。

關閉 Wi-Fi

如果使用者決定不再將洗衣機連接到 Wi-Fi，可以按住遠端遙控 模式按鈕 10 秒鐘，然後洗衣機將重設並關閉。還可以透過設定功能表停用 Wi-Fi。

確認重設後，顯示螢幕中會顯示訊息「**網路已重設**」，然後 Wi-Fi 會關閉。

11.3 OTA（空中）更新

應用程式可能會建議更新洗衣機。

如果有洗程正在執行中，應用程式會提示將在洗程結束後開始更新。

在更新期間，洗衣機顯示螢幕中會顯示一則訊息。

更新期間，請勿關閉洗衣機或拔下洗衣機電源。

更新結束後，洗衣機將再次可用，並且不會發出任何有關更新成功的通知。

若發生錯誤，洗衣機顯示螢幕上會顯示一則訊息：只需按任何按鈕或轉動旋鈕即可恢復正常使用。

11.4 Wi-Fi 永遠開啟

應用程式中提供「Wi-Fi 永遠開啟」功能。

此功能使洗衣機即使在關閉時也始終連接至網路。

Wi-Fi 圖示亮起。

如果此圖示閃爍，表示洗衣機無法連接網路。

可以按「開/關」按鈕或透過應用程式開啟洗衣機。

ⓘ「Wi-Fi 永遠開啟」功能可能會增加耗電量。

12. 選項

12.1 簡介

每個洗程可能還有其他一些可用選項。檢查洗程表格部分中的相容性。

ⓘ 如果 10 秒鐘無操作，顯示螢幕會顯示所選洗程的首頁畫面。

12.2 軟鍵選項 ▢

選擇洗程後，可以變更預設溫度 和脫水 設定。

若要修改**溫度** ，可輕觸左軟鍵 ▢：

- 所顯示的預設溫度將降低至所選循環的預期最低溫度。
- 繼續按住，將從預期的最高溫度開始降低。

ⓘ 如果溫度 設定不可用，則左軟鍵 LED 指示燈會熄滅。

若要修改**脫水** ，可輕觸右軟鍵 ▢：

- 所顯示的預設脫水速度將降低至所選循環的預期最低速度。
- 繼續按住，將從預期的最高脫水速度開始降低。

ⓘ 如果只有一個選項可用，則右軟鍵 LED 指示燈會熄滅。

12.3 預洗

使用此選項會在洗滌階段之前增加一個 30°C 預洗階段。

建議對重度髒污的衣物使用此選項，尤其是有沙粒、塵土、泥巴或其他固體顆粒物的衣物。

輕觸**功能表** 軟鍵，轉動旋鈕，直至顯示螢幕顯示「預洗」選項。

啟用/停用此選項：

- 輕觸右軟鍵 ▢，相關指示燈將會亮起/熄滅。

ⓘ 此選項可延長洗程的持續時間。

12.4 專業強力去污

選擇此選項可在洗程中加入防污階段，以使用去污劑處理重度髒污或有頑固污漬的衣物。

將去污劑倒入投放盒。

去污劑將在洗程的相應階段加入。

輕觸**功能表** 軟鍵，轉動旋鈕，直至顯示螢幕顯示此選項。

啟用/停用此選項：

- 輕觸右軟鍵 ，相關指示燈將會亮起/熄滅。

ⓘ 此選項不適用於 40°C 以下的溫度。

此選項可延長洗程的持續時間。

12.5 衛生殺菌

選擇此選項可在沖洗循環後添加時長約為 30 分鐘的蒸氣洗程。此選項的指示燈會亮起。

- 在蒸氣洗滌循環期間，蒸氣不一定在滾筒內清晰可見。蒸氣將在滾筒下方產生，然後自然上升並滲入衣物中。
- 蒸氣洗滌循環結束時，衣物將變得更暖和、更柔軟並與滾筒分離。

輕觸**功能表** 軟鍵，轉動旋鈕，直至顯示螢幕顯示此選項。

啟用/停用此選項：

- 輕觸右軟鍵 ，相關指示燈將會亮起/熄滅。

ⓘ 如果選擇了「蒸氣」洗滌選項，沖洗溫度也會升高。
在蒸氣洗滌期間，本機的排水軟管可能會排出蒸氣，這屬於正常現象，不會引起警報。

12.6 定計時器

使用此選項，您可以設定所選循環的結束時間。

ⓘ 建議的結束時間總是長於洗程持續時間。

啟用此選項：

- 輕觸**功能表** 軟鍵，轉動旋鈕，直至顯示螢幕顯示「設定計時器」。

- 可以按右軟鍵 啟用此選項。顯示螢幕上會顯示結束時間（小時），初始值為 3 小時。（可使用此選項設定洗程的結束時間（1-24 小時）。）

ⓘ 如果洗程持續時間超過 2 小時，則「定計時器」選項的最短時間從 3 小時開始。

- 按 ∧ 旁邊的右軟鍵 ▢，每按一次時間增加 1 小時，最多 24 小時。

- 如果要減少時間，可輕觸 ∨ 旁邊的左軟鍵 ▢，每按一次減少 1 小時。
- 選擇所需的時間後，等待 3 秒鐘，然後會重新導向至首頁畫面，此時在顯示螢幕頂部可以看見倒計時。

取消「定計時器」選項：

- 在**功能表** ☰ 中導覽至「定計時器」選項。
- 按住左軟鍵 ▢ 減少時間，直至顯示螢幕顯示關。

12.7 兒童安全鎖

透過此選項，可防止兒童意外操作洗衣機。

啟用此選項：

- 輕觸**功能表** ☰ 軟鍵，轉動旋鈕，直至顯示螢幕顯示兒童安全鎖。

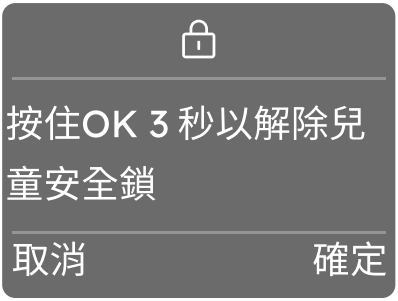
- 可以輕觸右軟鍵 ▢ 啟用此選項。（畫面將返回所選的洗程，此時會顯示兒童安全鎖圖示 🔒。）
- 啟用選項後，軟鍵和觸控螢幕將停用。可以按「開/關」按鈕關閉洗衣機。
- 按「啟動/暫停」按鈕之前，洗衣機無法啟動。

顯示螢幕中間將顯示兒童安全鎖圖示。

ⓘ 即使關閉此選項，洗衣機仍會保持選擇此選項。

停用此選項：

- 輕觸右軟鍵 ▢，然後按住 3 秒。在顯示螢幕右下角將會顯示倒計時。



ⓘ 此選項停用後，兒童安全鎖圖示 🔒 會消失，顯示螢幕將顯示啟用之前的資訊。

12.8 我的最愛

如何設定最愛循環

最多可儲存三個最愛循環。

ⓘ 依預設，未儲存任何最愛循環。

儲存我的最愛循環：

- 選擇洗程和設定溫度、脫水速度以及選項。
- 輕觸**功能表** ☰ 軟鍵，轉動旋鈕，直至顯示螢幕會顯示**儲存為我的最愛**，然後輕觸右軟鍵 ▢ 進入。
- 轉動旋鈕，選擇三個空白欄位中的一個，然後輕觸右軟鍵 ▢ 以選擇並儲存。
- 2 秒後，顯示螢幕會顯示所選循環，畫面頂部會有一個心形圖示表示已將該循環設定為最愛循環。

ⓘ 如果要儲存下一個我的最愛，將自動指示第一個空位。

如何取代最愛循環

可以取代最愛循環：

- 選擇新洗程和設定溫度、脫水速度以及選項。
- 輕觸**功能表** ☰ 軟鍵，轉動旋鈕，直至顯示螢幕會顯示**儲存為我的最愛**，然後輕觸右軟鍵 ▢ 進入。
- 轉動旋鈕，選擇三個欄位中的一個進行覆寫。
- 輕觸右軟鍵 ▢ 進行確認。
- 2 秒後，顯示螢幕會顯示所選循環，畫面頂部會有一個心形圖示表示已將該循環設定為最愛循環。

無法**刪除**洗衣機上設定的最愛循環。

ⓘ 要刪除我的最愛，需執行洗衣機的恢復原廠設定，或者透過應用程式刪除。

如何存取最愛循環

若要從洗程清單存取我的最愛，可向左轉動旋鈕。

ⓘ 如果欄位已佔用，則顯示第一個最愛循環，然後顯示第二個，最後顯示第三個。

ⓘ 如果欄位空白，將顯示關於如何儲存新的最愛循環的建議。

13. 設定

13.1 機器設定

本部分將介紹洗衣機的主要設定。

輕觸右軟鍵 ▢「編輯」，存取設定。

ⓘ 如果 10 秒鐘無操作，顯示螢幕會顯示所選洗程的首頁畫面。

智能投放洗劑

對於智能投放洗劑功能，請參閱相關部分。

13.2 語言設定 ⊕

可以透過以下方式**變更顯示語言**

- 選擇「語言」功能表，輕觸右軟鍵 ▢，選擇相應語言。轉動旋鈕，輕觸右軟鍵 ▢「選擇」，然後選擇相應語言。
- 返回 ← 上一個視圖，輕觸功能表 ☰ 軟鍵返回主畫面。

ⓘ 轉動旋鈕時，所選的語言會顯示為粗體。

13.3 Wi-Fi

您可以透過此選項編輯 Wi-Fi 設定。

輕觸右軟鍵 ▢，存取設定。您可以：

- 啟用 Wi-Fi 網路。
- 連接至其他 Wi-Fi 網路。
- 停用 Wi-Fi 網路。

ⓘ 更多詳細資訊，請參閱「Wi-Fi - 連接設定」章節

13.4 水質硬度

透過此設定，您可以變更水質硬度級別。

修改級別：

- 輕觸 ∧ 旁的右軟鍵或 ∨ 旁的左軟鍵，顯示級別：
  a. 硬
  b. 中
  c. 軟
- 輕觸右軟鍵或左軟鍵 ▢ 選擇相應的等級。
- 輕觸功能表 ☰ 軟鍵確認設定。

ⓘ 幾秒後，顯示螢幕會顯示所選洗程的首頁畫面。

13.5 洗劑高效混合

此選項可防止洗劑殘留在衣物上。

啟用/停用此選項：

- 輕觸右軟鍵 ▢，相關指示燈將會亮起/熄滅。

轉動旋鈕，移動到下一設定。

13.6 智能感測

智慧地評估衣物上的汙垢和洗劑殘留物。智能感測功能會根據衣物量調整洗衣時間和沖洗循環次數。這不僅能確保最佳的洗淨效果，還有助於防止損壞衣物，從而延長衣物的使用壽命。

啟用/停用此選項：

- 輕觸右軟鍵 ▢，相關指示燈將會亮起/熄滅。

轉動旋鈕，移動到下一設定。

ⓘ 如果關閉，可能會影響洗滌循環的效率。

13.7 儲存上次使用

啟用後可儲存上次使用的洗程。

啟用/停用此選項：

- 輕觸右軟鍵 ▢，相關指示燈將會亮起/熄滅。

轉動旋鈕，移動到下一設定。

開啟此選項後，會自動儲存上次使用的洗程。

如何存取上次使用的洗程

要存取上次使用的洗程，可在洗衣機開機後向左轉動旋鈕。

13.8 按鍵聲音

您可以使用此設定關閉按鍵聲音。

啟用/停用聲音：

- 輕觸右軟鍵 ▢，相關指示燈將會亮起 / 熄滅。

轉動旋鈕，移動到下一設定。

ⓘ 「開/關」⏻ 按鈕的聲音無法停用

13.9 結束提示聲

透過此設定，您可以變更循環結束提醒。

啟用/停用或**修改**聲音：

- 輕觸 ∧ 旁的右軟鍵或 ∨ 旁的左軟鍵，顯示級別：
  - **a.** 長
  - **b.** 中
  - **c.** 短
  - **d.** 關閉
- 輕觸功能表 ☰ 軟鍵確認設定。

ⓘ 幾秒後，顯示螢幕會顯示所選洗程的首頁畫面。

13.10 顯示螢幕亮度

透過此設定，您可以變更顯示螢幕亮度。

修改級別：

- 輕觸 ∨ 指示燈旁的左軟鍵，可降低亮度。
- 輕觸 ∧ 指示燈旁的右軟鍵，可增加亮度。

轉動旋鈕，移動到下一設定。

ⓘ 共有五個亮度級別。

13.11 指南

透過此選項，您可以查看一些功能的簡要說明。

轉動洗程選擇旋鈕，輕觸右軟鍵 ▢ 選擇以下選項之一：

- **介紹**：瞭解控制面板、智能選擇、蒸氣除皺、功能表、左/右按鈕、遠端遙控。
- **智能投放洗劑**：關於洗劑和柔軟精的指南。
- **Wi-Fi**：關於聯網的資訊。

ⓘ 輕觸左軟鍵 ▢ 返回 ← 上一個視圖。

13.12 重設為原廠預設

透過此設定，您可以將洗衣機重設為原廠設定。

1. 輕觸右軟鍵 ▢，進入選項。
2. 輕觸左軟鍵 ▢ 可取消。
3. 輕觸右軟鍵 ▢，確認重設。

執行重設需要幾秒鐘時間。

ⓘ 將設定重設為原廠預設值會刪除已儲存的永久選項和我的最愛。

14. 日常使用

⚠警告！
請參閱「安全」章節。

14.1 開啟洗衣機之前

1. 確保電源插頭已連接到電源插座。
2. 確保水龍頭已打開。

14.2 開啟洗衣機

1. 打開水龍頭
2. 按「開/關」⏻ 按鈕幾秒鐘，開啟洗衣機。

14.3 開啟洗衣機

按「開/關」⏻ 按鈕開啟洗衣機。此時會響起提示聲音。

本機首次開啟後的預設洗程為「棉質衣物」。

所選洗程的資訊會在顯示螢幕中顯示。

「啟動/暫停」按鈕的 LED 指示燈會閃爍。

14.4 設定洗程

洗衣機開啟時的預設建議的洗程為「棉質衣物」。

1. 轉動洗程選擇旋鈕，設定所需的洗程。
   幾秒鐘後，顯示螢幕會顯示洗程摘要視圖，其中包含以下資訊：

1. 我的最愛（若已儲存）。
2. 洗程持續時間
3. SmartLeaf
4. 選定的洗程
5. 脫水速度
6. 溫度
7. 洗程的最大衣物量

ⓘ 此外，還有其他一些選項（若已啟用）會在顯示螢幕中顯示。

輕觸控制面板右側的「智能選擇」功能的不同髒污程度。

「蒸氣除皺」洗程可在「智能選擇」區域中選擇。

ⓘ 每次選擇不同的「智能選擇」級別時，都會在顯示螢幕中顯示 2 秒鐘。

您還可以：

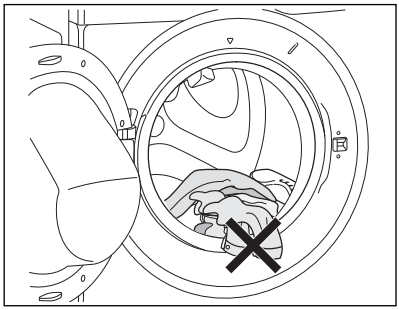
1. 輕觸左軟鍵 ▢，變更**溫度** 🌡。
2. 輕觸右軟鍵 ▢，變更**脫水** 🌀 速度。
3. 輕觸**功能表** ☰，進入其他可用選項，設定其中一個或多個選項。

14.5 放入衣物

- 打開機門。
- 將衣物放入洗衣機之前，將衣物散開。
- 將衣物放入滾筒，一次放一件。

請務必不要在滾筒內放入過多衣物。

- 關緊機門。



⚠ 小心！

- 確保門封和機門之間沒有任何衣物。否則會有漏水或損壞衣物的風險。
- 洗滌有重度油污的衣物可能損壞洗衣機的橡膠件。

14.6 使用洗劑和其他處理劑

如果在設定的洗程中兩個洗劑智能投放格均啟用（開啟），將自動注入洗劑和衣物柔軟精。

如果在設定的洗程中停用了其中一個或兩個洗劑智能投放格（關閉），請在相應投放盒中手動添加洗劑。

14.7 啟動洗程

⚠ 警告！

確保洗劑分配器已關緊，否則洗程不會啟動。

輕觸「啟動/暫停」▷|| 按鈕以啟動洗程。

相關的指示燈停止閃爍並保持常亮。

洗程啟動，機門鎖緊。

顯示螢幕中會顯示圖示 ⊶⊙。

ⓘ 在洗衣機注水之前，排水泵可能會短暫運作。

14.8 中斷洗程並變更選項

在洗程執行過程中，僅可變更**部分**選項：

1. 輕觸「啟動/暫停」▷|| 按鈕。相關的指示燈會閃爍。
2. 變更選項。顯示螢幕中的特定資訊會相應地變更。
3. 再次輕觸「啟動/暫停」▷|| 按鈕。

洗程繼續執行。

14.9 取消正在執行的洗程

1. 按「開/關」⏻ 按鈕取消洗程並關閉洗衣機。
2. 再按一次「開/關」⏻ 按鈕，開啟洗衣機。

現在，您可以設定新洗程。

ⓘ 水和洗劑不會排出，以免造成浪費。
顯示螢幕中會顯示洗程的最長持續時間，新洗程啟動後大約 20 分鐘會更新。

14.10 打開機門 - 添加衣物

如果顯示螢幕中顯示訊息，提示您可以添加或取出衣物，此時便可打開機門。

當洗程或延遲啟動功能運作時，機門會鎖緊。顯示螢幕中會顯示圖示 🔒。

ⓘ 如果滾筒內的水溫和水位過高以及/或者滾筒仍然旋轉，則**不得打開機門**。

若要添加或取出衣物：

1. 輕觸「啟動/暫停」▷|| 按鈕。在顯示螢幕中，相關的門鎖圖示 🔒 會消失。
2. 打開機門。若有必要，添加或取出衣物。關閉機門，輕觸「啟動/暫停」▷|| 按鈕。

洗程或「定計時器」功能繼續執行。

14.11 洗程結束

洗程結束時，洗衣機會自動停止。提示音將響起（如果已啟用）。顯示螢幕中會顯示「已完成」、完成進度以及「請取出衣物」訊息。

「啟動/暫停」▷|| 按鈕的指示燈熄滅。

機門解鎖，指示燈 🔒 熄滅。

1. 按「開/關」⏻ 按鈕關閉洗衣機。

在洗程結束五分鐘後，節能功能會自動關閉洗衣機。

ⓘ 取決於「上次使用的洗程」選項是開啟還是關閉。
如果開啟，顯示螢幕會顯示上次使用的洗程。如果關閉，顯示螢幕會顯示「棉質衣物」洗程。
轉動洗程選擇旋鈕，設定新循環。

2. 從洗衣機中取出衣物。
3. 確保滾筒已完全清空。
4. 保持機門和洗劑分配器微開，以免滋生黴菌和產生異味。

14.12 循環結束後排水

如果選擇的洗程或選項不會排出最後一次沖洗時的水，則洗程完成，但：

- 顯示螢幕中會顯示排水階段，機門鎖緊 🔒。
- 「啟動/暫停」▷|| 按鈕的指示燈開始閃爍。
- 滾筒仍將定時轉動，以防止衣物起皺。
- 機門保持鎖緊狀態。
- 如果您需要打開機門，必須先排水再開門。

14.13 待命功能

下列情況中，「待命」功能會自動關閉洗衣機以減少耗電量：

- 當沒有洗程正在執行時，長達 5 分鐘未使用洗衣機。
  - 按「開/關」⏻ 按鈕，再次開啟洗衣機。

- 洗程結束 5 分鐘之後。
  - 按「開/關」⏻ 按鈕，再次開啟洗衣機。
  - 顯示螢幕上顯示上一個洗程已結束。
  - 轉動洗程選擇旋鈕，設定新循環。

ⓘ 如果設定的洗程或選項在結束時滾筒內仍會有水，則「待命」功能**不會關閉**洗衣機，以提醒您排水。

ⓘ 如果「Wi-Fi 永遠開啟」功能已啟用，則僅有指示燈 ᯤ 亮起。

15. 洗衣提示

15.1 將衣物分類

請遵照每件服裝標籤上的洗衣代碼符號以及製造商的洗滌說明。對衣物進行以下分類：白色織物、彩色織物、合成纖維、精緻織物、羊毛織物。

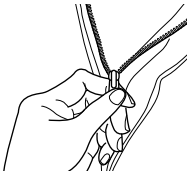
15.2 溫度

溫度	髒污程度
60°C 50°C	髒污程度一般且不褪色的棉質、麻質或合成纖維衣物（如襯衫、睡袍、睡衣等）或者髒污程度較輕的白色棉質衣物（如內衣）。
40°C 30°C 冷水	精緻織物（如網狀窗簾）、混合纖維衣物（包括合成纖維衣物）以及含「純新羊毛、可機洗、不縮水」標籤的羊毛衣物。

15.3 放入衣物之前

- 確保衣物內沒有留下任何金屬物件（例如硬幣、髮夾、別針、飾針）。

- 扣好枕頭套，拉緊拉鍊、扣好鉤扣和按扣。繫好所有腰帶或長帶子。



- 將胸罩、連褲襪和其他精緻織物裝入洗衣袋洗滌，您可以在超市購買洗衣袋。

- 請確保棉織收集器與棉質衣物分開洗滌。
- 切勿將白色與彩色衣物一同洗滌。白色衣物可能會在洗滌過程中失去潔白度。新的彩色衣物在初次洗滌時可能會掉色，因此第一次應單獨分開洗滌。
- 開始洗衣前，先去除頑固污漬。
- 可用專用洗劑或膏狀洗劑擦洗特別髒污的部分。應小心謹慎地處理窗簾。可取下鉤子或將它們繫好後放入洗衣袋或洗衣網內。

15.4 最大衣物量

「洗程」章節中列出了推薦的衣物量。

一般規則：

放入的衣物	數量
棉質、麻質織物	裝滿滾筒，但不能塞得太緊；
合成纖維織物	不超過滾筒容量的一半；
精緻織物和羊毛織物	不超過滾筒容量的三分之一。

按最大衣物量洗滌可以高效地利用水和能源。對於嚴重髒污的衣物，應適當減少衣物量。

15.5 去除污漬

只靠水和洗劑可能無法去除頑固污漬。因此在開始洗衣前，建議預先對頑固污漬進行處理。

血漬：使用冷水處理新沾染的血漬。對於乾掉的血漬，先將衣物放入溶有專用洗劑的水中浸泡一晚，然後再用肥皂和水搓洗。

油性顏料：先用輕質汽油去污劑浸濕，再將衣物平放在軟布上，然後輕輕擦拭污漬；進行多次處理。

乾燥的油污：先用松節油浸濕，再將衣物平放在柔軟表面，然後用指尖和棉布輕輕擦拭污漬。

銹跡：在熱水中溶解草酸，或者在冷水中使用除銹產品。處理早先的銹跡時應多加小心，因為此時衣物的纖維素結構已被破壞，所以比較容易破洞。

黴斑：用漂白劑處理，然後充分沖洗（僅限白色和不褪色衣物）。草漬：用肥皂輕輕擦洗，然後用漂白劑處理（僅限白色和不褪色衣物）。

圓珠筆跡和膠水：先用丙酮溶液（*）浸濕，再將衣物平放在軟布上，然後輕輕擦拭污漬。

唇膏：按上述方法用丙酮溶液 (*) 浸濕，然後用甲基化酒精處理污漬。用漂白劑去除白色織物上殘留的任何痕跡。

紅酒：在溶有洗劑的水中浸泡，沖洗後用醋酸或檸檬酸進行處理，然後再沖洗乾淨。用漂白劑處理所有殘留痕跡。

墨水：根據墨水的類型，先用丙酮溶液 (*) 浸濕衣物，然後再用醋酸處理；用漂白劑處理白色衣物上殘留的任何痕跡，然後徹底沖洗乾淨。

焦油污漬：先用去污劑、甲基化酒精或輕質汽油進行處理，然後用膏狀洗劑擦洗。

(*) 不得對人造絲織物使用丙酮。

15.6 洗劑類型和用量

本機需使用低泡洗滌劑，以預防過渡磨損、不滿意的洗滌效果，並對機器造成損壞。

專為滾筒洗衣機量身設計的低泡洗滌劑標有「滾筒式」、「高效」和「HE」，例如前端裝載機的冷動力 或「Matic」。

請勿在滾筒洗衣機中使用錯誤類型的洗劑，例如渦輪洗衣機洗劑、手洗洗劑或皂基洗劑。這可能導致泡沫過多、循環時間延長、脫水速度變慢、沖洗效果變差以及馬達過載。

洗劑用量

選擇洗劑並確定合適的用量不僅可以提升洗衣效果，還有助於避免浪費和保護環境。

雖然洗劑最後能被生物分解，但其中含有大量會導致生態不平衡的物質。

根據以下因素選擇洗劑並確定用量；

- 織物類型（比如精緻、羊毛、棉質等等）；
- 衣物的顏色；

- 衣物量的多少；
- 髒污程度；
- 洗滌溫度；
- 水的硬度。

水的硬度按硬度的「度數」分類。

當地的水的硬度資訊可以從相關供水公司或當地的相關水務管理部門獲得。

必須根據製造商的說明嘗試確定洗劑用量，然後將洗滌效果與下表進行比較，並相應地調整下一次的洗劑用量。

洗劑用少了會導致：

- 衣物變灰，
- 衣物有油膩感。

洗劑用多了會導致：

- 泡沫過多，
- 洗滌效果不好，
- 沖洗效果不佳。

在下列情況中，需要減少洗劑用量：

- 洗滌少量衣物，
- 衣物不太髒，
- 洗滌過程中泡沫過多。

15.7 節能節水提示

ⓘ 使用「智能選擇」功能引導您節能、節水。

「柔洗」👕 和「正常洗滌」👕 選項可用於大部分情況。使用「蒸氣除皺」👕，避免洗滌，並僅使用蒸氣將衣物除皺。

為達到更好的效果，我們建議按以下提示操作：

- 為了節省洗劑、用水和時間，**髒污程度一般的衣物**可以不必進行預洗。
- 按照**每個洗程的額定最大洗衣量**裝入衣物，**以幫助降低耗電量和耗水量。**
- 對衣物進行適當的預處理可以去除污漬和輕微髒污，進而可以選擇較低的洗衣溫度。
- 使用適量洗劑，請參考洗劑廠商建議的用量，並確認當地供水系統的水質硬度。請參閱「水質硬度」。
- 如有滾筒式乾衣機，建議在乾衣時使用所選洗程的最大脫水速度，以省電節能。
- 最好是使用持續時間較短的循環和較低的溫度。

15.8 水質硬度

如果您所在地區為硬水或中硬水，我們建議您使用洗衣機用軟水劑。

如果硬度超過 8dH，則為硬水或中硬水。

在水質為軟水的地區，不需要使用軟水劑。

為了確定當地的水質硬度，請聯絡當地水務機構。

使用正確用量的軟水劑。

按照產品包裝上的說明使用，或者造訪 www.electrolux.com

16. 國際洗衣代碼符號

ⓘ 織物標籤上含有以下符號，以幫助您選擇最佳衣物護理方式。

強力洗 **輕柔洗**	最高洗滌溫度 95°C	最高洗滌溫度 60 °C	最高洗滌溫度 40 °C	最高洗滌溫度 30 °C	手洗	不可洗滌
漂白	可用氯漂白			不可漂白		
熨燙	高溫熨燙， 最高 200°C	中溫熨燙，最高 150°C		低溫熨燙，最高 110°C	不可熨燙	
乾洗	可用所有溶劑進行乾洗	可使用四氯乙烯、汽油、純酒精、R 111 和 R 113 進行乾洗		可使用汽油、純酒精和 R 113 進行乾洗	不可乾洗	

乾衣	平攤乾燥	懸掛乾燥	置於衣架上	中等溫度 低溫 滾筒乾燥	不可滾筒乾燥

17. 保養和清理

⚠ 警告！
在進行任何清潔或維護工作之前，必須斷開洗衣機與電源的連接。

17.1 外部清潔

只能使用肥皂和溫水清潔本機。請擦乾所有表面。

請勿使用百潔布或任何摩擦性材料。

⚠ 小心！
請勿使用酒精、溶劑或化學製品。
請勿使用氯基清潔劑清潔金屬表面。

17.2 除垢

日常使用水通常含有石灰。因此，最好在機器內定期使用水軟化粉劑。

此項工作應與洗衣分開進行，並應遵照水軟化粉劑製造商的說明。

這將有助於防止石灰質沉積。

17.3 每次洗衣後

將機門敞開一段時間。這樣做有助於防止機器內部發黴和產生異味。在洗衣後將機門敞開，還有利於保持門封的密封性。

17.4 維護洗滌

長時間反覆使用低溫和持續時間較短的洗程可能導致滾筒和外筒內有洗劑沉積、殘留絨毛、滋生細菌以及形成生物膜。

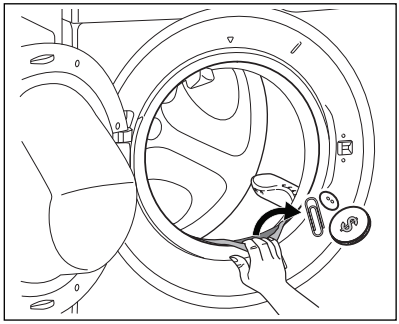
這可能會產生異味和黴菌。

為了清除這些沉積物並對洗衣機內部進行消毒殺菌，每月至少執行一次維護洗滌：

1. 從滾筒中取出所有的衣物。
2. 停用洗劑和柔軟精智能投放功能。
3. 執行「棉質衣物」洗程並使用最高溫度、少量洗衣粉，或者執行「滾筒清潔」洗程（若可用）。

17.5 門封

本機設計有**自清潔排水系統**，能夠讓衣物上掉落的輕絨毛纖維隨水排出。定期檢查門封。硬幣、紐扣和其他小物件可在循環結束後取出。



必要時，使用氨基乳狀清潔劑，注意不要刮擦門封表面。

ⓘ 請務必遵照產品包裝上的說明。

17.6 清潔洗劑分配器和洗劑智能投放格

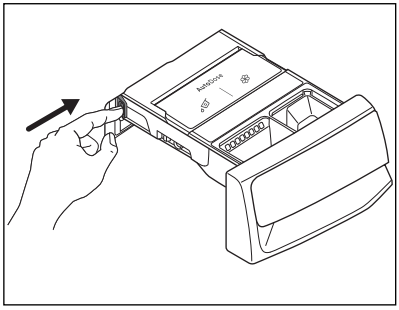
⚠ 小心！

如果要更換不同品牌和濃稠度的洗劑，建議先清潔洗劑抽屜盒。

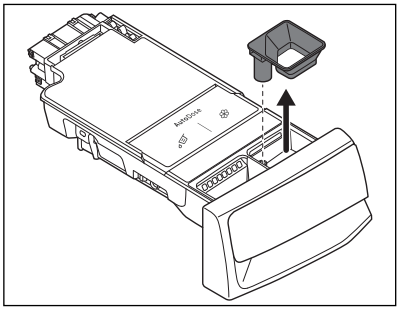
ⓘ 在清潔之前，確保所有投放盒已清空。

為了防止乾掉的洗劑沉積、衣物柔軟精結塊、洗劑分配器中滋生黴菌以及/或者洗劑智能投放格中的液體添加劑結塊，**需不定期執行以下清潔程序：**

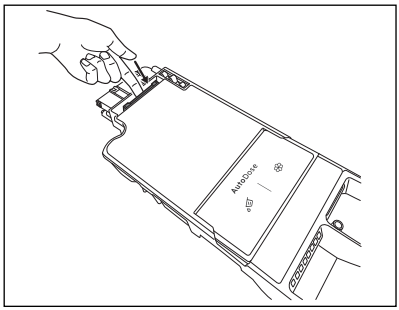
1. 打開洗劑分配器。如圖中所示，按下卡扣，然後將洗劑分配器拉出。

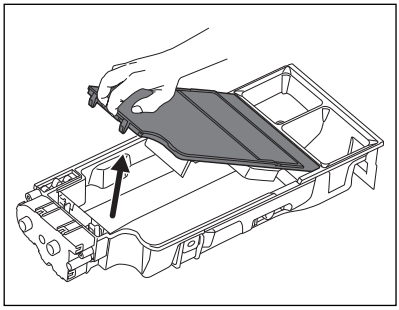


2. 取出柔軟精投放盒的嵌件（若已插入）。

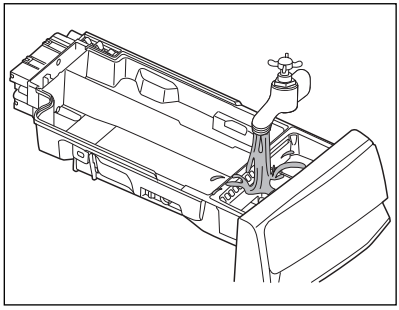


3. 如圖中所示，按下背面的卡扣，將上蓋向上拉開。





4. 用流水清洗抽屜盒和所有嵌件。

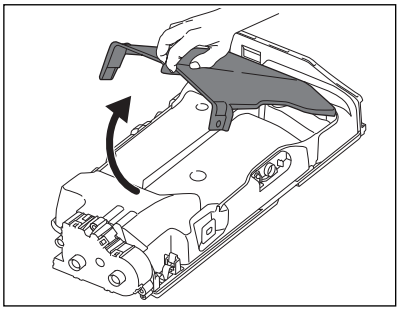


⚠ 小心！

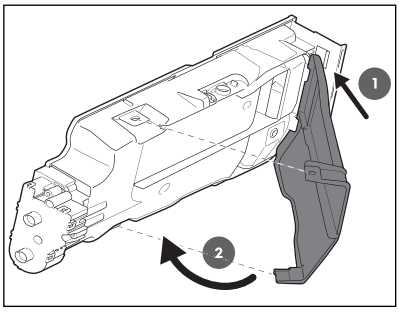
請勿使用鋒利的刷子或金屬刷子和海綿。

請勿將抽屜盒放入洗碗機中清洗。

5. 如圖所示，將分配器倒置，打開下蓋。



6. 確保傳送裝置上的所有洗劑殘留物皆已清除。僅使用沾濕的軟布。
7. 如圖所示，將下蓋裝回原位，使孔位與抽屜盒上的鉤子對齊。關緊蓋子，直至聽到咔嗒聲。

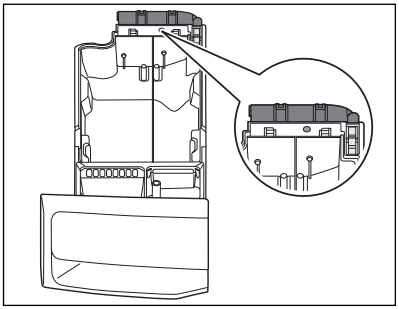


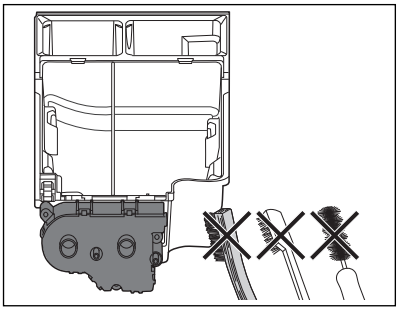
⚠ 小心！

如圖所示，按壓下蓋。確保下蓋正確關緊。

⚠ 警告！

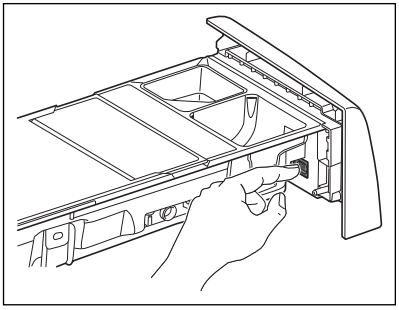
請勿用鋒利的金屬刷或任何工具清潔，以免損壞泵以及洗劑抽屜盒背面的感測器。必要時，僅使用沾濕的軟布。



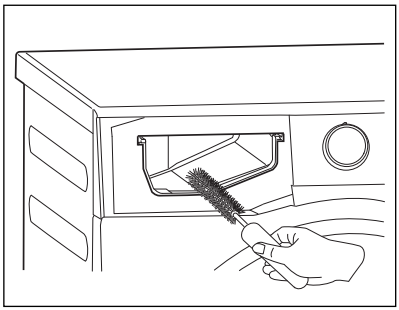


⚠ 警告！

如果投放格背面區域還有一些殘留物，則將洗劑抽屜盒放入熱水中浸泡。請勿使用工具進行清潔。在浸泡之前，按下按鈕並按圖中所示滑動把手，將把手拆下。

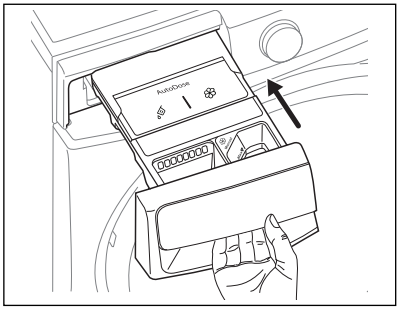


8. 確保凹槽上部和下部的所有洗劑殘留物皆已清除。使用小刷子清潔凹槽。



9. 按照如下步驟重新組裝抽屜盒：
   a. 將把手裝回（若已拆下）。
   b. 將下蓋裝回，然後按緊，直至聽到咔嗒聲。
   c. 將投放盒上蓋裝回，然後按緊，直至聽到咔嗒聲。
   d. 將手動投放盒的元件裝回。

10. 將洗劑分配器插入導軌，然後輕輕關上，直至聽到咔嗒聲。執行「快洗 15’」洗程，滾筒內不放衣物。



為恢復功能，請在投放格中加入洗劑和柔軟精。

17.7 清潔排水泵

ⓘ 從電源插座上拔下電源插頭。

ⓘ 定期檢查排水泵，確保排水泵清潔。

發生以下情況時清潔排水泵：

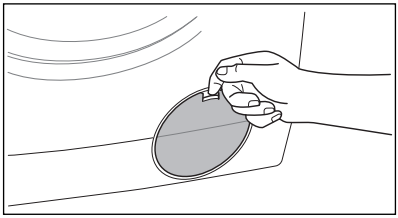
- 洗衣機不排水。
- 滾筒無法轉動。
- 洗衣機會因排水泵堵塞而發出異常噪音。
- 隨即顯示訊息「請檢查排水濾網是否堵塞」。

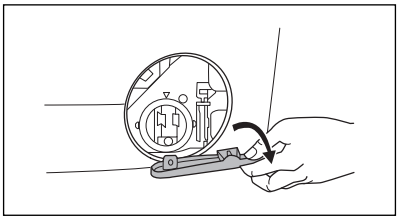
⚠ 警告！

- 洗衣機運作時不要取下濾網。
- 如果洗衣機內的水仍然是熱的，則不要清潔排水泵。等待水冷卻

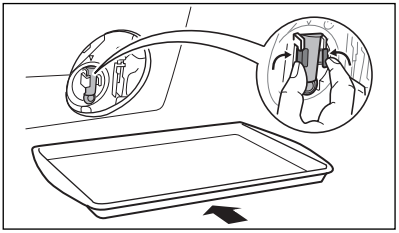
按如下步驟清潔排水泵：

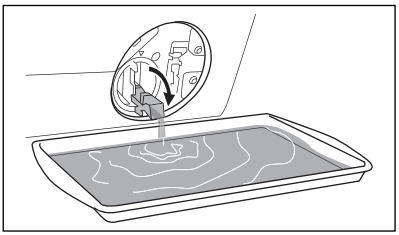
1. 打開排水泵門。





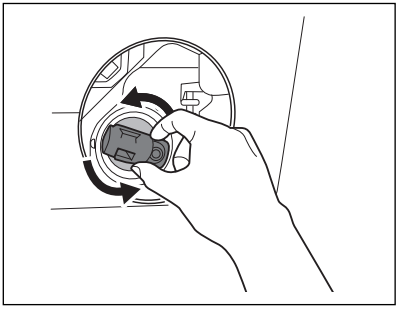
2. 在排水泵凹槽下方放置一個合適的容器，以收集流出的水。
   按壓兩個撥桿並向前拉動疏水管，讓水流出。

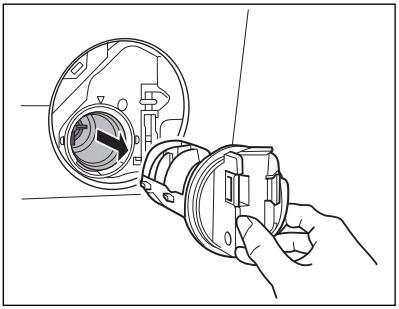




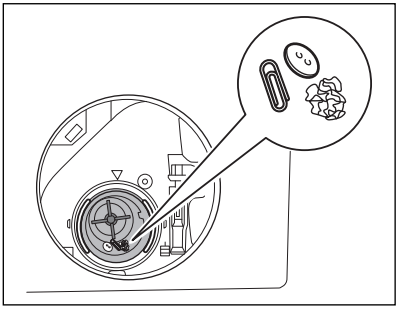
3. 容器水滿後，將疏水管放回原位，然後倒掉容器中的水。重複步驟 2、3，直至不再有水流出。
4. 將疏水管裝回。

逆時針轉動濾網以將其拆下。

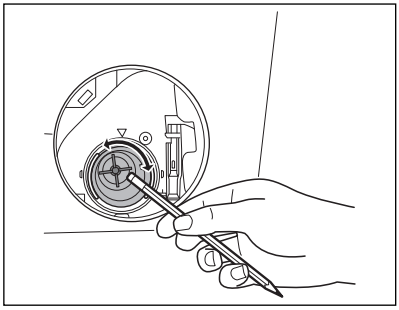




5. 清除排水泵中的絮狀物和異物（如有）。

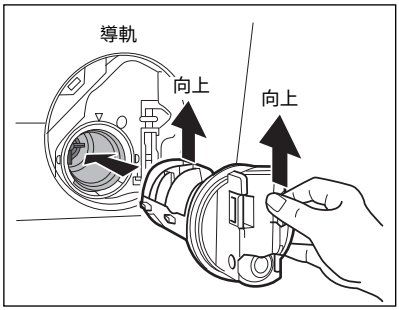


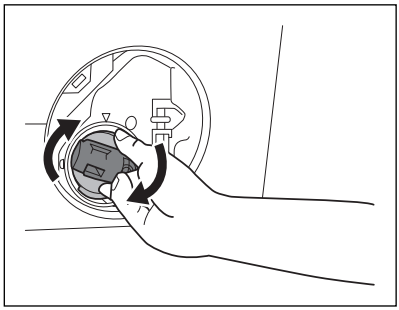
6. 確保排水泵的葉輪可以轉動。如果不能轉動，請聯絡維修服務中心。



7. 在水龍頭下清洗濾網。

8. 將濾網放回殼體，露出的部分朝上。請確保正確擰緊濾網，以防止發生洩漏。





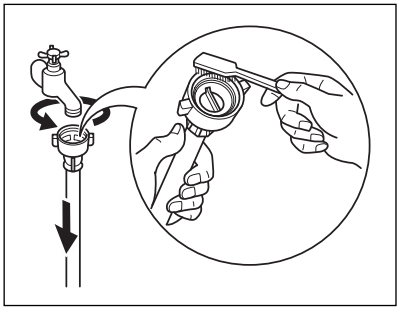
9. 關閉排水泵門。

17.8 清潔進水管濾網

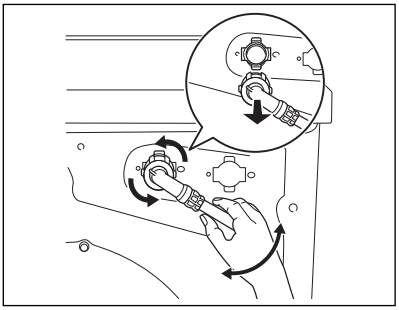
如果當地的水質很硬，或者水中含有石灰質沉積物，進水管濾網可能發生了堵塞。因此，最好經常清潔進水管濾網。

清潔進水管濾網：

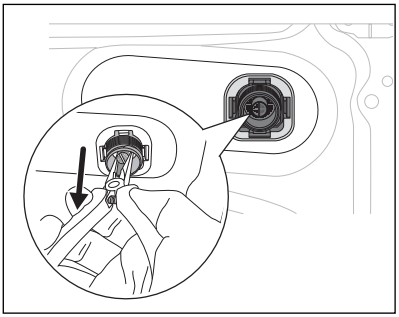
1. 關閉水龍頭。
2. 從水龍頭上卸下進水軟管。
3. 使用硬毛刷清潔進水軟管濾網。

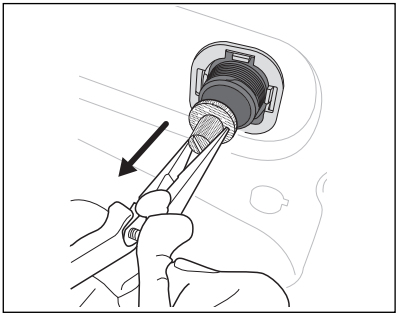


4. 卸下洗衣機背面的進水軟管。

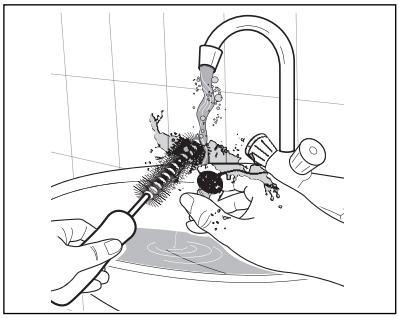


5. 如圖所示，使用合適的工具（尖嘴鉗）將濾網從閥門中拉出。

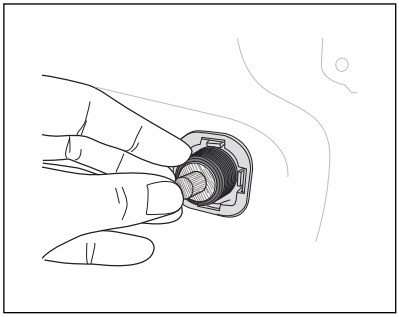




在水龍頭下清洗濾網。



將閥門濾網裝回殼體中。



6. 重新裝好進水軟管。確保連接牢固，以防漏水。
7. 打開水龍頭。

17.9 緊急排水

如果洗衣機無法排水，請執行「清潔排水泵」部分中所述的程序。必要時，清潔排水泵。

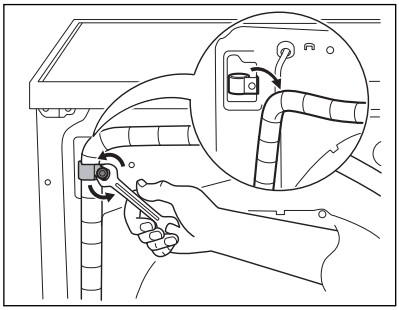
使用緊急排水程序排水時，必須再次啟動排水系統：

1. 在洗劑分配器的主洗投放盒內加入 2 公升水。
2. 啟動洗程，以進行排水。

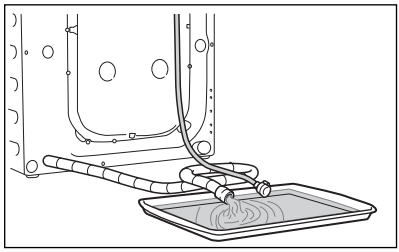
17.10 預防霜凍

如果本機安裝在溫度可能降至 0°C 以下的地方，請將進水軟管和排水泵中殘留的水排空。

1. 從電源插座上拔下電源插頭。
2. 關閉水龍頭。
3. 拆下進水軟管。
4. 將排水軟管從後部的管托架上取下，然後從水槽或水龍頭上摘下。



5. 將排水軟管和進水軟管的末端放在一個容器內。讓軟管內的水流出。



6. 當不再有水流出時，重新裝好進水軟管。

ⓘ 再次使用本機前，請確保溫度高於 0°C。

對於因低溫造成的損壞，製造商不承擔責任。

18. 故障排除

18.1 可能的故障

某些問題是由於未執行簡單維護或疏忽造成，這類問題無需求助工程師，可以自己輕鬆解決。在聯絡當地維修服務中心之前，請先查閱以下故障排除指南。

問題解決後，請按「啟動/暫停」按鈕重新啟動洗程。如果進行全面檢查後仍無法解決問題，請聯絡當地的維修服務中心。

⚠ 警告！

進行檢查之前，請先停用機器。

如果顯示螢幕上顯示錯誤，請按照建議的初始故障排除步驟進行操作。

故障	可能的原因	解決辦法
機器不啟動：	機門未關閉。	關緊機門。
	插頭未正確插入電源插座。	將插頭插入電源插座。
	電源插座沒有電。	請檢查您的家庭用電設施。
	沒有按「啟動/暫停」觸控按鈕。	按下「啟動/暫停」觸控按鈕。
	已選擇「定計時器」選項。	如果要立即洗滌衣物，請取消「定計時器」功能。
	主電源不穩定。	等到主電源穩定。機器會自動啟動。
機器不進水：	水龍頭未打開。	打開水龍頭。
	進水軟管受到擠壓或扭結。	檢查進水軟管的連接。
	進水軟管中的濾網發生堵塞。	清潔進水軟管的濾網。
	機門未正確關閉。	關緊機門。
機器能進水，但隨即又將水排出：	排水軟管末端過低。	請參閱「排水」一節的相關段落。

故障	可能的原因	解決辦法
機器不排水及/或脫水：	排水軟管受到擠壓或扭結。	檢查排水軟管的連接。
	排水泵發生堵塞。	清潔排水濾網。
	選擇了「延遲脫水」選項。	按「啟動/暫停」觸控按鈕，瀝乾水，或者選擇脫水洗程。
	滾筒內衣物擺放不均勻。	暫停操作機器，重新將衣物手動擺放均勻。
地板上有水：	使用了過量洗劑或不適合的洗劑（產生過多泡沫）。	減少洗劑用量，使用其他洗劑（參閱第 103 頁）。
	洗衣機漏水。	從電源插座上拔下電源插頭。關閉水龍頭。呼叫維修服務部門。
	進水軟管接頭處漏水。	檢查進水軟管的連接。
	排水軟管破損。	呼叫維修服務部門。
洗衣效果不滿意：	使用了過少的洗劑或不適合的洗劑。	增加洗劑用量或使用其他洗劑（參閱第 103 頁）。
	洗衣前沒有預先處理頑固污漬。	使用去污產品處理頑固污漬。
	沒有選擇正確的洗滌溫度。	檢查是否選擇了正確的洗滌溫度。
	洗滌的衣物量過多。	減少衣物量。
機門無法打開：	洗程仍在運作。	等待洗衣循環結束。
	滾筒內有水。	如果您需要打開機門，必須先排水再開門。
	此問題可能由電器故障引起。	聯絡維修服務部門。如需打開機門，請仔細閱讀第 117 頁中的「緊急開門」。
機器振動或有噪音：	未拆除搬輸螺栓和包裝材料。	檢查機器的安裝是否正確。
	沒有調整支撐腳。	檢查機器是否水平擺放平穩。
	滾筒內衣物擺放不均勻。	暫停操作機器，重新將衣物手動擺放均勻。

故障	可能的原因	解決辦法
機器振動或有噪音：	滾筒內的衣物太少。	裝入更多衣物。
	地板不平穩，例如木地板。	請參閱「洗衣機放置」一節的相關段落。
循環時間超過顯示時間：	使用了過量的洗劑。	減少洗劑用量或者使用其他洗劑。（請參閱第 103 頁）
	機器放置位置不平。	重新手動擺放好滾筒內的衣物，然後重新啟動脫水階段。
循環時間少於顯示時間。	機器會根據衣物量計算新的時間。	
脫水功能啟動延遲或者機器不脫水：	由於滾筒內的衣物擺放不均勻，電子失衡偵測裝置已斷開。滾筒會透過反向旋轉重新擺放衣物。 這種情況可能會在失衡情況消失前重複發生幾次，然後才可以恢復正常脫水。如果 10 分鐘後，滾筒內的衣物仍然無法擺放均勻，機器將不會進行脫水。這種情況下，需要手動重新將衣物擺放均勻，然後再選擇脫水洗程。	暫停操作機器，重新將衣物手動擺放均勻。
機器發出異響：	機器未正確安裝。	確保機器水平擺放平穩。請參閱「安裝」一節。
	未拆除搬輸螺栓或包裝材料。	確保已拆除包裝材料和/或搬輸螺栓。請參閱「拆除包裝」一節。
	衣物量可能過少。	向滾筒內添加更多衣物。
滾筒內看不到水:	本機採用先進技術，非常經濟划算，用水極少又不影響洗滌效能。	
遠端功能不起作用：	註冊資料遺失或損壞。	重新啟動機器（先關閉再開啟）。如果問題仍未解決，請聯絡維修服務中心。
機器不啟動 ***智能投放洗劑機型**	智能投放洗劑功能的感測電路發生故障。	關閉機器，然後再重新開啟。 如果問題仍未解決，請呼叫維修服務中心。

ⓘ 如果無法確定或解決問題，請聯絡我們的維修服務中心。在致電維修服務中心之前，請記下機門後銘牌上標示的機器型號、序號以及機器的購買日期。

18.2 緊急開門

如果停電或者機器發生故障，機門會保持鎖定狀態。電源恢復時，該洗程會繼續執行。如果發生故障時機門保持鎖定，可以使用緊急解鎖功能來打開門。

打開機門之前：

⚠警告！

確保水溫和衣物的溫度都不會太高。如有必要，等待涼了才開門。

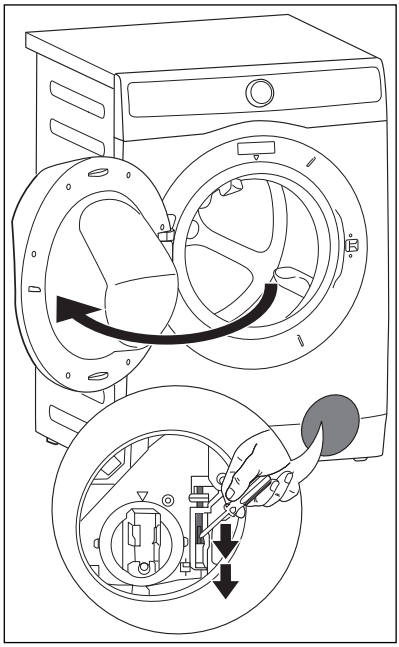
確保滾筒內的水位不會太高。必要時，進行**緊急排水**。

確保滾筒不旋轉。必要時，等待洗衣機滾筒停止轉動才開門。

按以下步驟打開機門：

1. 按「開/關」⏻ 按鈕，關閉洗衣機。
2. 從電源插座上拔下電源插頭。
3. 打開濾網蓋。
4. 使用適當的工具將緊急解鎖拉繩（紅色拉繩）向下拉兩次（您將聽到「卡嗒」聲），拉住拉繩的同時，拉動機門把手以將門打開。

   若在拉出拉繩時無法打開機門，請嘗試鬆開拉繩，然後將門打開。
5. 取出衣物。
6. 關閉濾網蓋。



19. 注意環保

19.1 包裝材料

標有 符號的材料可以循環利用。

>PE<=聚乙烯

>PS<=聚苯乙烯

>PP<=聚丙烯。

這表示此類材料如果正確放入適當回收容器內處置，可以循環利用。

19.2 報廢舊機器

選擇經過授權的廢棄物處置站以處置您的舊機器。請為保持環境整潔貢獻自己的力量！

產品或產品包裝上標記的 符號表示產品不可作為家庭生活垃圾處理，而是送至適當的回收點，進行電氣電子設備的回收利用。確保正確處置本產品將有助於防止因本產品廢棄物處理不當，而可能對環境和人體健康造成負面影響。

有關回收利用本產品的更多詳細資訊，請聯絡您當地市政府相關機構、家庭生活垃圾處理站或您購買產品的商店。

19.3 環保提示

為了節水節能和保護環境，我們建議您遵循以下提示：

- 為了節省洗劑、用水和洗衣時間（也為了保護環境！），髒污程度一般的衣物可以不必進行預洗。
- 機器滿載衣物運作時會更經濟。
- 對衣物進行適當的預處理可以去除污漬和輕微髒污，進而可以選擇較低的洗衣溫度。
- 根據水質硬度、髒污程度和衣物量，取用適量的洗劑。

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